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## About this Guide

Northern Light Health is dedicated to helping our patients who need community resources. Our goal is to help people improve their overall health and wellness as it is more difficult to recover from illness or live a healthy life if you are without basic needs.

Our medical providers and staff routinely screen patients' social determinants of health, and when there is an immediate need, we offer referrals, services, and this *Resource Guide* on the spot.

No one should go without their basic needs being met; and thanks to the many resources in this guide, there is community support available for families and individuals in need.

Three great resources: Access Maine, 211 Maine, and Findhelp have comprehensive lists of public programs, services, and other resources.

AccessMaine.org - online resource guide

211maine.org – 24/7 resource helpline – access online; dial 211 or 877.463.6207; text zip code to 898-211; or email info@211Maine.org

#### Findhelp.org – online resource guide

Although Access Maine, 211Maine, and Findhelp can be used for many resources, you may find this guide to services with links and phone numbers helpful.

For more information, please contact:
Bridgette Gemelli, Community Health Navigator
Northern Light Inland Hospital
<a href="mailto:bgemelli@northernlight.org">bgemelli@northernlight.org</a>
207.861.6091

## **Food Programs**

### Good Shepherd Food Bank 207.782.3554

County Based Food Pantry Guides are provided in the links below and can also be found on the Good Shepherd Food Bank's website under its Community Health and Hunger Portal: <a href="mailto:gsfb.org/community-health-and-hunger/">gsfb.org/community-health-and-hunger/</a>. More information on where to find local food pantries affiliated with Good Shepherd Food Bank can be found at the link above.

Androscoggin, Aroostook, Cumberland, Franklin, Hancock, Kennebec Knox, Lincoln, Oxford, Penobscot, Piscataquis, Sagadahoc, Somerset Waldo, Washington, York

#### **Maine Food Pantries**

For a comprehensive list of food pantries, or to find one in your area, please visit <a href="https://www.foodpantries.org/st/maine">www.foodpantries.org/st/maine</a>.

#### WIC Program (Women, Infants, & Children) 207.287.3991

The WIC Program provides complete nutrition care for thousands of Maine families, helping Maine kids to grow up strong and healthy. WIC food benefits are available based on income guidelines and up-to-date nutrition research. This program serves all Maine families with free nutrition advice, tips for staying healthy, and resources for growing families, including breastfeeding and chest feeding information and support.

#### Who can apply for the Maine WIC Nutrition Program?

WIC is open to anyone living in Maine, including migrants working in Maine. Applicants can be any of the following:

- Women and birthing parents who are pregnant, breastfeeding, chest feeding, or had a baby in the last six months.
- Infants and children up to the age of five, including adopted and foster children.
- Non-birthing parents or guardians may apply for their children.

maine.gov/dhhs/mecdc/population-health/wic/

## Farmers' Markets

Participating Farmers' Markets across the state offer Maine Harvest Bucks. For every \$1 spent on local items with an EBT card, you earn \$1 in bonus Maine Harvest Bucks to be spent on local fresh fruits and veggies at select Farmers' Markets. These can be redeemed the same day, or at your next visit. <a href="mainefarmersmarkets.org/maine-harvest-bucks/">mainefarmersmarkets.org/maine-harvest-bucks/</a>

The Farm Fresh Rewards program rewards double dollars for anyone shopping with SNAP/EBT. For every \$5 spent on local food with SNAP/EBT, customers receive a \$5 voucher to be spent on local fruits and vegetables. Farm Fresh Rewards is at participating grocery stores throughout the state. <a href="mailto:mainefarmlandtrust.org/farm-network/farm-fresh-rewards/">mainefarmlandtrust.org/farm-network/farm-fresh-rewards/</a>

For more information on State of Maine SNAP/EBT benefits, (office located at 35 Anthony Ave in Augusta), please contact: 207.624.8090 or visit <a href="maine.gov/dhhs/ofi/programs-services/food-supplement">maine.gov/dhhs/ofi/programs-services/food-supplement</a>.

# **Essential Resources**

#### Local Community Action Agency - mecap.org/caas/

Your local Community Action Agency helps with housing, electricity and heating, transportation, weatherization, parenting classes, preschool, homebuying, and more.

| Location   | Address  | Phone/Fax Numbers   |
|--|--|---|
| Androscoggin & Oxford Counties                               | Community Concepts, Inc 240 Bates Street Lewiston, ME 04240      | 207.795.4065<br>800.866.5588<br>Fax: 207.784.6882                                       |
| Aroostook<br>County Action<br>Program                        | PO Box 1116<br>771 Main Street<br>Presque Isle,<br>ME 04769-1116 | 207.764.3721<br>800.585.3053  |
| Cumberland County, except Brunswick (see Community Concepts) | 240 Bates<br>Street<br>Lewiston, ME<br>04240                     | 207.553.5900<br>800.698.4959<br>Rental Assistance:<br>207.553.5937<br>Fax: 207.874.1182 |
| Downeast<br>Community<br>Partners                            | 248 Bucksport<br>Rd<br>Ellsworth, ME<br>04605                    | 207.664.2424<br>800.828.7544<br>Rental Assistance:<br>207.664.2424<br>Fax: 207.664.2430 |
| Franklin County  | P.O. Box 200<br>East Wilton, ME<br>04234-0200                    | 207.645.3764<br>800.645.9636<br>Rental Assistance:<br>207.860.4470                      |
| Kennebec & Somerset Counties                                 | 97 Water Street<br>Waterville, ME<br>04901                       | 207.859.1500<br>800.542.8227<br>Fax: 207.873.3812                                       |

| Lineada O                               | 24 14/50 - 50000  |   |
|---|---|---|
| Lincoln &                               | 34 Wing Farm  | 207.442.7963  |
| Sagadahoc                               | Pkwy  |   |
| Counties                                | Bath, ME 04530  |   |
| Mid-Coast                               | 34 Wing Farm  |   |
| Maine                                   | Pkwy  | 207.442.7963  |
| Community                               | Bath, ME 04530  |   |
| Action                                  | Batti, IVIE 04330   |   |
| Opportunity<br>Alliance                 | 50 Lydia Lane South Portland, ME 04106 Rental assistance 222 St. John St. Suite 302 Portland ME 04101 | 207.553.5900<br>800.698.4959<br>Rental Assistance:<br>207.553.5937<br>Fax: 207.874.1182 |
| Penquis                                 | PO Box 1162<br>262 Harlow<br>Street<br>Bangor, ME<br>04402  | 207.973.3500<br>800.215.4942<br>Fax: 207.973.3699<br>Rental Assistance:<br>207.307.3344 |
| Waldo                                   | P.O. Box 1309   | 207.338.6809  |
| Community                               | Field Street  | Fax: 207.338.6812   |
| Action Partners                         | Belfast, ME   | Rental Assistance:  |
| Action Fartilets                        | 04915-0130  | 207.930.7398  |
|   |   | 207.645.3764  |
| Western Maine                           | PO Box 200  | 800.645.9636  |
| Community                               | East Wilton, ME   | Rental Assistance:  |
| Action                                  | 04234-0200  | 207.860.4470  |
|   |   |   |
| York County<br>Community<br>Action Corp | PO Box 726<br>Spruce Street<br>Sanford, ME<br>04073   | 207.324.5762<br>800.965.5762  |

# National, State, & Local Resources

| Disability        |                           |                  |  |  |
|-------------------|---------------------------|------------------|--|--|
| Location          | Website                   | Phone/Fax        |  |  |
|                   |                           | Numbers          |  |  |
| Disability        | drme.org/                 | 800.452.1948     |  |  |
| Rights Maine      |                           |                  |  |  |
| Disability        | maine.gov/dhhs/ofi/progra | 800.772.1213     |  |  |
| Determination     | ms-services/disability-   | (National Social |  |  |
| Services          | <u>determination</u>      | Security Office) |  |  |
| Department of     |                           |                  |  |  |
| Health and        |                           |                  |  |  |
| Human             |                           |                  |  |  |
| Services          |                           |                  |  |  |
| Domestic Viol     | · ·                       |                  |  |  |
| ME Coalition      | Find MCEDV service        | 866.834.HELP     |  |  |
| to End            | providers by county:      | Deaf or hard of  |  |  |
| Domestic          | mcedv.org/get-help        | hearing:         |  |  |
| Violence          |                           | 800.437.1220     |  |  |
| Employment        | Employment                |                  |  |  |
| Aspire            | maine.gov/dhhs/ofi/progra | 855.7974357      |  |  |
| Program           | ms-services/tanf          |                  |  |  |
| through TANF      |                           |                  |  |  |
| Maine Career      | mainecareercenter.gov     | 207.623.7967     |  |  |
| Center            |                           |                  |  |  |
| General Resources |                           |                  |  |  |
| American Red      | redcross.org              | 207.941.2903     |  |  |
| Cross             |                           |                  |  |  |
| Boys & Girls      | bgca.org                  | 404.487.5700     |  |  |
| Club              |                           |                  |  |  |

|                 |                                   | 207.004.2127 |
|-----------------|-----------------------------------|--------------|
| Eastern Maine   | emdc.org                          | 207.991.0137 |
| Development     |                                   | (Free        |
| Corporation     |                                   | Continuing   |
|                 |                                   | Education)   |
| Findhelp.org    | findhelp.org                      |              |
| Salvation Army  | <u>easternusa.salvationarmy.o</u> | 207.623.3752 |
|                 | rg/northern-new-england/          |              |
| United Way      | unitedwaysofmaine.org             |              |
| Housing         |                                   |              |
| Rental          | hud.gov/topics/rental assis       | 202.708.1112 |
| Assistance      | <u>tance</u>                      |              |
| Maine Housing   | mainehousing.org/program          | 800.452.4668 |
| Rental          | s-services/rental                 |              |
| Assistance      |                                   |              |
| Housing         | habitat.org                       | 800.422.4828 |
| Services        |                                   |              |
|                 |                                   |              |
| Bridging Rental | findhelp.org                      | 207.287.2595 |
| Assistance      |                                   |              |
| Program         |                                   |              |
| Maternal and    | Family Health                     |              |
| CradleME        | CradleME.org                      | 888.644.1130 |
| Department of   | maine.gov                         | 207.287.3707 |
| Health &        |                                   |              |
| Human           |                                   |              |
| Services        |                                   |              |
| LGBTQ+          | northernlighthealth.org/LGB       | 207.973.6100 |
| Resources       | TQ                                | 800.640.1211 |
|                 |                                   |              |
| Maine           | MaineChildrensHome.org            | 207.873.4253 |
| Children's      | _                                 |              |
| Home            |                                   |              |
| Maine Families  | MaineFamilies.org                 | 877.429.6884 |
|                 |                                   |              |
|                 | 1                                 | 1            |

| Postpartum          | postpartum.net              | 800.944.4773    |
|---------------------|-----------------------------|-----------------|
| Support             | <del>postpartam.net</del>   | (24/7 Helpline) |
| International       |                             | (21,7 Helphile) |
| Tree of HOPE        | northernlighthealth.org/Inl | 207.861.6091    |
| Perinatal           | andTreeofHOPE               |                 |
| Support Group       |                             |                 |
| Women's             | womenshealth.gov            | 800.994.9662    |
| Health              |                             |                 |
| <b>Medical Care</b> |                             |                 |
| 211                 | 211.org                     | 211             |
| Mental Health       | า                           |                 |
| Alliance for        | thealliancemaine.org/       | 207.621.8118    |
| Addiction and       |                             |                 |
| Mental Health       |                             |                 |
| Services,           |                             |                 |
| Maine               |                             |                 |
| 211 Maine           | 211maine.org                | 211             |
| Mental Health       |                             |                 |
| directory           |                             |                 |
| Mental Health       | maine.gov/dhhs/obh/suppo    | 888.568.1112    |
| Crisis Services     | rt-services/crisis-services |                 |
| Mental Health       | maine.gov/dhhs/obh/suppo    | 207.287.3707    |
| Recovery            | rt-services/recovery-       |                 |
| Support             | support-services-treatment  |                 |
| Services and        |                             |                 |
| Treatment           |                             |                 |
| Mental Health       | rtor.org/directory/mental-  |                 |
| Resources in        | health-maine/               |                 |
| Maine               |                             |                 |
| National            | namimaine.org               | 800.464.5767    |
| Alliance on         |                             |                 |
| Mental Illness      |                             |                 |
|                     |                             |                 |
|                     |                             |                 |

| Substance Use  | e Disorder                  |              |
|----------------|-----------------------------|--------------|
| Treatment      | maine.gov/dhhs/obh/suppo    | 207.287.3707 |
| Services       | rt-services/substance-use-  |              |
|                | <u>disorder-</u>            |              |
|                | services/treatment-services |              |
| Recovery       | maine.gov/dhhs/obh/suppo    | 207.287.3707 |
| Support        | rt-services/substance-use-  |              |
|                | disorder-services/recovery- |              |
|                | <u>supports</u>             |              |
|                | https://mainedrugdata.org/  |              |
| Maine          | mainedrugdata.org/          | NA           |
| Recovery Hub,  |                             |              |
| Options Save   |                             |              |
| Lives, Harm    |                             |              |
| Reduction      |                             |              |
| Alcoholics     | Meetings:                   | 800.737.6237 |
| Anonymous      | csoaamaine.org/meetings/    |              |
| (AA)           |                             |              |
| Eyes Open for  | eyesopenforme.org           | 800.974.0062 |
| ME             |                             |              |
| Narcotics      | namaine.org                 | 800.974.0062 |
| Anonymous      |                             |              |
| (NA)           |                             |              |
| Statewide      | maineafg.org                | 800.498.1844 |
| Al-Anon        |                             |              |
| Recovery       | mainerecoveryresidences.c   |              |
| Based Housing  | om/                         |              |
| Resources      |                             |              |
| Residential    | maine.gov/dhhs/obh/suppo    |              |
| Treatment and  | rt-services/residential-    |              |
| Rehab Services | <u>treatment</u>            |              |
|                |                             |              |

| Transportation   |                                       |              |  |  |  |
|--|---------------------------------------|--------------|--|--|--|
| Check your local Community Action Agency (see pages 6-7) for |                                       |              |  |  |  |
| transportation services in your area.                        |                                       |              |  |  |  |
| Public Transit   | maine.gov/mdot/transit/op 207.624.300 |              |  |  |  |
| Options in   | tions/                                |              |  |  |  |
| Your Area  |                                       |              |  |  |  |
| KVCAP  | kvcap.org/transportation/             | Kennebec     |  |  |  |
| Transportation   |                                       | Explorer     |  |  |  |
|  |                                       | 207.877.5677 |  |  |  |
|  | 207.622.4761                          |              |  |  |  |
|  | Somerset                              |              |  |  |  |
|  |                                       | Explorer     |  |  |  |
|  |                                       | 207.859.2501 |  |  |  |
| Crisis Hotlines  |                                       |              |  |  |  |
| Emergency  |                                       | 911          |  |  |  |
| Maine's 24-hour Statewide Crisis Helpline                    |                                       | 888.568.1112 |  |  |  |
| National Suicide   | 988                                   |              |  |  |  |
| Northern New England Poison Control Center 800.222.1222      |                                       |              |  |  |  |

| Notes: |      |      |      |
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For more information or to be added to this guide, please contact:
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