



2022

Annual Report



Helping People. Changing Lives

KVCAP Board of Directors

KVCAP is governed by a Board of Directors comprised of volunteers from our service area. KVCAP bylaws ensure that the Board represents the communities we serve and brings together caring, dedicated community members from diverse professions, income levels, and backgrounds to support KVCAP's mission. Board members serve on various subcommittees and volunteer hundreds of hours to KVCAP. Together their efforts benefit more than 20,000 people in Kennebec, Somerset, Lincoln, and Sagadahoc counties each year.

*Thank you to our Board of Directors
for your outstanding leadership and dedication to KVCAP!*



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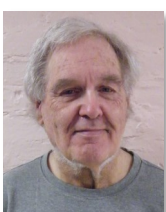
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Our Mission

KVCAP strengthens individuals, families and communities through direct services and community collaborations that create solutions to poverty.

Letter from Leadership

Dear Friends,

We are pleased to present KVCAP's 2022 Annual Report to the Community. For 57 years, KVCAP has been serving the Central Maine region, providing essential services to help individuals and families thrive.

Our mission is to strengthen individuals, families, and communities through direct services and community collaborations that create solutions to poverty.

Our vision is thriving communities of individuals and families who are healthy, financially secure and able to reach their fullest potential.

As part of our Strategic Plan and to fulfill our mission and vision, KVCAP will develop efficient systems and effective programs in the critical areas of housing, transportation, early childhood development, and workforce development by 2025.

Using a holistic, coordinated approach, we will establish the internal capacity to withstand unforeseen changes in the landscape and maintain a leadership role in serving our most vulnerable neighbors. With this in mind, this year's Annual Report is dedicated to our incredible staff and volunteers who carry out this important work. We are immensely grateful for all of our staff as they have shown great commitment and resilience despite the pandemic in the rear view mirror.

We are energized and excited by all that has been accomplished as well as what is on the horizon. This past year, we developed 30 units of affordable housing in Hartland for seniors and we are in the midst of building an additional 30 units in Hartland and 40 units of family housing in Skowhegan. We continue to provide a robust transportation, energy and housing network of services to keep people healthy, safe, and warm. Our Child & Family Services department continues to offer high quality early care and education, and this work relies heavily on our partnerships with public schools. We are pleased to be part of the new school construction in MSAD #54 that will include an early education wing within its walls.

Our Social Services programs continue to work with families in their homes and within the community to create education and awareness around parenting. Resource Navigators have been a key link, offering support and direction for rental assistance and financial stability.

And lastly, this year marked the 20th Anniversary of the South End Teen Center. The SETC was a collaborative effort between KVCAP and the Waterville Boys and Girls Club & YMCA. Countless South End teens have come to this neighborhood center for social, recreational, and academic supports. We are extremely proud of the accomplishments and positive impacts that have been made over the last year to enhance the economic stability of individuals and families throughout Kennebec and Somerset Counties.

With Gratitude,



L. Dennis Carrillo
KVCAP Board President



Suzanne Walsh
KVCAP CEO



Our Vision

KVCAP's vision is thriving communities of individuals and families who are healthy, financially secure and able to reach their fullest potential.

Building Thriving Communities

Real estate development addresses need for affordable housing

Residents began moving into our recently developed 30-unit Hartland Senior Living facility in March. Construction has started on a second building next door, which will provide 30 additional units next winter.



We built three more affordable single-family homes at Cony Village in Augusta. Three additional houses are currently under construction.

The Mary Street project is well underway in Skowhegan. When completed, it will provide 40 units of affordable workforce housing for individuals and families, with an anticipated opening in March of 2023.



\$27K raised for medical transportation



KVCAP's 8th Annual Golf Tournament took place on June 24 at Lakewood Golf Course in Madison. The event raised \$27,000 to fill a crucial gap in funding, allowing KVCAP to continue providing transportation for seniors to critical medical appointments, including dialysis and cancer treatments, when they are not eligible for MaineCare rides.

KVCAP is grateful for all of the event sponsors, with a special thank you to our lead sponsor, Wipfli CPA's and Consultants, and our green sponsor, Al's Certified Auto Repair. Additional major sponsors include Cross Insurance, E.W. Littlefield, Inc., O'Connor Auto Park, Safe Fleet SEON Systems Sales, Inc., Harry J Smith Co, Healey & Associates, and Taylor, McCormack & Frame, LLC.

This event continues to be held in memory of Mark K. Johnston. He was KVCAP's Chief Financial Officer for over 20 years and was a staunch supporter of Community Action, helping people and changing lives. We were thrilled that Mark's children, their spouses and two of his three grandchildren were able to attend. Mark passed away in 2018 and is greatly missed.



Resilience!

A heartfelt Thank You to all KVCAP staff from the Senior Management Team.

We are so appreciative of the positive impact that you make in the lives of the people, families, and communities we serve.



Thank you for your dedication and for supporting each other during the challenges of the past year.

Thank you for everything you do!

You are amazing!

The South End Teen Center celebrates 20th anniversary

On September 21, the South End Teen Center (SETC) celebrated its 20-year milestone anniversary with an Open House and youth-led tours of the newly updated facility. Upgrades include freshly painted walls and all new appliances, with the addition of a washer and dryer for members who need to do their laundry.



We were thrilled that Dr. Nirav Shah from the Maine CDC was touring our public health district that day, and was able to join us to learn more about the teen center. We shared how the staff were able to shift operations during the early phase of the pandemic via virtual visits. Dr. Shah commended us on our effective programming to help local youth stay safely connected and supported throughout this time.



The SETC was formed in 2002 to address the lack of afterschool activities in the neighborhood. In partnership with the Alford Youth & Community Center, we opened the SETC on our Waterville campus as a unit of the Boys and Girl Clubs of America.

Over the last two decades the SETC has provided resources, academic and social supports, opportunities for community service projects, and enrichment activities to hundreds of local youth. Many of our members were the first in their families to graduate high school and the majority have gone on to post-secondary education or directly into the workforce.

Children & Youth



611 children (ages 6 weeks to 5 years) increased their readiness for school success in center-based, family child care homes, or home-based options.

504 children received hearing and vision screenings and **113** children received a dental exam.

Community child care providers received over **300** hours of training and technical assistance.

222 families received emergency services including items to meet basic needs.

564 families received research-based parent curriculum training and **158** families participated in goal setting .

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The South End Teen Center celebrated its **20th** anniversary!

36 members attended for academic and social supports and enrichment activities, including music and gardening.



Families

Maine Families Home Visiting partners with expecting or new families to promote healthy growth and development and safe home environments.



224 families participated in the program via in-home, off-site, virtual and phone visits.

The Family Enrichment Councils promote protective factors in families and communities to prevent child abuse & neglect in Kennebec and Somerset counties.

1,462 caregivers participated in parenting classes, playgroups, and parent support groups.



Transportation

The Explorer buses carried **37,678** riders to work, school, shopping, and other destinations throughout Kennebec and Somerset counties.

KV Van and Volunteer drivers provided **123,537** rides, driving almost **3 million** miles to bring people to health-related appointments. **11%** of the rides were for people who use a wheelchair.

We increased our transportation capacity by adding **13** new vehicles to our fleet.



For the Home

8,417 households received fuel assistance, helping them stay warm last winter.

291 furnaces were serviced or replaced, making them safer and more effective.

251 households had a heat pump installed and **51** homes were weatherized, creating a significant energy savings for recipients!

More than **\$17 million** was paid to landlords and utility companies, helping nearly **3,000** people stay safely housed!



Phase one of Hartland Senior Living was completed, providing **30** units of affordable senior housing. Phase two planning is underway and will offer an additional **30** units upon completion.

We began the renovation of our former office building to create **40** units of workforce housing in Skowhegan.

We built **3** new affordable single-family homes at Cony Village in Augusta. **3** more are under construction.

Creating Solutions to Poverty

Community Action Network's Core Funding - Community Services Block Grant (CSBG)

Community Action Agencies nationwide receive federal Community Services Block Grant (CSBG) funding. This allows agencies to implement services and strategies that address issues of poverty at the local level, with the goal to increase family stability and financial security of the people we serve. To guide the allocation of CSBG dollars, agencies are required to conduct a comprehensive community needs assessment every three years. KVCAP's community needs assessment can be found on the KVCAP website. KVCAP also received CSBG CARES Act funding through the end of FY2022 that was used to help mitigate the impact of COVID-19 on individuals, families, communities, and the agency. Regular CSBG funded programs and activities for 2022 included:

- Agency capacity activities—staff training, strategic planning, community assessments, etc.
- Child abuse and neglect prevention
- Child care supports
- Community Investors initiative
- Connecting people to resources
- Parent education and supports
- Poverty Action Coalition—raising awareness of poverty issues



The Promise of Community Action

**Community Action changes people's lives,
embodies the spirit of hope, improves communities,
and makes America a better place to live.**

**We care about the entire community,
and we are dedicated to helping people
help themselves and each other.**

Private Funding Sources

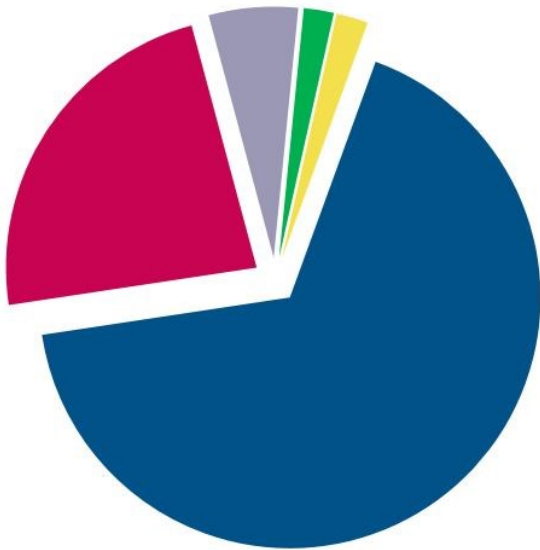
Alfond Youth & Community Center/Boys & Girls Club
Buffett Early Childhood Fund
Charter Communications/Spectrum
Clare Foundation
Early Learning Network
Educate Maine
Hudson Foundation
John T. Gorman Foundation
Lennox Foundation
Maine Cancer Foundation
Maine Children's Trust
Maine Community Action Partners
Maine Community Foundation
Maine Early Learning Investment Group

MaineGeneral Health
NeighborWorks America
Northern Light Inland Hospital
Oak Grove Foundation
Penquis Community Action Program
Red Nose Day Fund
Redington Fairview General Hospital
Quimby Family Foundation
Somerset Public Health
Start Early – Ounce of Prevention
United Way of Eastern Maine
United Way of Kennebec Valley
United Way of Mid-Maine
University of Nebraska

Financial Information

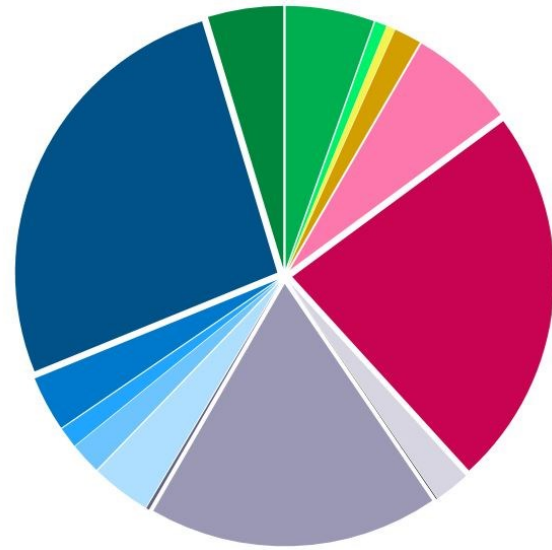
Revenue & Expenses (Based on Audited Fiscal Year 2021 Financial Statements)

Revenue Breakdown by Funding Source
Total Revenue = \$41,873,824



- Grants—67.06%
- Contracts—23.20%
- Program Revenue—5.75%
- Other Revenue—1.94%
- In-kind—2.05%

Expense Breakdown by Service Area
Total Expenses = \$38,971,770



- Administration—5.46%
- Community Initiatives—0.53%
- Educare Programming—6.50%
- Fuel Assistance—2.21%
- Fundraising—0.04%
- Housing—0.19%
- Real Estate Development—1.93%
- Rehab Loan Programs—1.29%
- Transportation—26.51%
- Agency Other—0.72%
- CSBG—1.68%
- Emergency Rental Assistance—23.34%
- Head Start—17.88%
- Other Child & Family Services—3.68%
- Social Services—3.40%
- Weatherization—4.64%

Government Funding Sources

American Rescue Plan Act (ARPA)
Coronavirus Aid, Relief, and Economic Security Act (CARES)
Coronavirus Response and Relief Supplemental Appropriations Act (CRRSAA)
Corporation for National and Community Service
Maine Department of Administrative and Financial Services
Maine Commission for Community Service
Maine Department of Economic & Community Development
Maine Department of Education
Maine Department of Environmental Protection
Maine Department of Health & Human Services

Maine Department of Professional & Financial Regulations
Maine Department of Transportation
Maine Judicial Branch
Maine State Housing Authority
U.S. Department of Agriculture
U.S. Department of Energy
U.S. Department of Health & Human Services
U.S. Department of Health & Human Services – Administration of Children & Families
U.S. Department of Housing & Urban Development
U.S. Department of Justice
U.S. Department of Transportation
U.S. Department of Treasury

You are helping people and changing lives!

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Affordable Housing Task Force
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Kennebec Savings Bank
Kennebec Valley Community College
Main Street Fuel
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of Young Children
Maine Children's Alliance
Maine Paper & Janitorial Products
Maine Rural School Unit #19
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Maine Rural School Unit #54
Maine Rural School Unit #74
Marden's Surplus & Salvage
McCormack Building Supply Inc.
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Town of Winslow
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Waterville Education Association
Waterville Masonic Lodge #33
Waterville Public Schools
Waterville Sunrise Rotary Club
WB Mason
Weeks & Sons Well Drilling
Wipfli CPAs & Consultants

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Thank you for your generosity!

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**For all services call toll-free: 1-800-542-8227
or visit www.kvcap.org**

Waterville 859-1500 ■ Skowhegan 474-8487 ■ Augusta: 622-4761

Childcare - Early Head Start - Head Start - Family Child Care

Home Visiting 859-1652
Family Child Care (Home Start) 491-3976
Educare Central Maine 680-7200
Skowhegan Early Head Start 858-1450
RSU #54 Preschool (Canaan, Norridgewock, Skowhegan) 314-8774
MSAD #49 Preschool (Fairfield, Clinton & Albion) 314-8774
RSU #74 Preschool (Anson, Solon) 314-0780
RSU #19 Somerset Preschool (Hartland) 938-4770

Community Initiatives

Resource Navigator 859-1500 or resourcenavigator@kvcap.org
South End Teen Center 873-5621

Energy & Housing Services

Energy & Fuel Assistance 1-800-542-8227 or energy@kvcap.org
Home Repair 859-1524 or homeservices@kvcap.org
Homebuyer Education 859-1637
Financial Counseling/Education 859-1641
Emergency Rental Assistance 1-800-542-8227 or rentrelief@kvcap.org
Real Estate Development/Cony Village 859-1554

Social Services

Family Enrichment Council (Kennebec County) 859-1514 or 859-1588
Family Enrichment Council (Somerset County) 859-2520 or 859-2521
Maine Families Home Visiting 859-1577

Transportation Services

All locations 1-800-542-8227 or 859-1500

