



Energy & Housing Services

Our Mission

We strengthen individuals, families and communities by providing direct services and by partnering with others to create sustainable solutions to poverty in an ever-changing environment.

Our Vision

Our Vision for the Kennebec Valley Region is thriving communities made up of individuals and families who are healthy, financially secure, and able to reach their fullest potential.

Community Action

KVCAP is one of 10 Community Action Agencies in Maine. All ten agencies receive Community Services Block Grant (CSBG) funds.

CSBG is the cornerstone of community action programs across the country and the driving force behind the mission to eliminate or reduce the conditions of poverty.

KVCAP is governed by a tripartite board made up of public, private and low-income representatives from our region.

The Community Action Promise

Community Action changes people's lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other.

Home Energy Assistance Program (HEAP)

Provides assistance to low-income homeowners and renters to help pay heating costs. Program is not intended to pay for all heating costs. Income restrictions apply. 859-1500 or toll free 1-800-542-8227

If you qualify for HEAP, you may also qualify for these programs:

Emergency Crisis Intervention Program (ECIP)

Provides emergency heating assistance one time per heating season.

Low-Income Assistance Program

Provides help to low-income homeowners and renters with their electricity bills.

Telephone Assistance Program (TAP)

Provides a monthly credit and/or assistance with connection of a telephone. Some restrictions apply. 859-1500

Emergency Rental Assistance Program (ERA)

Provides rental and utility relief payments to help eligible renters maintain housing stability. Income restrictions apply. 859-1500

Home Repair Services

Provides assistance to make essential home repairs or improvements, such as roofing, siding or windows or for health, safety and/or accessibility repairs. Income restrictions apply. 859-1524

Weatherization

Provides energy saving measures such as insulation, weather stripping and air sealing measures. 859-1670

Central Heating Improvement Program (CHIP)

Provides heating system repair and replacement of non-working or condemned heating systems to homeowners. 859-1684

Above Ground Heating Oil Supply Tank Program

Provides heating oil tank repair or replacement for tanks that meet criteria. Income restrictions apply. 859-1684

CMP Pole Assistance Program

Provides a credit up to \$2,800 on the installation of electrical pole lines to a new residence. Income restrictions apply. 859-1684

Real Estate Development

Builds/sells homes through the affordable housing development of Cony Village LLC, located on Cony Road in Augusta. No income restrictions. Also develops affordable rental housing projects in Central Maine. 859-1554

Community Initiatives

South End Teen Center

Provides a safe after school environment for teens in grades 6-12, including meals, a computer lab, field trips, and more. During summer, the SETC offers Summer Blast Field Trips and hosts a lunch program for children and teens. The SETC is a collaborative project with the Alford Youth and Community Center and is a Boys and Girls Club Unit. No income restrictions. 873-5621

Resource Navigators

Provides case management services including, but not limited to, assisting with navigating the health and social services system and linking to community resources to help enhance self-sufficiency.

Navigators can also assist people to apply for Emergency Assistance. This includes funds for COVID impacted households 859-1500

Financial Capability and Counseling Services

Provides personal financial coaching, homebuyer education classes, pre- and post-purchase counseling and foreclosure intervention for individuals and families. No income restrictions. 859-1500



Social Services

Maine Families

Offers home visiting services for all expectant parents or new parents in Kennebec and Somerset counties, including information on child development, health and safety, parent education, and links to other community resources. Participation is voluntary and free of charge. No income restrictions. 859-2537 or 859-1577

The Family Enrichment Councils - Kennebec & Somerset Counties

Offers training opportunities such as Protective Factors, Mandated Reporter, Infant Safe Sleep and Front Porch Project, free of charge to professionals who work with children and families.

The FEC also provides education and support to families through parenting workshops and support groups to help parents strengthen strategies for positive parenting. Caregivers can also join interactive playgroups, community events, and obtain assistance with accessing local resources. 859-2520 or 859-1588

Transportation Services

Kennebec & Somerset Explorer

Provides regularly scheduled public bus service throughout the Augusta-Waterville area and within the greater Skowhegan community. No income restrictions apply. 622-4761 (Augusta), 877-5677 (Waterville), 859-2504 (Skowhegan)

KV Van

Provides door-to-door transportation for medical and social service appointments. Income restrictions apply.

Child & Family Services

Child Care

Through Early Head Start and Head Start partnerships, our child care options provide full-day, full-year care and early childhood education. Options at both child care centers and family child care locations are available to families who qualify for child care subsidies, based on a sliding fee scale. (Birth to age 5)

Preschool

Children participate in learning experiences that promote school readiness and support holistic development.

FREE preschool classrooms are offered in partnership with MSAD 49, MSAD 54, RSU 19, and Waterville Public Schools. Part-day and/or school-day options available depending on location. (Ages 3-5)

Home Visiting

The Home Visiting program gives families the opportunity to receive free Head Start/Early Head Start benefits in their homes with weekly home visits, playgroups, educational activities, parenting support and more. (Prenatal to age 5)

Whole Family Coaching

The Whole Family Coaching program helps families learn how to utilize their strengths; explore available resources in their communities; navigate challenges and develop future plans; and set and reach goals that are important to them.

Interpreter services available. In some instances income restrictions apply. 859-1599

Please call or stop in at any of our KVCAP offices.

Call us toll-free
1-800-542-8227

Waterville 859-1500
101 Water Street and 97 Water Street

Skowhegan 474-8487
28 Research Drive

Augusta 622-4761
225 Western Avenue

Visit us online: www.kvcap.org
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Find us on Facebook by searching for “Kennebec Valley Community Action Program”



**Building stronger
individuals, families
and communities
since 1965**

**DIRECTORY
OF SERVICES**

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Community Partner

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