



Kennebec Valley Community Action Program
2019 Annual Report

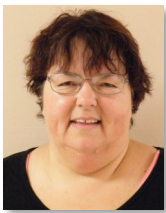
Helping People. Changing Lives.

Building Stronger Communities since 1965

KVCAP Board of Directors

KVCAP is governed by a tripartite Board of Directors comprised of volunteers from our service area. KVCAP bylaws ensure that the Board represents the communities we serve and brings together caring, dedicated community members from diverse professions, income levels, and backgrounds to support KVCAP's mission. Board members serve on various subcommittees and volunteer hundreds of hours to KVCAP. Together their efforts benefit more than 20,000 people in Kennebec, Somerset, Lincoln and Sagadahoc counties.

2019 Board Members



Heather Merrow
President



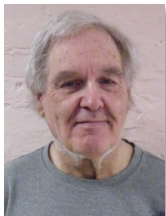
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St. Hilaire



Mark
St. John



Richard
St. Pierre



Pamela
Thompson



Kelly
Wheeler

KVCAP's Mission

We strengthen individuals, families and communities by providing direct services and by partnering with others to create sustainable solutions to poverty in an ever-changing environment.

Letter from Leadership

Dear Friends and Community Members,

We are honored to present the Kennebec Valley Community Action Program's 2019 Annual Report. Since 1965, KVCAP has evolved to meet the changing needs of the communities we serve. We cannot accomplish all that we do without our many community partners, local officials, funders, donors and volunteers that have been with us every step of the way.

A few highlights (with many more highlighted throughout this report) include:

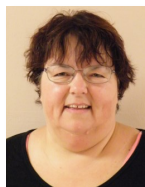
- Over 10,000 *fuel assistance* (HEAP) applications were taken through *Energy and Housing Services* and over 80 homes were *weatherized or repaired*.
- 2,646 home visits were provided through our *Maine Families* program.
- The *South End Teen Center* saw an average of 22 teens per day – a record high!
- Over 600 infants, toddlers, preschoolers and their families received *comprehensive early care and education services* through our *Child and Family Services* department as well as partnerships with childcare centers, childcare homes and public schools.
- The *KV Van* program, by means of agency staff/vehicles and volunteer drivers, provided 176,618 trips bringing people to health-related appointments.

As we head into our 55th year, we will continue to pursue our mission and honor the Promise of Community Action. We want everyone who lives in Maine to be financially stable, to be healthy, and to thrive. Assisting people living in poverty to overcome obstacles and accomplish their goals is at the heart of all community action organizations and is the driving force behind our dedicated staff, volunteers, and Board of Directors.

Sincerely,



Heather Merrow
KVCAP Board President



Suzanne Walsh
KVCAP CEO



KVCAP's Vision

Our Vision for the Kennebec Valley Region is thriving communities made up of individuals and families who are healthy, financially secure, and able to reach their fullest potential.

2019 Community Champion Awards

Waterville Habitat for Humanity ReStore—Community Teamwork Award

The ReStore collaborates with KVCAP to implement the Building Foundations program, which provides a one-time voucher to low-income families in need. These \$200 vouchers can be used to purchase furniture, appliances, building supplies, and other household items. The ReStore secures the program funds and works with KVCAP to administer the application process.

Maine Housing, Executive Director Dan Brennan—Community Partner Award

Maine Housing has partnered with Maine Community Action Agencies (CAAs) for decades by providing funds and technical assistance for weatherization, home repair, affordable housing, and energy assistance. Under Dan Brennan's leadership, Maine Housing recently analyzed their current practices in the Home Energy Assistance Program and invested in new software to improve the application experience. KVCAP and other CAA's were invited to participate in the process, resulting in better access to services. Maine Housing is also committed to assist with the development of affordable housing in rural communities. They value and recognize that by working together we can enhance the lives of low-income people throughout Maine.

Michele Gonya—Children's Advocacy Award

Michele Gonya, a Parent Ambassador and the current Head Start Policy Council Chairperson, demonstrates initiative, dedication, and leadership in her role as a parent, as an advocate, and as a volunteer. She was also selected as the Maine parent representative to the New England Head Start Association's Board of Directors. Michele effectively communicates the impact of policies on families in need and offers a realistic voice to the barriers of moving out of poverty. Her early childhood and family advocacy efforts, passion, and leadership at the local, state, and national levels are deserving of recognition and are making a positive difference.

5th Annual Tee off for Transportation Mark K. Johnston Memorial Golf Tournament

June 28, 2019
Lakewood Golf Course

\$20,000 raised—matched with federal dollars these funds infused \$40,000 into the Kennebec & Somerset Explorer bus system.



First Place Gross—Skowhegan Savings

Community Events



Diaper Drive
Collected 30,000+ diapers
for families in need



Fall Family Fun Festivals
Cayford Orchard
Kent's Hill Orchard
October 5, 2019



5th Annual Community Celebration
June 8, 2019
Over 700 people attended!



KVC Comm Imp 20

For the Home

90 homes were **weatherized** and **safety risks** were repaired

99 people **purchased a home**
6 families avoided **foreclosure**

308 people had their **furnace** cleaned or replaced

14,741 people were **warmer** through our **fuel assistance** program

Transportation

The **Explorer** public buses provided **76,933 rides**

176,618 rides were provided bringing people to health appointments, driving an average of **10,000 miles** EVERY day

Community

More than **65** clients became **employed**

74 Community Investors contributed \$20K to help **194** people **access basic needs**

We **partnered** with **546** businesses, schools, municipalities, and other entities

We **employed** **300** people and secured **1,503** **volunteers**

AP's Community Impact 2019

Children

1,200
free meals
and snacks
were served
DAILY

539 children
had **vision** and
hearing screenings
231 children
received on-site
dental exams

626 children
received
**early childhood
education**
and increased their
readiness for
school success

62%
of parents of
enrolled children
were **working**
or attending
school

Teens

40 teens
volunteered
146 hours
in the
community

All **82** South End
Teen Center members
advanced a grade
or **graduated**
80% of **seniors**
enrolled in
college

Parents & Families

55 free
**community
events**
were offered

80
parenting classes
reached
488 parents
and caregivers

289 families
with young children
received **home visits**
that support healthy
**growth &
development**

More than
1,000 families
were referred to
additional services
to improve their
**financial
stability**

Federal Funding

Community Action Network's Core Funding: Community Services Block Grant (CSBG)

Community Action Agencies nationwide receive federal Community Services Block Grant (CSBG) funding. This allows agencies to implement services and strategies that address issues of poverty at the local level, with the goal to increase family stability and financial security of the people we serve. To guide the allocation of CSBG dollars, agencies are required to conduct a comprehensive community needs assessment every three years. Ours can be found on the KVCAP website. CSBG funded programs and activities for 2019 included:



- Agency capacity activities—staff training, strategic planning, community assessments, etc.
- Child abuse and neglect prevention
- Child care supports
- Community Investors initiative
- Connecting people to resources
- Employment support services
- Parent education and supports
- Poverty Action Coalition—raising awareness of poverty issues
- Partnership building to expand community resources
- South End Teen Center

Government Funding Sources

Maine Department of Economic & Community Development
Maine Department of Environmental Protection
Maine Department of Health & Human Services
Maine Department of Transportation
Maine Judicial Branch
Maine State Housing Authority
U.S. Department of Agriculture
U.S. Department of Energy
U.S. Department of Health & Human Services
U.S. Department of Health & Human Services – Administration of Children & Families
U.S. Department of Housing & Urban Development
U.S. Department of Justice
U.S. Department of Transportation
U.S. Department of Treasury

Financial Information

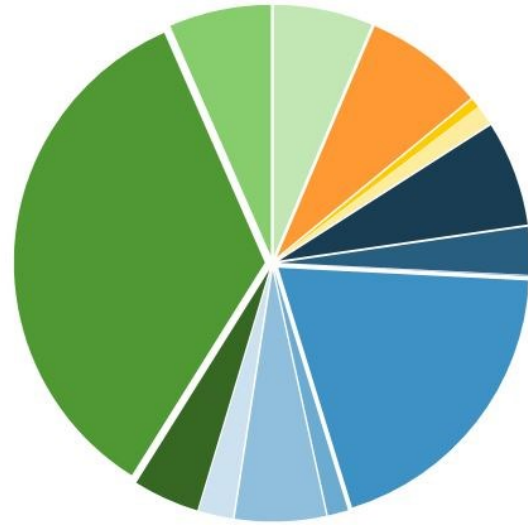
Revenue & Expenses (Based on audited Fiscal Year 2018 Financial Statements)

Revenue Breakdown by Funding Source
Total Revenue = \$29,315,637



Grants & Contracts—50.80%
Program Revenue—34.93%
Other Revenue—11.41%
In-Kind—2.86%

Expense Breakdown by Service Area
Total Expenses = \$28,743,962



Administration—6.73%
Agency Other—7.70%
Community Initiatives—0.59%
CSBG—1.28%
Educare Programming—6.76%
Fuel Assistance—3.07%
Fundraising—0.04%
Head Start—19.44%
Housing—1.32%
Other Child & Family Services—5.85%
Rehab Loan Programs—2.21%
Social Services—4.27%
Transportation—34.53%
Weatherization—6.57%

Private Funding Sources

Alfond Youth Center/Boys & Girls Club
Bill & Joan Alfond Foundation
Buffett Early Childhood Fund –
Educare Learning Network
Educate Maine
Greater Somerset Public Health Collaborative –
Redington Fairview General Hospital
Inland Hospital
John T. Gorman Foundation
Kellogg Foundation
Kennebec Savings Bank
Lennox Foundation
Maine Cancer Foundation
Maine Children's Trust

Maine Early Learning Investment Group
MaineGeneral Health
NeighborWorks America
Oak Grove Foundation
Penquis Community Action Program
People's United Community Foundation
Red Nose Day Fund
Quimby Family Foundation
Southwest Human Development
Stephen & Tabitha King Foundation
The Cabin Foundation
United Way of Kennebec Valley
United Way of Mid-Maine

Thank you for your generous support!

Business, Community, and Municipal Support

Advance 1 Cleaning Services
Alfond Youth Center
Ameriprise Financial
Animal Medical Clinic
Aroostook Community Action Program
Augusta Boys & Girls Club
Bangor Savings Bank
Bee Line Cable
Beth Israel Congregation
Boy Locksmith
C&C Realty
Capital City Law
Cappza's Pizza
Central Maine Disposal
Central Maine Motors Auto Group
CGI Technologies & Solutions
Child Development Services
City of Augusta
City of Gardiner
City of Rockland
City of Waterville
Clinton Lion's Club
Colby College
Cross Insurance
David Mathieu Co. Inc.
Digital Imageworks
Doyle & Nelson
Educare Central Maine
Eric's Restaurant
Fine Line Paving & Grading
First Congregational Church
Franklin Savings Bank

Fred's Coffee
Gerald Hotel Associates
GFWC Semper Fidelis Club
GHM Insurance
Gibson LeClair LLC
Grand Central Cafe
Hannaford Supermarkets
Harvard Pilgrim Health Care
Healey & Associates
Health Plans Inc.
Highland Plantation
Impact Assets
J S McCarthy Printers
Kennebec Mental Health Association
Kennebec Messalonskee Trails
Kennebec Savings Bank
Kennebec Valley Community College
Kyocera Document Solutions N.E.
Main Street Fuel
Maine Children's Home for Little
Wanders
Maine Community Action Association
Maine Regional School Unit #19
Maine Regional School Unit #49
Maine Regional School Unit #54
Maine Regional School Unit #74
Maine State Credit Union
Mainely Brews
McCormack Building Supply
McKee Law
Mid-Maine Chamber of Commerce
MobilityWorks of Gray
Motor Supply Company
Mutual of America
New Dimensions FCU
O'Connor Auto Park
One River CPAs
Pride Manufacturing Company
Randy's Full Service Auto
Redington-Fairview General Hospital
SAPPI North America
Scotty's Pizza & Variety Store
Silver Street Tavern
Sisters of St. Joseph of Lyon
Skowhegan Rotary Club
Skowhegan Savings
Soft Trac LLC
Sousa's Oil Burner Service

South End Neighborhood Association
Southern New Hampshire Services
Sprague & Curtis
St. Mark's Episcopal Church
Standard Waterproofing
Stratham Tire
Town of Albion
Town of Anson
Town of Athens
Town of Benton
Town of Bingham
Town of Canaan
Town of China
Town of Clinton
Town of Detroit
Town of Embden
Town of Fairfield
Town of Farmingdale
Town of Jackman
Town of Litchfield
Town of Madison
Town of Manchester
Town of Monmouth
Town of Norridgewock
Town of Oakland
Town of Palmyra
Town of Randolph
Town of St. Albans
Town of Skowhegan
Town of Solon
Town of Starks
Town of Vassalboro
Town of Winslow
United Way of Mid-Coast Maine
Unity Foundation
Waterville Area Habitat for Humanity
Waterville Creates!
Waterville Education Association
Waterville Elks Lodge #905
Waterville Housing Authority
Waterville Masons Lodge #33
Waterville Public Schools
Weeks & Sons Well Drilling
Western Maine Community Action
Where M. I. Taxi Inc.
Wipfli
Woodlands Senior Living
York County Community Action Corp.



We couldn't do it without you!

Individual Donors

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Grace von Tobel
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Andrea Williams
Rodney Williams
Jim & Linda Wood
Linda Woods
Patricia Woodward



* Contribution to the Waterville Police Department Operation Hope Opioid Treatment Initiative

Directory of Services

**For all services call toll-free: 1-800-542-8227
or visit www.kvcap.org**

Waterville 859-1500 ■ Skowhegan 474-8487 ■ Augusta: 622-4761 ■ Wiscasset 859-1500

Childcare - Early Head Start - Head Start - Family Child Care

Home Visiting 859-1621
Family Child Care (Home Start) 491-3976
Educare Central Maine 680-7200
Skowhegan Early Head Start 858-1450
RSU #54 Preschool (Canaan, Norridgewock, Skowhegan) 314-8774
RSU #49 Preschool (Fairfield, Clinton & Albion) 509-5019
RSU #74 Preschool (Anson, Solon) 314-0780
RSU #19 Somerset Preschool (Hartland) 938-7770

Community Initiatives

Resource Navigator/KENSOM Coordinator (Somerset County) 859-2545
Resource Navigator (Kennebec County) 859-1547
South End Teen Center 873-5621
Youth Outreach 616-1007

Energy & Housing Services

Energy & Fuel Assistance 1-800-542-8227
Home Repair 859-1544
Homebuyer Education 859-1637
Financial Counseling/Education 859-1604
Real Estate Development/Cony Village 859-1554

Social Services

Family Enrichment Council (Kennebec County) 859-1514, 859-1580, or 859-1588
Family Enrichment Council (Somerset County) 859-2520 or 859-2521
Maine Families 859-2537 or 859-8503

Transportation Services

All locations 1-800-542-8227 or 859-1500

