Annual Report to the Community

Kennebec Valley Community Action Program
Building stronger communities since 1965
KVCAP Board of Directors

KVCAP is governed by a Board of Directors comprised of volunteers from our service area. KVCAP bylaws ensure that the Board represents the communities we serve and brings together caring, dedicated community members from diverse professions, income levels, and backgrounds to support KVCAP’s mission. Board members serve on various subcommittees and volunteer hundreds of hours to KVCAP. Together their efforts benefit more than 20,000 people in Kennebec, Somerset, Lincoln and Sagadahoc counties.

2017 Board Members

Heather Merrow  
*President*

George Joseph  
*Vice President*

Richard Staples  
*Treasurer*

Julie Redwine  
*Secretary*

Denver Brown

Anna Court

Sheryl Gregory

Jeff Johnson

Debbie Knox

Michael Mitchell

Matthew Morgan

Flavia Oliveira

Julie Smith

Betty St. Hilaire

Mark St. John

Pamela Thompson

KVCAP’s Mission

We strengthen individuals, families and communities by providing direct services and by partnering with others to create sustainable solutions to poverty in an ever-changing environment.
Dear Friends,

At the Kennebec Valley Community Action Program, we believe that everyone deserves the opportunity to realize their potential. Now more than ever it is critical that we recognize those possibilities and provide support to individuals and to families in order for them to achieve success. This is at the heart of what we do.

2017 has been a year of visioning and planning for the opportunities and challenges that lie ahead in our neighborhoods and our communities. The KVCAP Board of Directors and leadership staff engaged in an intensive strategic planning process that will guide us in the years to come.

Our mission - to strengthen individuals, families and communities by providing direct services and by partnering with others to create sustainable solutions to poverty in an ever changing environment - sets the stage for the important work that lies ahead.

The work that we are undertaking will transform our service delivery model, as we embark on enhanced integration of two-generational (and multi-generational) services and systems.

While this has been an integral part of the work that KVCAP has been doing for over 52 years, we believe that this new model will help to ensure that our services are comprehensive, seamless, and focus on the family as a whole – regardless of their initial point of contact. This “no wrong door” approach will be a driving force for KVCAP over the next few years.

For some programs, it will simply mean offering services to both a parent and his/her child. In a program like Head Start, Two-Gen can mean providing employment support for the parents, while their children receive early care and education programming. For other programs, it will require more creative outreach to families and a shift in our culture from how we have traditionally provided services.

We could not accomplish all that we do without our many community partners, local officials, funders, doners and volunteers that have been with us every step of the way. This report highlights the many services that we provide along with amazing outcomes and results.

With gratitude,

Heather Merrow
KVCAP Board President

Suzanne Walsh
KVCAP CEO
Mission Moments

3rd Annual Golf Tournament & Silent Auction

Lakewood Golf Course
June 29, 2017

$18,000 raised to support the Kennebec/Somerset Explorer public transit system!

Agency Training Day
October 2, 2017
2017 Community Champion Award Winners

Jan Clarkin—Children’s Advocacy Award
The Children’s Advocacy Award is given to an individual who tirelessly advocates for the betterment of children in their communities. Jan has been at the helm of the Maine Children’s Trust for 18 years and has been a staunch advocate for children and families. Maine children are healthier, safer, and more nurtured in their homes and in the community, due in large part to her effort and dedication.

Scotty’s Pizza & Variety—Community Spirit Award
The Community Spirit Award is given to a group or individual who embodies the spirit of his/her community and makes it a better place for all. This small family-owned business is in the heart of Waterville’s South End neighborhood and continues to shows its generosity to the community and beyond. Scotty’s is not just a business, it is an extended family firmly embedded in the fabric of the South End Community!

Absalom “Smitty” Dow—Community Partner Award
The Community Partner Award is given to a group or individual who has worked with KVCAP for the betterment of his or her community. Smitty was instrumental in launching the first KVCAP Golf Tournament in 2015. This event continues to provide vital funding for programs that impact the most vulnerable citizens in Kennebec and Somerset County, thanks to his vision and effort to start this tradition. Smitty truly embodies what it means to be a community partner.

Parent Ambassadors—Community Teamwork Award
The Community Teamwork Award is given to a group who has worked together for the betterment of its community. The Parent Ambassadors have successfully developed and implemented a meaningful social network and community for parents in which they can learn together, support each other and become empowered as parents, leaders and advocates. Their commitment to KVCAP and Educare, and to their peers and their families, is outstanding.
10,092 people were warmer because of our **Fuel Assistance Program**.

Health & safety risks were repaired in **59 homes**.

369 people had their **furnace serviced**.

86 homes were **weatherized**.

We helped **88 people** purchase a home.

And **54 homeowners** avoid foreclosure.

---

**Health Navigators** helped **223 uninsured** people secure health insurance through the ACA marketplace.

**Employment Services** helped **60 people** build workforce skills **45% obtained jobs**.

KVCAP and local partners organized **21 job fairs** and **workshops**, reaching nearly **1,000 people**.

**The South End Teen Center** had **77 members**.

**100%** completed the **school year** and **all 6 seniors graduated**.

7 held part-time jobs.

**35 volunteered** in the community.

**4 members** got their **license** through our Driver’s Education Scholarship.

**KV Van and volunteer drivers** gave **339,302 rides** bringing people to medical and social service appointments.

They drove **5.8 million miles** which equals **233 trips around the world!**

---

**Kennebec/Somerset Explorer** public bus gave **103,313 rides** breaking the 100,000 mark for the first time!

**New routes** were added in Jackman and Bingham, to and from Skowhegan; and in the Vassalboro/China area.
Maine Families Home Visiting partners with expecting or new parents of babies & toddlers to ensure safe home environments and promote healthy growth & development.

- **293 families** connected with a home visitor.
- **2,759 home visits** completed.
- **90%** of parents read, told stories, or sang songs with their children daily.

The Poverty Action Coalition is a group of local individuals and organizations that work to address the barriers to prosperity in greater Waterville.

The PAC’s **200 Community Investors** contributed over $15K helping 47 families become financially stable when there were NO other resources.

The Somerset County Community Investors Initiative began in September 2017.

Family Enrichment Council works to prevent child abuse in Kennebec & Somerset counties.

- **3,223 elementary school students** took part in Personal Body Safety classes.

Community child care providers received more than **4,000 hours** of training and technical support from KVCAP.
Community Action Network’s Core Funding - Community Services Block Grant (CSBG)

Community Action agencies nationwide receive CSBG funding. This allows local agencies to implement services and strategies that address issues of poverty in their community, with a goal to increase the family stability and financial security of the people we serve. Agencies are required to conduct a comprehensive community needs assessment every three years to guide the allocation of CSBG dollars.

CSBG funded programs and activities for 2017 included:
- Employment support services
- Child abuse and neglect prevention and parent education/supports
- Connecting people to resources
- South End Teen Center
- Child care supports
- Poverty Action Coalition—raising awareness of poverty issues
- Community Investors initiative
- Partnership building to expand community resources
- Agency capacity activities

Private Funding Sources

Alfond Youth Center
Buffett Early Childhood Fund
Consumers for Affordable Health Care
Greater Somerset Public Health Collaborative
Healthy Northern Kennebec
Inland Hospital
John T. Gorman Foundation
Kennebec Savings Bank
Maine Children’s Trust
Maine Community Foundation
MaineGeneral Health
Maine Early Learning Investment Group
NeighborWorks America
Oak Grove Foundation
Penquis Community Action Program
People’s United Community Foundation
Southwest Human Development
Summit Natural Gas
United Way of Greater Portland
United Way of Kennebec Valley
United Way of Mid-Maine
Unity Foundation—Waterville JMG
Western Maine Community Action
Financial Information

Revenue & Expenses (Based on Audited Fiscal Year 2016 Financial Statements)

Revenue Breakdown by Funding Source
Total Revenue = $23,813,490

- Grants & Contracts—55.83%
- Program Revenue—38.75%
- Other Revenue—1.69%
- In-kind—3.73%

Expense Breakdown by Service Area
Total Expenses = $24,150,914

- Administration—6.71%
- Community Initiatives—0.51%
- Educare—8.76%
- Fundraising—0.10%
- Housing—1.64%
- Rehab Loan Programs—2.26%
- Social Services—4.45%
- Weatherization—7.58%
- Agency Other—0.79%
- CSBG—1.50%
- Fuel Assistance—2.34%
- Head Start—22.30%
- Other Child & Family Services—4.87%
- Transportation—36.19%

Government Funding Sources

- Bureau of Consumer Credit Protection
- Maine Department of Economic & Community Development
- Maine Department of Environmental Protection
- Maine Department of Health & Human Services
- Maine Department of Education
- Maine Department of Labor
- Maine Department of Transportation
- Maine Judicial Branch
- Maine State Housing Authority
- U.S. Department of Agriculture
- U.S. Department of Energy
- U.S. Department of Health & Human Services
- U.S. Department of Health & Human Services – Administration of Children & Families
- U.S. Department of Housing & Urban Development
- U.S. Department of Transportation
We are grateful for all our donors…

Business, Community, and Municipal Support

Ace Tire & Auto Service
Advance 1 Cleaning Service
AOS #92
Augusta Boys & Girls Club
Bangor Savings Bank
Bard & Bard Associates
Beeline Cable
Bob’s Cash Fuel
Boy Locksmith
Cappza's Pizza
Central Maine Disposal
Central Maine Motors Auto Group
Central Maine Power Company
CGI
Child Development Services
City of Augusta
City of Gardiner
City of Rockland
City of Waterville
Clinton Lion's Club
Cornville Ladies Aid Society
Cross Insurance
Dahl Chase
David Mathieu Co. Inc.
Dead River
Doyle & Nelson
Dunkin Donuts - Skowhegan
Early Learning Network
Eaton Peabody
Educare Central Maine
Eric's Restaurant
Ferris Variety, Inc.
Fine Line Paving & Grading
Fireside Inn & Suites
Flagship Cinema
Fortin's Home Furnishings
Franklin Savings Bank
Franklin-Somerset Federal Credit Union
GFWC Semper Fidelis Club
GHM Insurance
Gibson LeClair LLC
Governor's Restaurant
Grand Central Cafe
Hammond Plantation
Hampton Inn
Hannaford Supermarket
Healey & Associates
Health Plans Inc.
Heritage House
Houles Plumbing & Heating
Kennebec Behavioral Health
Kennebec Taxi
Kennebec Valley Community College
Kyes Insurance Co.
Lakewood Golf Course
Lavoie Landscaping
Mac’s Taxi
Madison Animal Hospital
Main Street Fuel
Maine Children’s Home for Little Wanderers
Maine Energy Pros Inc.
Maine Paper & Janitorial Products
Maine Rural School Unit #19
Maine Rural School Unit #49
Maine Rural School Unit #54
Maine Rural School Unit #74
Maine State Credit Union
Mainely Brews
Marden's
Marston Industrial Services
McCormack Building Supply Inc.
Molina Foundation
Motor Supply Co.
New Dimensions FCU
North Cornville Ladies Aid Society
North Country Rivers Inc.
O'Connor Auto Park
Old Mill Pub
Ounce of Prevention Fund
Pad Thai Too
Patriot Vinyl Siding
PFBF
Pride Manufacturing Company, LLC
Railroad Square Cinema
Ray's Full Service Auto
Ray Haskell Ford
Redington Rehab and Fitness Center
Redington-Fairview General Hospital
SAPPI North America
Scotty's Pizza & Variety Store
Servpro of Augusta/Waterville
Shaw’s
Silver Street Tavern
Sisters of St. Joseph of Lyons
Skow Town Taxi
Skowhegan Family Medicine
Skowhegan Rotary Club
Skowhegan Savings
South End Neighborhood Association
Sprague & Curtis
Standard Waterproofing
State Farm Insurance—John Fortier
Strand Theater
Stratham Tire
Sunbeam Roller Rink
Taylor’s Drug Store
Town of Anson
Town of Athens
Town of Benton
Town of Bingham
Town of Canaan
Town of China
Town of Clinton
Town of Detroit
Town of Embden
Town of Fairfield
Town of Farmington
Town of Hartland
Town of Jackman
Town of Madison
Town of Manchester
Town of Monmouth
Town of Norridgewock
Town of Oakland
Town of Palmira
Town of Randolph
Town of St. Albans
Town of Skowhegan
Town of Smithfield
Town of Solon
Town of Stars
Town of Winslow
TracFone/Safelink
Tree Spirits
United Ambulance
United Bikers of Maine
University Credit Union
University of Maine Augusta
Vassalboro Jobs for Maine Grads
Veterans of Foreign Wars Post #1285
Veterans of Foreign Wars Post #6924
Vision Training Association
Waterville Country Club
Waterville Area Habitat for Humanity
Waterville Education Association
Waterville Elks Lodge #905
Waterville Masons Lodge #33
Waterville Housing Authority
Weeks & Sons Well Drilling
Where M. I. Taxi Inc.
York County Community Action Corp.
Individual Donors

Anonymous (47 donors)
Richard & Janice Adams
Karlene Additon-Strout
Bill & Joan Alfond Foundation
Sheila Avila
Jason Bard
Ellen Beals
Dave Begin
Colleen Boynton-Archer
Constance M. Breger
Michael Buck
Brent Burger & Michael Roy
Mary Burgess
Jack Burgess
Briley Burgess-Smith
Eric Caron
Delta Chase
George Coleman
William & Kathryn Colfer
Anne Connors
Sue Cook
Regina Coppens
Melinda Corey
Anna Court
Dr. Barbara Covey
Hildy Curato
Jennifer Curtis
Carl Daiker
Richard Davies & Susan MacPherson
Dr. Steve & Tammy Diaz
Jeanine Deas
Murielle DiBiase
Miriam Dodge
Dean & Pat Dolham
Richard Dorian
Dr. Ann Dorney
Alan Douin
William & Frances Dubord
Alice Eaddy
Kate Ervin
Amanda Esler
Jon & Paula Eustis
Sidney Farr
Nancy Findlan
Tracye Fortin
Peter Garrett
Martha Garrett
Leah & Wendall Germon
Gail Gibson
Constance Graham
Sheryl Gregory
Richard Griffin
Lisa Hallee

Peter Harris
Dawn Haywood
Jennifer Hebert
Karen Heck
Walter Hewins
Anna Holdener
Kristen & Alexander Holzinger
Elizabeth Jenning
Mark & Pamela Johnston
Marsha Jolicoeur
Wendy Jorgensen
George Joseph
Fred & Nancy Karter
Elizabeth Keane
Maurice & Shirley Keene
Stephen & Kathleen Kelleher
Katherine Kelly
Cathy Kershner
Maydean Kimball
Christine Kreider
Jacqueline Kulik
Wendie Lagasse
Dr. Michael & Amber Lambke
Mark Landry
Kim Lane & Jill Godfrey
Gail Laskey
Sarah Lavallee
Kimberly Lindlof
Pam Little
Rep. Thomas Longstaff
Patricia Lyford
John Marcote
Dr. John & Holly Margolis
Margaret McFadden
Thomas & Lynda McGuire
Richard McKinley
Richard & Betty-Jane Meader
Sally Melcher-McKeagney
Gary & Margaret Menchen
Ralph & Heather Merrow
Kevin Miller
Marie Miner
Darrell & Donna-Jo Mitchell
Monique Mitchell
Alison Mizner
Jonathan Moody
Matthew Morgan
Mary Morrison
Amanda Neagle
Patricia Newmen
Anne Owens
Betty & Jeff Paquette
Scott & Andrea Pasco
Abby Pearson
Martha Phillips
Jean Pillsbury
Kristen Plummer
Trudy Pomerleau
Anna-May Pooler
Jessica Powell
William & Debra Primmerman
Janet Prince & Peter Berg
Michele & David Prince
Claire Pronnicki
Marilyn Pukkila
Peter Redmond
Julie Redwine
Billie-Jo Reed & Family
Leslie Roberts
Anna Beth Rynders
Betty St. Hilaire
Peter Schlosser
Kathryn Schrock
Janet Schutte
George & Rebecca Seel
Barb Shutt
Robert Simpson
Scott & Kristen Smith
Stephen Soule
Susan Squires
Wanda Steward
Lauren Sterling
Kate Stratton
Cdr. Joseph & Sarah Taddeo
Mark Tappan & Lyn Brown
Richard & Margrit Thomas
Greg & Mary Tisdale
Andrew & Susan Tolman
Dr. Lucien Veilleux
Grace von Tobel
Trish Walker
Ken & Suzanne Walsh
Elsie Warren
Nicole Washburn
Ellen Wells
Senator Rodney Whitemore
Bruce Willette
Mr. & Mrs. Timothy Williams
Rosemary Winslow
Jim Wood
Patricia Woodward
Jonathan Wright
Cathy Young
For all services call toll-free: 1-800-542-8227
or visit www.kvcap.org

Waterville 859-1500 • Skowhegan 474-8487 • Augusta: 622-4761 • Wiscasset 859-1500

**Childcare - Early Head Start - Head Start - Family Child Care**
- Home Visiting or Family Child Care (HomeStart) 859-1621
- Educare Central Maine 680-7211
- Fairfield & Clinton 314-8949
- Anson, Solon 649-2347
- St. Albans 938-4581
- MSAD# 54 Infant & Toddlers (Skowhegan) 858-1450
- MSAD# 54 Preschool (Canaan, Norridgewock, Skowhegan) 314-0780

**Community Initiatives**
- Health/Resource Navigator (Kennebec County) 859-1567 or 859-1547
- Resource Navigator/KENSOM Coordinator (Somerset County) 859-2545
- South End Teen Center 873-5621
- Youth Outreach 616-1007

**Energy & Housing Services**
- Energy & Fuel Assistance 1-800-542-8227
- Home Repair 859-1684 or 859-1544
- Homeownership 859-1622
- Financial Counseling/Education 859-1622
- Real Estate Development/Cony Village 859-1554

**Social Services**
- Family Enrichment Council - Kennebec County 859-1514 or 859-1580
- Family Enrichment Council - Somerset County 859-2520
- Maine Families 859-2537 or 859-8508

**Transportation Services** - All locations 1-800-542-8227