



Annual Report to the Community

2017

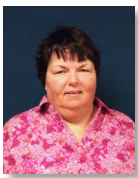
Kennebec Valley Community Action Program
Building stronger communities since 1965

Building Stronger Individuals, Families, and Communities

KVCAP Board of Directors

KVCAP is governed by a Board of Directors comprised of volunteers from our service area. KVCAP bylaws ensure that the Board represents the communities we serve and brings together caring, dedicated community members from diverse professions, income levels, and backgrounds to support KVCAP's mission. Board members serve on various subcommittees and volunteer hundreds of hours to KVCAP. Together their efforts benefit more than 20,000 people in Kennebec, Somerset, Lincoln and Sagadahoc counties.

2017 Board Members



Heather Merrow
President



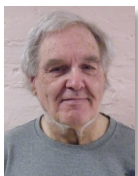
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Vice President



Richard Staples
Treasurer



Julie Redwine
Secretary



Denver Brown



Anna Court



Sheryl Gregory



Jeff Johnson



Debbie Knox



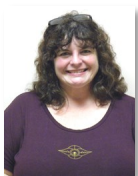
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Matthew Morgan



Flavia Oliveira



Julie Smith



Betty St. Hilaire



Mark St. John



Pamela Thompson

KVCAP's Mission

We strengthen individuals, families and communities by providing direct services and by partnering with others to create sustainable solutions to poverty in an ever-changing environment.

Letter from Leadership

Dear Friends,

At the Kennebec Valley Community Action Program, we believe that everyone deserves the opportunity to realize their potential. Now more than ever it is critical that we recognize those possibilities and provide support to individuals and to families in order for them to achieve success. This is at the heart of what we do.

2017 has been a year of visioning and planning for the opportunities and challenges that lie ahead in our neighborhoods and our communities. The KVCAP Board of Directors and leadership staff engaged in an intensive strategic planning process that will guide us in the years to come.

Our mission - to strengthen individuals, families and communities by providing direct services and by partnering with others to create sustainable solutions to poverty in an ever changing environment - sets the stage for the important work that lies ahead.

The work that we are undertaking will transform our service delivery model, as we embark on enhanced integration of two-generational (and multi-generational) services and systems.

While this has been an integral part of the work that KVCAP has been doing for over 52 years, we believe that this new model will help to ensure that our services are comprehensive, seamless, and focus on the family as a whole – regardless of their initial point of contact. This “no wrong door” approach will be a driving force for KVCAP over the next few years.


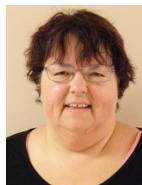
For some programs, it will simply mean offering services to both a parent and his/her child. In a program like Head Start, Two-Gen can mean providing employment support for the parents, while their children receive early care and education programming. For other programs, it will require more creative outreach to families and a shift in our culture from how we have traditionally provided services.

We could not accomplish all that we do without our many community partners, local officials, funders, donors and volunteers that have been with us every step of the way. This report highlights the many services that we provide along with amazing outcomes and results.

With gratitude,



Heather Merrow
KVCAP Board President



Suzanne Walsh
KVCAP CEO



The Promise of Community Action

Community Action changes people's lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other.

Mission Moments



3rd Annual Golf Tournament & Silent Auction

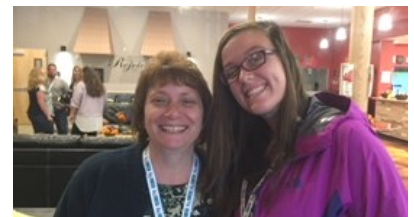
Lakewood Golf Course
June 29, 2017

\$18,000 raised to support the
Kennebec/Somerset Explorer
public transit system !



Agency Training Day

October 2, 2017



2017 Community Champion Award Winners

Jan Clarkin—Children's Advocacy Award

The Children's Advocacy Award is given to an individual who tirelessly advocates for the betterment of children in their communities. Jan has been at the helm of the Maine Children's Trust for 18 years and has been a staunch advocate for children and families. Maine children are healthier, safer, and more nurtured in their homes and in the community, due in large part to her effort and dedication.

Scotty's Pizza & Variety—Community Spirit Award

The Community Spirit Award is given to a group or individual who embodies the spirit of his/her community and makes it a better place for all. This small family-owned business is in the heart of Waterville's South End neighborhood and continues to show its generosity to the community and beyond. Scotty's is not just a business, it is an extended family firmly embedded in the fabric of the South End Community!

Absalom "Smitty" Dow—Community Partner Award

The Community Partner Award is given to a group or individual who has worked with KVCAP for the betterment of his or her community. Smitty was instrumental in launching the first KVCAP Golf Tournament in 2015. This event continues to provide vital funding for programs that impact the most vulnerable citizens in Kennebec and Somerset County, thanks to his vision and effort to start this tradition. Smitty truly embodies what it means to be a community partner.

Parent Ambassadors—Community Teamwork Award

The Community Teamwork Award is given to a group who has worked together for the betterment of its community. The Parent Ambassadors have successfully developed and implemented a meaningful social network and community for parents in which they can learn together, support each other and become empowered as parents, leaders and advocates. Their commitment to KVCAP and Educare, and to their peers and their families, is outstanding.



2017

KVCAP Community Celebration

Educare Central Maine

June 10, 2017

10,092 people were warmer because of our **Fuel Assistance Program**.



Health & safety risks were repaired in **59 homes**.

369 people had their **furnace serviced**.

86 homes were **weatherized**.

We helped **88 people** **purchase a home**.

And **54 homeowners** **avoid foreclosure**.



Health Navigators helped **223 uninsured** people secure health insurance through the ACA marketplace.

Employment Services helped **60 people** build workforce skills **45% obtained jobs**.

KVCAP and local partners organized **21 job fairs and workshops**, reaching nearly **1,000 people**.



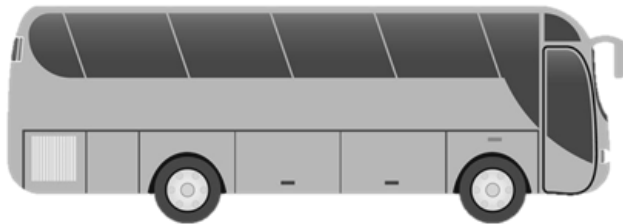
The **South End Teen Center** had **77 members**.

100% completed the **school year** and all **6 seniors** **graduated**.

7 held part-time **jobs**.

35 **volunteered** in the community.

4 members got their **license** through our Driver's Education Scholarship.



Kennebec/Somerset Explorer public bus gave **103,313 rides** breaking the 100,000 mark for the first time!

New routes were added in Jackman and Bingham, to and from Skowhegan; and in the Vassalboro/China area.

KV Van and volunteer drivers gave **339,302 rides** bringing people to medical and social service appointments.

They drove **5.8 million miles** which equals **233 trips around the world!**



Maine Families Home Visiting partners with expecting or new parents of babies & toddlers to ensure **safe home environments** and **promote healthy growth & development**.



293 families connected with a home visitor.

2,759 home visits completed.

90% of parents **read, told stories, or sang songs** with their children daily.

Family Enrichment Council works to **prevent child abuse** in **Kennebec & Somerset** counties.



3,223 elementary school students took part in **Personal Body Safety** classes.

Social Services

The **Poverty Action Coalition** is a group of local individuals and organizations that work to address the **barriers to prosperity** in greater Waterville.

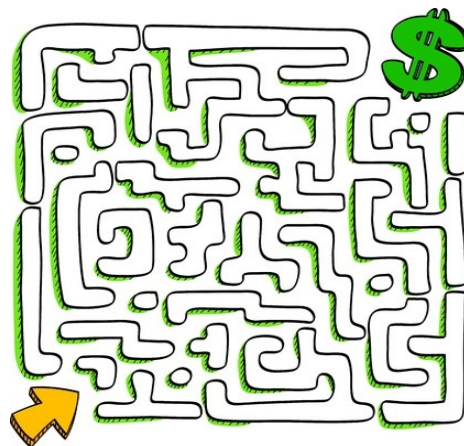
The PAC's **200 Community Investors** contributed over **\$15K** helping **47 families** become financially stable when there were **NO** other resources.



The **Somerset County Community Investors Initiative** began in September 2017.

Resource Navigators

connected **199 people** to a variety of services, helping them improve their financial stability.



Community Initiatives

Head Start - Early Head Start - Educare Central Maine - Child Care



625 children (birth – 5 years) increased their **readiness for school success**.

568,858 hours of quality early care and education services were provided.

95,311 healthy meals and snacks were served.

545 parents improved their **parenting skills**.

Community child care providers received more than **4,000 hours** of training and technical support from KVCAP.

Child & Family Services

Community Services Block Grant

Community Action Network's Core Funding - Community Services Block Grant (CSBG)

Community Action agencies nationwide receive CSBG funding. This allows local agencies to implement services and strategies that address issues of poverty in their community, with a goal to increase the family stability and financial security of the people we serve. Agencies are required to conduct a comprehensive community needs assessment every three years to guide the allocation of CSBG dollars.



CSBG funded programs and activities for 2017 included:

- Employment support services
- Child abuse and neglect prevention and parent education/supports
- Connecting people to resources
- South End Teen Center
- Child care supports
- Poverty Action Coalition—raising awareness of poverty issues
- Community Investors initiative
- Partnership building to expand community resources
- Agency capacity activities

Private Funding Sources

Alfond Youth Center
Buffett Early Childhood Fund
Consumers for Affordable Health Care
Greater Somerset Public Health Collaborative
Healthy Northern Kennebec
Inland Hospital
John T. Gorman Foundation
Kennebec Savings Bank
Maine Children's Trust
Maine Community Foundation
MaineGeneral Health
Maine Early Learning Investment Group
NeighborWorks America
Oak Grove Foundation
Penquis Community Action Program
People's United Community Foundation
Southwest Human Development
Summit Natural Gas
United Way of Greater Portland
United Way of Kennebec Valley
United Way of Mid-Maine
Unity Foundation—Waterville JMG
Western Maine Community Action



Revenue & Expenses (Based on Audited Fiscal Year 2016 Financial Statements)

Revenue Breakdown by Funding Source

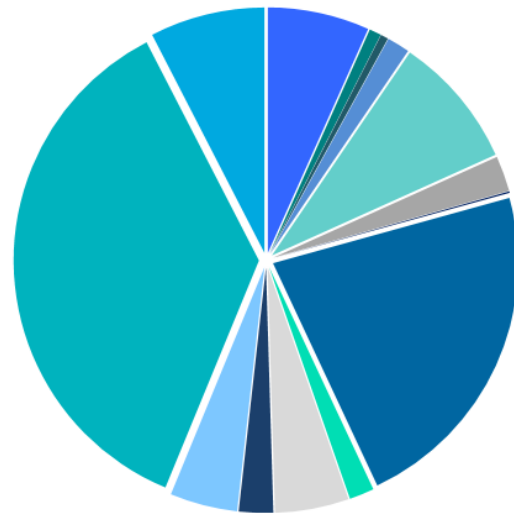
Total Revenue = \$23,813,490



- Grants & Contracts—55.83%
- Program Revenue—38.75%
- Other Revenue—1.69%
- In-kind—3.73%

Expense Breakdown by Service Area

Total Expenses = \$24,150,914



- Administration—6.71%
- Community Initiatives—0.51%
- Educare—8.76%
- Fundraising—0.10%
- Housing—1.64%
- Rehab Loan Programs—2.26%
- Social Services—4.45%
- Weatherization—7.58%
- Agency Other—0.79%
- CSBG—1.50%
- Fuel Assistance—2.34%
- Head Start—22.30%
- Other Child & Family Services—4.87%
- Transportation—36.19%

Government Funding Sources

Bureau of Consumer Credit Protection
 Maine Department of Economic & Community Development
 Maine Department of Environmental Protection
 Maine Department of Health & Human Services
 Maine Department of Education
 Maine Department of Labor
 Maine Department of Transportation
 Maine Judicial Branch
 Maine State Housing Authority
 U.S. Department of Agriculture
 U.S. Department of Energy
 U.S. Department of Health & Human Services
 U.S. Department of Health & Human Services – Administration of Children & Families
 U.S. Department of Housing & Urban Development
 U.S. Department of Transportation

We are grateful for all our donors...

Business, Community, and Municipal Support

Ace Tire & Auto Service	Kennebec Taxi	Stratham Tire
Advance 1 Cleaning Service	Kennebec Valley Community College	Sunbeam Roller Rink
AOS #92	Kyes Insurance Co.	Taylor's Drug Store
Augusta Boys & Girls Club	Lakewood Golf Course	Town of Anson
Bangor Savings Bank	Lavoie Landscaping	Town of Athens
Bard & Bard Associates	Mac's Taxi	Town of Benton
Beeline Cable	Madison Animal Hospital	Town of Bingham
Bob's Cash Fuel	Main Street Fuel	Town of Canaan
Boy Locksmith	Maine Children's Home for Little Wanderers	Town of China
Cappza's Pizza	Maine Energy Pros Inc.	Town of Clinton
Central Maine Disposal	Maine Paper & Janitorial Products	Town of Detroit
Central Maine Motors Auto Group	Maine Rural School Unit #19	Town of Embden
Central Maine Power Company	Maine Rural School Unit #49	Town of Fairfield
CGI	Maine Rural School Unit #54	Town of Farmington
Child Development Services	Maine Rural School Unit #74	Town of Hartland
City of Augusta	Maine State Credit Union	Town of Jackman
City of Gardiner	Mainely Brews	Town of Madison
City of Rockland	Marden's	Town of Manchester
City of Waterville	Marston Industrial Services	Town of Monmouth
Clinton Lion's Club	McCormack Building Supply Inc.	Town of Norridgewock
Cornville Ladies Aid Society	Molina Foundation	Town of Oakland
Cross Insurance	Motor Supply Co.	Town of Palmyra
Dahl Chase	New Dimensions FCU	Town of Randolph
David Mathieu Co. Inc.	North Cornville Ladies Aid Society	Town of St. Albans
Dead River	North Country Rivers Inc.	Town of Skowhegan
Doyle & Nelson	O'Connor Auto Park	Town of Smithfield
Dunkin Donuts - Skowhegan	Old Mill Pub	Town of Solon
Early Learning Network	Ounce of Prevention Fund	Town of Starks
Eaton Peabody	Pad Thai Too	Town of Winslow
Educare Central Maine	Patriot Vinyl Siding	TracFone/Safelink
Eric's Restaurant	PFBF	Tree Spirits
Ferris Variety, Inc.	Pride Manufacturing Company, LLC	United Ambulance
Fine Line Paving & Grading	Railroad Square Cinema	United Bikers of Maine
Fireside Inn & Suites	Randy's Full Service Auto	University Credit Union
Flagship Cinema	Ray Haskell Ford	University of Maine Augusta
Fortin's Home Furnishings	Redington Rehab and Fitness Center	Vassalboro Jobs for Maine Grads
Franklin Savings Bank	Redington-Fairview General Hospital	Veterans of Foreign Wars Post #1285
Franklin-Somerset Federal Credit Union	SAPPI North America	Veterans of Foreign Wars Post #6924
GFWC Semper Fidelis Club	Scotty's Pizza & Variety Store	Vision Training Association
GHM Insurance	Servpro of Augusta/Waterville	Waterville Country Club
Gibson LeClair LLC	Shaw's	Waterville Area Habitat for Humanity
Governor's Restaurant	Silver Street Tavern	
Grand Central Cafe	Sisters of St. Joseph of Lyons	Waterville Education Association
Highland Plantation	Skow Town Taxi	Waterville Elks Lodge #905
Hammond Lumber Co.	Skowhegan Family Medicine	Waterville Masons Lodge #33
Hampton Inn	Skowhegan Rotary Club	Waterville Housing Authority
Hannaford Supermarket	Skowhegan Savings	Weeks & Sons Well Drilling
Healey & Associates	South End Neighborhood Association	Where M. I. Taxi Inc.
Health Plans Inc.	Sprague & Curtis	York County Community Action Corp.
Heritage House	Standard Waterproofing	
Houles Plumbing & Heating	State Farm Insurance—John Fortier	
Kennebec Behavioral Health	Strand Theater	

Individual Donors

Anonymous (47 donors)
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Bill & Joan Alfond Foundation
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Jessica Powell
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Bruce Willette
Mr. & Mrs. Timothy Williams
Rosemary Winslow
Jim Wood
Patricia Woodward
Jonathan Wright
Cathy Young

Directory of Services



**For all services call toll-free: 1-800-542-8227
or visit www.kvcap.org**

Waterville 859-1500 ▪ Skowhegan 474-8487 ▪ Augusta: 622-4761 ▪ Wiscasset 859-1500

Childcare - Early Head Start - Head Start - Family Child Care

Home Visiting or Family Child Care (HomeStart) 859-1621

Educare Central Maine 680-7211

Fairfield & Clinton 314-8949

Anson, Solon 649-2347

St. Albans 938-4581

MSAD# 54 Infant & Toddlers (Skowhegan) 858-1450

MSAD# 54 Preschool (Canaan, Norridgewock, Skowhegan) 314-0780

Community Initiatives

Health/Resource Navigator (Kennebec County) 859-1567 or 859-1547

Resource Navigator/KENSOM Coordinator (Somerset County) 859-2545

South End Teen Center 873-5621

Youth Outreach 616-1007

Energy & Housing Services

Energy & Fuel Assistance 1-800-542-8227

Home Repair 859-1684 or 859-1544

Homeownership 859-1622

Financial Counseling/Education 859-1622

Real Estate Development/Cony Village 859-1554

Social Services

Family Enrichment Council - Kennebec County 859-1514 or 859-1580

Family Enrichment Council - Somerset County 859-2520

Maine Families 859-2537 or 859-8508

Transportation Services - All locations 1-800-542-8227

