Partnerships in Action

Kennebec Valley Community Action Program
2016 Annual Report

Building stronger communities for 51 years!
KVCAP Board of Directors

KVCAP is governed by a Board of Directors comprised of volunteers from our service area. KVCAP bylaws ensure that the Board represents the communities we serve and brings together caring, dedicated community members from diverse professions, income levels, and backgrounds to support KVCAP’s mission. Board members serve on various subcommittees and volunteer hundreds of hours to KVCAP. Together their efforts benefit more than 20,000 people in Kennebec, Somerset, Lincoln and Sagadahoc counties.

2016 Board Members

Sheryl Gregory, President
Dr. Richard Staples, Treasurer
Denver Brown
Dwight Dogherty
Debbie Knox
Matthew Morgan
Michele Pino
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KVCAP’s Mission

Our mission is to partner with area residents, organizations, and local, state and federal entities, creating solutions to the conditions of poverty in order to strengthen individuals, families and communities.
Dear Friends and Community Members,

We are honored and proud to present the Kennebec Valley Community Action Program’s Annual Report for 2016. This report highlights the services we provide along with amazing outcomes and results.

KVCAP creates solutions to the conditions of poverty by strengthening individuals, families and communities, and we do this through both direct service and partnerships with other organizations. We want everyone who lives in Central Maine to be financially stable, to be healthy, and to flourish. It is only then that our communities and our economy will also be strong in this ever changing and sometimes volatile environment.

During the past year, KVCAP helped more than 20,000 people enhance their capacity to thrive. Some examples include:

- Maine Families partnered with 312 new parents to promote positive parenting and the healthy development of their children.
- The Kennebec/Somerset Explorer bus provided nearly 98,000 rides to help people get to work, stores, medical appointments, and cultural events.
- Child & Family Services provided early care and education to 620 children (birth-5 years) and increased their readiness for school success.
- Energy & Housing ensured that 10,800 families were warmer in the winter and also repaired or replaced 270 furnaces.
- The Poverty Action Coalition, along with 209 Community Investors, helped 48 families with household stability through donations totaling $7,000.
- The South End Teen Center had 82 members and 100% of their senior class graduated from high school.

Since our doors opened in 1965, KVCAP has grown and evolved to meet the changing needs of our communities. But we could never accomplish all that we do without our dedicated board members, community partners, local officials, funders, donors, and volunteers that have been with us every step of the way!

Many thanks to our partners for their ongoing support as we work together toward a shared vision of economic stability for all people living in Central Maine.

The Promise of Community Action

Community Action changes people’s lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other.
The Poverty Action Coalition (PAC) is a group of concerned individuals and organizations who work together to address the barriers to prosperity in Waterville. More than 85 people strong, its membership includes KVCAP and other social service agencies, the City of Waterville, AOS #92, the Mid-Maine Homeless Shelter, faith leaders, local hospitals, and individuals who either live in poverty or are concerned about how the issue impacts our collective community. The PAC’s mission is to promote opportunity through partnership, awareness, access, and advocacy.

Since the first meeting was convened by Mayor Karen Heck in January 2014, members have worked collaboratively to begin addressing the high poverty rates in Waterville.

- Its poverty rate is nearly 22%, compared with 12.5% for Kennebec County and 13.6% for the state.
- Nearly 70% of Waterville’s children under the age of five live in poverty.
- 2 out of every 3 students in the Waterville school district qualify for free or reduced lunch.
- A family of four lives at 100% of poverty if they earn $24,300 or less annually, based on 2016 Federal Guidelines.

One of the major challenges identified is the lack of resources for people living just above the poverty line. In response, the PAC launched its first project in March 2015. The Community Investors Initiative is intended to help Waterville residents achieve or maintain financial stability when no other resources exist. Each application is reviewed by a committee; once approved it is e-mailed to a list of over 200 community members, called “Community Investors.” The Investors helped to address these challenges through financial contributions and donations of items. In 2016, they contributed more than $7,000, helping 48 families avoid a financial crisis.

Some requests that were filled include:

- Purchasing purple trash bags for a young mother who was facing eviction because she could not afford to buy them
- Buying eyeglasses for a young woman whose insurance paid for an eye exam but not for the glasses she needed
- Helping a father without a vehicle obtain a stroller so that he could run errands in town
- Assisting an elderly couple with a security deposit so they could move out of the homeless shelter before the wife began treatment for cancer

“This is genuine partnership in action,” said Michele Prince, KVCAP’s Chief Operating Officer. “We cannot solve the issue of poverty alone. It takes a community effort to raise up all of its residents. We are thrilled with this level of collaboration!”

If you are interested in becoming a Community Investor, please send an e-mail to communityinvestors@kvcap.org.
KVCAP’s 2nd Annual Community Celebration

On a warm Saturday afternoon in September 2016, KVCAP hosted its 2nd Annual Community Celebration at Educare Central Maine in Waterville. It was wildly successful with over 350 people in attendance. The Celebration offered many fun and enriching activities for children and families. There was live music by Matt Loosigian, an award-winning children’s singer and songwriter. At lunchtime the barbecue featured hotdogs, hamburgers, fresh fruit, and cookies.

Throughout the day children enjoyed the bounce house, a climbing wall, a balloon twister, games, face painting and temporary tattoos, a story walk, fresh popcorn, a photo booth, and vehicle tours with police officers, fire fighters, and paramedics. Children even had the opportunity to visit with some of their favorite superheroes, princesses, and story book characters!

In addition to the festivities, this event also informed the adults about the variety of services KVCAP offers. Each department staffed a table with program information along with a child-friendly activity so that staff could talk with parents as the children played.

And thanks to our generous business sponsors, all activities were free, including the barbecue! KVCAP is grateful for their financial support, allowing everyone to fully participate in this enjoyable, entertaining, and family-focused experience. We hope you join us in 2017!

Lanelle Freeman Receives Professional Advocate Award

On October 28, 2015 KVCAP’s Social Services Director, Lanelle Freeman, was presented with the Professional Advocate Award by the Maine Children’s Trust for her outstanding work and her advocacy efforts for the prevention of child abuse and neglect in Central Maine and throughout the State.

The KVCAP Family Enrichment Councils in Somerset and Kennebec Counties have flourished under Lanelle’s leadership. She has formed strong partnerships with schools, law enforcement, health and social service providers, and community members, all working together to increase awareness and develop strategies to keep children safe. In addition, she has developed a strong Maine Families home visiting program that provides high quality services, support and education to hundreds of families with young children throughout Central Maine.

According to Jan Clarkin, Maine Children’s Trust Executive Director, KVCAP is “most fortunate to have Lanelle as an employee, and we are most fortunate that you not only allow her to provide outstanding CAN prevention programs in your service area, but support all of the work that she and KVCAP contribute to the Children’s Trust and the statewide work that is ongoing. I know you know how skilled and talented she is.”

Congratulations Lanelle, on this truly deserved recognition! Your work on behalf of children and families is a strong example of the national mission of Community Action – “Helping people, changing lives”. 
Kenebec and Somerset Explorer public bus system gave 97,803 rides, helping people get to work, to retail shops, attend cultural events and more. That’s a 120% increase in riders in 5 years!

KVCAP and local partners organized 50 job fairs & workshops, reaching more than 1,500 people.

Employment Services helped 89 people build job skills through 1-on-1 support and WorkReady classes.

KV Van & volunteer drivers made 332,991 trips bringing people to medical appointments. They drove nearly 6 million miles. That equals more than 1,800 round trips from Waterville to Los Angeles!

The South End Teen Center has 82 members. 99% completed the school year. 100% of seniors graduated. 10 members worked part-time. 35% volunteered.

Family Enrichment Council works to prevent child abuse and neglect in Kennebec and Somerset counties.

Maine Families Home Visiting partners with expecting and new parents of babies and toddlers to ensure safe home environments and promote healthy growth and development.

4,811 kids took part in Personal Body Safety classes.

312 families were connected with a home visitor.

90% of children had up-to-date vaccines.

95% of pregnant moms received adequate prenatal care.
Children received **513,680** hours of quality early care and education services.

620 children (birth - 5) increased their readiness for school success.

106 families had help finding affordable housing.

102,395 healthy meals and snacks were served.

588 parents improved their parenting skills.

**The Poverty Action Coalition** is a group of local individuals and organizations that work to address the barriers to prosperity in Waterville.

The PAC’s **209 Community Investors** contributed over **$7,000** helping **48** families become financially stable when there were NO other resources!

Health Navigator’s educated **2,060** people on the Affordable Care Act.

271 uninsured people bought health insurance through the Marketplace.

**Resource Navigator’s** connected **186 families** to a variety of services, helping them become financially stable!

**10,800** homes were warmer last winter because of our **Fuel Assistance Program**.

Health & safety risks were repaired in **50** homes.

270 people had their furnaces serviced or replaced.

**77** homes were weatherized saving homeowners money!

We helped **79** people purchase a home and **85** homeowners avoid foreclosure.
Partnerships in Action

Community Services Block Grant – Core Funding for Community Action

Across the nation, over 1,000 Community Action Agencies (CAAs) work with individuals and communities to address poverty issues on the local level, with a goal to promote family stability and help people on their journey toward greater economic security. The Community Services Block Grant (CSBG) provides core, flexible funding to CAAs to help fill gaps in services and resources. In 2016 KVCAP’s CSBG dollars supported a wide range of prevention and intervention activities that benefit infants to seniors in Kennebec and Somerset Counties, including:

- Employment services
  - Home-ownership and foreclosure prevention
  - Financial capability counseling
  - Connecting families to resources
  - Parent supports
  - Child abuse and neglect prevention activities
  - Childcare resources
  - South End Teen Center operations

CSBG funding also advanced community level goals, working in partnership with a wide range of stakeholders focused on a shared purpose, including:

- Expanding public and volunteer transportation options
- Supporting public health initiatives
- Facilitating the Poverty Action Coalition
- Overseeing the Community Investors initiative

Raymond Richard (1934—2016)

Raymond F. Richard, KVCAP’s founding director, passed away in January of 2016 at the age of 81.

For over 42 years, Ray was the pillar of KVCAP. From his early days as KVCAP’s first Executive Director until his retirement in 2008, Ray provided the foundation that our organization is built on today. Under his leadership and vision, KVCAP services became diverse, comprehensive and easy to access, especially for the most disadvantaged. He was compassionate about making sure our services were “client driven” and that a better life for people living in poverty was always the end result. We honored Ray in November 2015 at KVCAP’s Annual Meeting.

Dwight Dogherty (1937—2016)

This past March, Board member Dwight Dogherty, passed away. Dwight was appointed to the KVCAP Board of Director’s in January 2011 and served on the Executive Committee since 2015. He was passionate about the work of KVCAP and reducing the impact of poverty on people’s lives. He would often share articles and ideas about how KVCAP could bring in more resources to serve more people. Dwight also looked for ways to save the Agency money, like picking up his Board packet in person rather than have it mailed to his home in order to save on postage. Dwight always had a big smile on his face when arriving to Board meetings or when talking to staff. He clearly enjoyed his time at KVCAP meetings.

Prior to serving on the KVCAP Board, Dwight, as the Pittsfield Town Manager, worked closely with KVCAP on a variety of housing projects in the Somerset County area, including the Pittsfield and Hartland Transitional Housing Projects (aimed at providing housing and case management services for homeless families) and the Somerset County Home Replacement Program.

Dwight Dogherty (1937—2016)
Financial Information

Revenue & Expenses (Based on Audited Fiscal Year 2015 Financial Statements)

Revenue Breakdown by Department
Total Revenue = $20,770,151

- Agency - 0.41%
- Child & Family Services - 36.36%
- Community Services - 49.66%
- Energy & Housing - 13.57%

Expense Breakdown by Service Area
Total Expenses = $20,844,174

- Administration - 6.86%
- Child Care - 2.80%
- CSBG - 1.70%
- Fuel Assistance - 2.76%
- Head Start - 19.90%
- Other Child & Family Services - 0.57%
- Social Services - 4.38%
- Weatherization - 6.02%

Government funding Sources

- Bureau of Consumer Credit Protection
- Maine Department of Economic & Community Development
- Maine Department of Environmental Protection
- Maine Department of Health & Human Services
- Maine Department of Transportation
- Maine Judicial Branch
- Maine State Housing Authority
- U.S. Department of Agriculture
- U.S. Department of Energy
- U.S. Department of Health & Human Services
- U.S. Department of Health & Human Services – Administration of Children & Families
- U.S. Department of Housing & Urban Development
- U.S. Department of Transportation
- U.S. Department of Treasury
We are grateful for all our funders and donors...

Community Partners

Alford Youth Center / Boys & Girls Club
AOS #92 - Kennebec Valley Consolidated Schools
Augusta Boys & Girls Club
Central Maine Power Co.
Child Development Services
City of Augusta
City of Gardiner
City of Hallowell
City of Rockland
City of Waterville Community Concepts Inc.
Darlings Foundation
Early Learning Network
EduCare Central Maine
Efficiency Maine
Goodwill
Greater Somerset Public Health Collaborative
Healthy Northern Kennebec
Highland Plantation
Inland Hospital
John T. Gorman Foundation
Kennebec Behavioral Health
Kennebec Valley Community College
Maine Children’s Trust
Maine Department of Education
Maine Department of Labor
MaineGeneral Health
Maine Children’s Home for Little Wanderers
Maine Early Learning Investment Group
Maine Rural School Unit #19
Maine Rural School Unit #49
Maine Rural School Unit #54
Maine Rural School Unit #74
Mid-Maine Chamber of Commerce
Mid State Machine Foundation
NeighborWorks Association
Ounce of Prevention Fund
Penguish Community Action Program
People’s United Community Foundation
Prince Family Foundation
Project PEDS
Redington-Fairview General Hospital
Southwest Human Development
The Buffett Early Childhood Fund
Town of Albion
Town of Anson
Town of Athens
Town of Benton
Town of Bingham
Town of Canaan
Town of China
Town of Clinton
Town of Detroit
Town of Fairfield
Town of Farmingdale
Town of Hartland
Town of Jackman
Town of Madison
Town of Manchester
Town of Monmouth
Town of Norridgewock
Town of Oakland
Town of Palmyra
Town of Randolph
Town of St. Albans
Town of Skowhegan
Town of Smithfield
Town of Solon
Town of Starks
Town of Winslow
TracFone/Safelink
Two Rivers
United Way Coastal Fairfield County
United Way of Greater Portland
United Way of Kennebec Valley
United Way of Mid-Maine
University of Maine Augusta
University of Southern Maine
Waterville Creates
Western Maine Community Action

Business & Organization Support

Aaron's
Advance 1 Cleaning Service
Ameritas
Arica’s Art
Bangor Savings Bank
Beeline Cable
Bob’s Cash Fuel
Boy Locksmith
Campbell's Agway True Value
Cappza's Pizza
Central Maine Disposal
Central Maine Motors Auto Group
Clinton Lions Club
Crisis & Counseling Centers
Cross Insurance
Dahl Chase
Darlings Ice Cream Truck for a Cause
Dead River Co.
Downeast Energy
Doyle & Nelson
Dunkin Donuts - Skowhegan
Eaton Peabody
Eric's Restaurant
Fireside Inn and Suites
Flagship Cinema
Fortin’s Home Furnishings
Franklin Savings Bank
Franklin-Somerset FCU
Fred's Coffee
Gibson LeClair LLC
Governor's Restaurant
Grand Central Cafe
Group Dynamic, Inc.
Heritage House Restaurant
Hammond Lumber Co.
Hannaford Supermarket
Harry J. Smith Co.
Healey & Associates
Heritage House Restaurant
Hight Chevrolet, Buick, GMC
Houles Plumbing & Heating
J&S Oil Company
J&R Trading
Johnny's Selected Seeds
Joka's Discount Beverages
Joseph's Sporting Goods
Kennebec Eye Care
Kennebec Savings Bank
Kyes Carpenter Insurance Co.
Lakewood Golf Course
Laureate Zeta Beta Sigma Phi
Madison Animal Hospital
Maine Energy Pros Inc.
Maine Paper & Janitorial Products
Mainely Brews
Mainely Escapes
McCormack Building Supply Inc.
Meridians
Molina Medicaid Solutions
Moose Run Farm
Motor Supply Company
New Balance
New Balance Factory Store
New Dimensions FCU
Northeast Bank
O'Connor Auto Park
Pad Thai Too
People's United Bank
Poland Springs
Pride Manufacturing
Quest Diagnostics
Quirk Auto Group
Railroad Square Cinema
Randy's Full Service Auto
Ray Haskell Ford
SAPPI North America
Scotty's Pizza & Variety
Sebastiancook Family Doctors
Servpro of Augusta/Waterville
Silver Street Tavern
Sisters of St. Joseph Province Center
Skyline Hiking Club
Skowhegan Family Medicine
Skowhegan NAPA Auto Parts
Skowhegan Rotary Club
Skowhegan Savings
Somerset Sports & Fitness Center
South End Neighborhood Assn.
Sprague & Curtis
Standard Waterproofing
Stratham Tire
Suburban Propane
Sutherland Weston
T&D's Celebration Center
Taconet FCU
Taylor's Drug Store
The Bankery
Toast Express
Transco Business Technologies
Uncle Dean's Good Groceries
United Bikers of Maine
Waterville Country Club
Waterville Elks Lodge #905
Waterville Housing Authority
Waterville Masonic Lodge #33
Waterville Rotary Clubs
Weeks & Sons Well Drilling
Winslow Firefighters Assn.
York County Community Action Corporation
Individual Donors (10/1/2015—9/30/2016)

Anonymous (26)
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Hannah Bard
Jason Bard
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Grace Von Tobel
Trish Walker
Ken & Suzanne Walsh
Matthew Walters
Ellen Wells
Sen. Rodney Whittemore
Andrea Williams
Nancy Williams
Jim & Linda Wood
Directory of Services

For all services call toll-free: 1-800-542-8227 or visit www.kvcap.org

Waterville 859-1500 • Skowhegan 474-8487 • Augusta: 622-4761 • Wiscasset 859-1500

Childcare - Early Head Start - Head Start - Family Child Care
Home Visiting or Family Child Care (HomeStart) 649-7152
Educare Central Maine 680-7211
Fairfield & Clinton 314-8949
Anson, Solon 649-2347
Hartland 938-2043
MSAD# 54 Infant & Toddlers (Skowhegan) 858-1450
MSAD# 54 Preschool (Canaan, Norridgewock, Skowhegan) 491-3976

Community Initiatives
Employment Services 859-1584
Families in Transition 859-1547 or 859-1542
Health/Resource Navigator 859-1567 or 859-1547
South End Teen Center 873-5621
Youth Outreach 616-1007

Energy & Housing Services
Energy & Fuel Assistance 1-800-542-8227
Home Repair 859-1684 or 859-1544
Homeownership 859-1622
Financial Counseling/Education 859-1622

Social Services
Family Enrichment Council - Kennebec County 859-1514 or 859-1580
Family Enrichment Council - Somerset County 859-2537 or 859-2520
Maine Families 859-2537 or 859-8508

Transportation Services - All locations 1-800-542-8227