# Kennebec/Somerset County Transition Team

COMMUNITY RESOURCE GUIDE FOR JOB SEEKERS

## What is the Kennebec/Somerset County Transition Team?

The Kennebec/Somerset Transition Team is comprised of community members that are concerned about their neighbors who are in the throes of unemployment. With individuals representing social service agencies, state and municipal offices, health care, employment agencies, education, workforce development and training organizations, local businesses, as well as other interested individuals, this team recognizes its role as provider of information, resources, and support to people who have lost their jobs.

### **Transition Team Partners**

Back Yard Farms
Bangor Savings Bank
Central/Western Maine Workforce
Investment Board

Congressman Bruce Poliquin

Congresswoman Chellie Pingree

Crisis and Counseling Centers, Inc Finance Authority of Maine (FAME)

Kennebec Valley Community Action Program

Kennebec Valley Community Action 116
Kennebec Valley Community College

Kennebec Valley Council of Governments

Key Bank of Maine

Lawrence Adult Education

Maine AFL-CIO

Maine Bureau of Veterans Services

Maine CareerCenters

Maine Department of Economic &

Community Development

Maine Department of Labor

Maine Educational Opportunity Center

Maine Staffing Group

Mid-Maine Chamber of Commerce

Mid-Maine Regional Adult Community

Education

MSAD #54 Adult & Community Education

New Ventures Maine

Penquis

RSU #19 & MSAD #53 Adult Education

Senator Angus King

Senator Susan M. Collins

Skowhegan Area Chamber of Commerce

Skowhegan Savings Bank

Somerset Economic Development Corporation

T-Mobile

Town of Madison

Town of Pittsfield

University of Maine Augusta &

**Bangor Campuses** 

United Way of Mid-Maine

**USDA** Rural Development

US Department of Veterans Affairs

**US Small Business Administration** 

Waterville Public Library

The Resource Guide for Job Seekers is available electronically. For more information, contact Dana Hamilton by email at danah@kvcap.org or by phone at (207) 859-2545 – Print Date 4/2018

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# **Important Numbers**

211Maine.org	
Adult Learning Opportunities (Maine Adult Ed Assoc)1	-207-564-3630
Al-Anon Anonymous	-888-425-2666
Alcoholics Anonymous	-800-737-6237
Maine Alzheimer's Association	-800-660-2871
Suspected Child Abuse or Neglect	
Domestic Violence Family Violence Project (Kennebec & Somerset counties)	
Food Stamp Hotline	-800-452-4643
Mental Health Crisis/Substance Abuse	-888-568-1112
Mental Health, Warm Line	-866-771-9276
Narcotics Anonymous	-800-974-0062
Poison Control Center	-800-222-1222
Runaway National Safeline	
Sexual Assault/Rape Response	-800-313-9900
Suicide Crisis Hotline(Kennebec & Somerset Counties)	-888-568-1112
Unemployment Call Center—Benefits Claims	-800-593-7660

## **Resources Available To Assist Consumers**

#### **Credit Reporting Agencies**

Credit bureaus or credit reporting agencies collect and store data provided by many of your creditors. The credit bureaus then assemble and deliver the information, for a fee, to their business customers. You can obtain a free copy of your credit report at:

www.annualcreditreport.com

1-877-322-8228

Or

Central Source LLC P.O. Box 105283

Atlanta, GA 30348

#### **Debt Management Companies**

Any company offering debt management services (credit counseling) in Maine must be registered with the Office of Consumer Credit Regulation. Only non-profit organizations are allowed to offer these services in Maine.

#### **Maine Office of Consumer Credit Protection**

35 State House Station Augusta, ME 04333-0035

Tel: 624-8527 or 1-800-332-8529

For information on debt management service providers, or to see if a company is authorized to do business in Maine, visit the Consumer Credit Regulation web page: <a href="https://www.maine.gov/pfr/consumercredit/index.shtml">www.maine.gov/pfr/consumercredit/index.shtml</a>

#### **Maine Attorney General's Office**

Public Protection Unit #6 State House Station Augusta, ME 04333-0006

Tel: 626-8800 (Lines open from 9am to 12pm and 1pm

to 4 pm

www.maine.gov/ag

#### Maine Lawyer Referral & Information Services

Maine State Bar Association

**PO Box 788** 

Augusta, ME 04332-0788

Tel: 622-7523 or 1-800-860-1460 for referral

For details go to Website:

www.mainebar.org

#### **Maine Revenue Services**

24 State House Station Augusta, ME 04333-0024 Tel: 626-8475 Fax: 624-9694

www.maine.gov/revenue

#### **Penguis**

Penquis provides financial education and budgeting assistance.

262 Harlow St., Bangor, ME 04401 Tel: 973-3500 or 1-800-215-4942 40A Main St., Lincoln, ME 04457

Tel: 794-3093

50 North St., Dover-Foxcroft, ME 04426

Tel: 564-7116 www.penquis.org

#### **Taxes**

#### **Internal Revenue Service**

68 Sewall St., Augusta, ME 04330

Tel: 480-6095

202 Harlow St., Bangor, ME 04401

Tel: 942-8573 www.irs.gov

# **Unemployment Claims Centers-Maine Department of Labor**

Unemployment is an insurance program providing temporary, partial wage replacement to workers who are unemployed through no fault of their own.

4 State House Station, Augusta, ME 04332-1092

Tel: 1-800-593-7660 Fax: 287-5905

www.maine.gov/reemployme

#### **Volunteer Lawyers Project**

Lawyers volunteer their time to assist low-income consumers with problems requiring legal counsel.

Tel: 1-888-956-4276 Northern Maine

Hotline hours: Tues 5-7 PM and Thurs 10 am - noon

Tel: 1-800-442-4293 Southern Maine

Hotline hours: Mon 1–3:30 pm and Fri 9–11:30 am

www.vlp.org

#### **New Ventures Maine**

Statewide non-profit organization that provides training for men and women on starting a business, personal finances and other workshops.

State

Tel: 1-800-442-2092 Augusta mailing address

UMA, 46 University Dr., Augusta, ME 04330-9410

Tel: 621-3440 or 1-800-442-2092

Bangor

1 University Drive, Bangor Hall, Bangor, ME 04401

Tel: 262-7842

www.newventuresmaine.org

## **Business Development**

#### **Eastern Maine Development Corporation**

EMDC can help your business expand and grow in Eastern Maine, whether you are a start-up, a microbusiness or an established business of any size. Serves 6 counties: Hancock, Knox, Penobscot, Piscataquis, Waldo, and Washington Counties.
40 Harlow Street, Bangor, ME 04401
Tel: 942-6389 or 1-800-339-6389 Fax: 942-3548

Tel: 942-6389 or 1-800-339-6389 Fax: 942-354

www.emdc.org

#### **Kennebec Valley Council of Governments (KVCOG)**

Provides free business counseling services to persons interested in starting a business and to persons with existing businesses seeking to expand. Also makes loans to eligible businesses typically in partnership with the borrower's bank. Serves Kennebec, Somerset and western Waldo counties.

17 Main St., Fairfield, ME 04937 Tel: 453-4258

www.kvcog.org

# Maine Department of Economic and Community Development

Employers can get business development assistance and displaced workers can investigate starting new businesses by contacting this department and some of their online resources. Get answers to questions regarding licensing, permits, taxes, financing and more: www.maine.gov/decd

Tel: 624-9800 Business Answers

On line service to assist in starting and conducting business in the State of Maine.

In-state: (800) 872-3838 Out-of-state: (800) 541-5872

www.Maine.gov/businessanswers

#### **CEI - Maine Small Business Development Centers**

Provides comprehensive business management assistance, training and information services to Maine's small business community. <a href="www.ceimaine.org">www.ceimaine.org</a>

**CEI Locations** 

Mid Maine Chamber of Commerce 50 Elm Street

Waterville, ME 04901 Tel: 201-319-4316

Finance Authority of Maine (FAME) 5 Community Drive Augusta, ME 04332

Tel: 207-620-3521 or 207-623-0095

One Cumberland Place, Suite 302

Bangor, ME 04401 Tel: 207-942-1744

#### **CEI Locations Continued:**

297 Bath Road Wiscasset, ME 04578 Tel: 207-504-5434

30 Federal Street Brunswick, ME 04011 Tel: 207-504-5900

Women's Business Center at CEI

Offers experienced, knowledgeable business specialists who can help you at any stage of your business, from start-up to expansion.

165 Front Street Farmington, ME 04938 Tel: 207-778-6529 wbc@ceimaine.org

#### MaineStream Finance

Assistance is provided with startup or expansion of micro-enterprises through classroom training, workshops and 1:1 counseling. MaineStream Finance is pleased to offer small business loans to help start a business or help an existing small business expand or meet its financial needs. Loans are available from as little as \$500 up to \$50,000+. We offer statewide lending.

Penobscot, Piscataquis, Hancock, Washington and

Waldo Counties: James Macomber

jmacomber@penquis.org

Tel: 1-800-215-4942 or 974-2476

Knox and Waldo Counties: Ken Greenleaf

kgreenleaf@penquis.org

Tel: 1-800-215-4942 or 974-2437

All other areas: Matt Lewis mlewis@penguis.org

Tel: 1-800-215-4942 or 973-3509 262 Harlow St., Bangor, ME 04401 www.mainestreamfinance.org

#### **Somerset Economic Development Corporation**

SEDC provides free business counseling and planning services to people in Somerset County that are considering starting a business or existing businesses that are seeking to expand. We also have loan services available to eligible borrowers for equipment, real estate or working capital needs.

41 Court Street Skowhegan, ME 04976

Tel: 474-0166

www.somerseteconomicdevelopment.org

## **Business Development – continued**

#### The University of Maine Cooperative Extension

Assistance is provided to small and home based businesses that are in the thinking and start-up phase. Workshops are provided to address many topics. Business consultations, which are free and confidential, are scheduled by appointment.

Penobscot - 307 Main Ave., Bangor, ME 04401

Tel: 735-4145 or call 1-800-287-1485

TTY: 1-800-287-8957

**Kennebec** – 125 State St, 3<sup>rd</sup> Fl., Augusta, ME 04330

Tel: 622-7546 or 1-800-287-1481

Somerset – 7 County Dr, Skowhegan, ME 04976

Tel: 474-9622 or 1-800-287-1495 www.extension.umaine.edu

#### **US Department of Agriculture**

**Rural Development** 

Business loans to applicants starting a business and current business owners can provide community loans to towns and cities.

Somerset, Waldo, Penobscot Counties

967 Illinois Ave., Suite 4, Bangor. ME 04401

Tel: 990-9160

Kennebec County - multi-family (Southern Maine to

<u>Lewiston</u>)

254 Goddard Rd., Lewiston, ME 04241

Tel: 753-9400 Ext 5357

Kennebec County – single-family

306 US Rt 1, Suite B1, Scarborough, ME 04074

Tel: 883-0159 #4 www.rd.usda.gov

#### **US Small Business Administration**

Provides loan guarantees and free and confidential management and technical assistance consulting to startup and existing small businesses.

Kennebec & Somerset Counties

68 Sewall Street, Room 512

Augusta, ME 04330

William Card

William.card@sba.gov

207-622-8555

#### Penobscot, Waldo & Piscataquis Counties

M.C. Smith Federal Building 202 Harlow Street, Room 21250

Bangor, ME 04401

James Pineau

James.pineau@sba.gov

207-945-2021

#### **New Ventures Maine**

Statewide non-profit organization that does training for men and women on starting their own business, personal finances and other workshops. Please call our toll free number for an appointment for any of the locations listed below.

State

1-800-442-2092

Augusta

UMA, 46 University Dr., Augusta, ME 04330-9410

Tel: 621-3440 or 1-800-442-2092

Bangor

1 University Drive, Bangor Hall, Bangor, ME 04401

Tel: 262-7842 Waterville

www.newventuresmaine.org

## **Children & Family Services**

#### Care & Comfort

Children's Case Management services; individual, family and group outpatient therapy for children and adults; in-home supports for children with a mental health diagnosis of Mental Retardation or Autism; home and community-based treatment for children with a primary mental health diagnosis.

180 Main Street, Suite 4 Waterville, ME 04901 872-5300 or 1-800-366-5302 www.careandcomfort.com

#### **Charlotte White Center**

Children's Case Management services; Adult Community Integration Case Management services; Children's Rehabilitative In-home & Community Support for children with a mental health diagnosis or a diagnosis of autistic disorder or developmental delay. Please contact our administration office at: 564-2464 or (888)440-4158 www.charlottewhitecenter.com

#### **Community Care**

Therapeutic foster care and adoption services. 98 North Ave., Skowhegan 04976 Tel: 858-0067 www.caremaine.org

#### **DHHS Voucher Program**

The voucher program helps eligible parents/guardians pay the fees for child care in licensed or registered facilities, (private day care is allowed pending approval i.e. background check and limited children). To receive a voucher, parents or guardians must be employed; in training or an educational program, or enrolled in substance abuse treatment (limited funding available for individuals enrolled in substance abuse treatment program). There is a waiting list for eligible applicants. 2 Anthony Ave., 11 State House Station Augusta, ME 04333 (207) 624-7999 or 1-800-606-0215-TTY <a href="http://www.maine.gov/dhhs/ocfs/ec/occhs/step.htm">http://www.maine.gov/dhhs/ocfs/ec/occhs/step.htm</a>

#### The Children's Center

Provides inclusive, early education, childcare, speech and language therapy, occupational therapy, specialized treatment services, behavioral health services, outpatient mental health services, assessments and evaluations. Also provides support with Case Management Services, available for children ages birth through

twelve (12) years of age who have a developmental or mental health diagnosis (or who are at-risk for developing such diagnoses). In addition, provides rehabilitative support services, in home and community, for children ages two (2) to eight (8) years of age who need support with improving or maintaining behavioral and functional skills.

1 Alden Ave., Augusta, ME 04330 Tel: 626-3497 or 1-800-894-6264

21 Bigelow Hill Road, Skowhegan, ME 04976

Tel: 612-5127

www.childrenscenteraugusta.com

#### **Child Care Options**

Child Care Options provides information and referral services to parents in Kennebec & Somerset counties looking for licensed or registered providers. Provides training to providers at no cost. Trainings are also available for parents. Assistance is available to parents in choosing the appropriate type of care for their childcare Center, Family Day Care, Before and After School or Inhome Care. Video and printed resource materials on a wide variety of topics such as parenting, child development, nutrition and discipline are available at no cost to parents.

337 Maine Avenue Farmingdale, ME 04344 582-3110 or 1-800-525-2229 www.skcdc.org

#### **CDS** (Child Development Services)

- Provides case management and direct instruction for children birth through age five and their families.
- Conducts ChildFind (the process of identifying children with disabilities) screenings and evaluations for children birth through age five.
- Identifies eligible children through Part C or Part B and secure local service access for services.
- Provides Early Intervention and Special Education programming in the following areas:

Physical Gross/Fine motor skills; cognitive; communication (Speech and Language);

Social/Emotional; Adaptive

Northern Kennebec/Somerset-CDS-PEDS 325E KMD., Waterville, ME 04901

Tel: 877-2498 Fax: 877-7459

<u>Penobscot County-CDS Two Rivers</u>
250 State Street, Brewer, ME 04401

Tel: 947-8493 Fax: 990-4819

www.maine.gov/education

## Children & Family Services—continued

#### Home Counselors Inc.

<u>Home Based Family Services</u>: Intensive, short term, home based counseling to help families provide safe home environments in order to reduce the risk of out of home placement of children in Somerset & Kennebec Counties. Families must be MaineCare eligible.

Augusta: 621-0191 Madison: 696-8200

#### **Alternative Response Services**

Case management for low and moderate risk families referred by DHHS to ensure that children at risk of abuse or neglect (and their families) receive needed services appropriate to their level of assessed risk. Both non-MaineCare and MaineCare families are eligible in Somerset and Kennebec Counties.

Kennebec County: 621-0191

#### **Supervised Family visitation**

Provision of court ordered or DHHS requested supervised or facilitated visitation in a safe environment, both office and community based, between child in the custody of DHHS and members of their family. Both MaineCare and non-MaineCare families are eligible in Somerset and Kennebec Counties.

Kennebec County: 621-0191

**Locations** 

280 State Street 160 Old Point Ave. Augusta, ME 04330 Madison, ME 04950

#### **Community Health & Counseling**

Individual/group/family therapy services, long term and therapeutic foster care, home-based services 30 High St., Skowhegan, ME 04976

Tel: 858-4860 or 1-800-437-9227

24 Stone St., Suite 201, Augusta, ME 04333

Tel: 623-3712 or 1-800-291-6021

www.chcs-me.org

#### **Crisis and Counseling Centers**

10 Caldwell Road, Augusta, ME 04330 346 Water St., Skowhegan, ME 04976

Tel: 626-3448 or 1-888-568-1112

If calling from a cell phone in Somerset or Kennebec

County: 621-2552 **CRISIS LINE** www.crisisandcounseling.org

#### **GEAR Parent Network**

A statewide family support network whose primary focus is on the emotional, behavioral, mental and social health of all children, youth and their families. Through parent-to-parent sharing of experiences and knowledge,

G.E.A.R. empowers parents of children with behavioral health concerns to build on their family's strengths and to advocate for their family's needs. Free services available to parents & families include: support by phone, monthly support groups, education, health & legal trainings and social opportunities.

Tel: 1-800-264-9224

www.gearparentnetwork.com

#### Kennebec Behavioral Health

<u>Children's Case Management</u>: Coordinating service options for children and families including assessment, referral, monitoring and advocacy.

<u>Home & Community Treatment</u> (HCT): Helping families address unwanted behaviors and symptoms of children with education and skill teaching. Includes a Therapeutic Visitation Service.

<u>Multisystem Therapy</u> (MST): Evidence-based practice for youth with mental health and behavioral issues, problem sexual behavior and/or corrections involvement. Services occur within the home and with family participation.

<u>School-Based Services</u>: Mental health services in schools in collaboration with parents and school staff. Please contact Kennebec Behavioral Health's Access Center at 1-888-322-2136.

www.kbhmaine.org

#### **KVCAP Child Care & Head Start**

97 Water St., Waterville, ME 04901 Tel: 859-1599 or toll free 1-800-542-8227 www.kvcap.org or www.educarecentralmaine.org

Early Care & Education Services for children ages 0-5 for children in Northern Kennebec and Somerset Counties. Programming includes:

- Center-Based Full Day/Full Year Head Start & Child Care
- Ages 6 weeks 5 years of age Educare Central Maine, Waterville
- Ages 6 weeks 3 years of age Skowhegan
   Early Head Start, Skowhegan
- Ages 6 weeks to 4 years of age Family Child Care Homes, Somerset, Kennebec and Piscataguis Counties
- Center-Based Part Day/Part Year Preschool (ages 3-5) at the following locations:
   Waterville, Fairfield, Clinton, St Albans, Solon, Anson, Canaan, Norridgewock, Skowhegan
- Home-Based/Home-Visiting: Ages 0-3

## Children & Family Services—continued

#### **KidsPeace National Centers for Kids in Crisis**

Residential, day treatment, outpatient services, emergency shelter, sexual abuse treatment, suicide prevention, foster family programs, adoption, autistic spectrum disorder and counseling. Serves New England 29 Westminster St., Lewiston, ME 04240

Tel: 786-8122

49 Florida Ave., Bangor, ME 04401 Tel: 299-1414 or 1-800-221-7965

www.kidspeace.org

#### **Maine Parent Federation**

Provides information, training and support to parents of children with disabilities and special health care needs and the professionals who work with the families. 484 Maine Ave, Suite 2D, Farmingdale, ME 04344 Tel: 588-1933 or 1-800-870-7746 Fax: 588-1938 www.mpf.org

#### **My Maine Connection**

Online application can be completed for the following programs from home, libraries or any other location with internet access: Food Supplement Program (SNAP), Medical Assistance (MaineCare), Temporary Assistance for Needy Families (TANF), and Child Care subsidy.

www.maine.gov/MyMaineConnection

#### **Catholic Charities Maine**

<u>Children's Behavioral Health Home</u> provides services to children who have mental health needs and developmental disabilities.

www.ccmaine.org

Referral: 453-4367 Referral fax: 238-8626 Toll-free Quick Connect: 1-800-781-8550 x2722

<u>Fairfield</u>

66 Western Avenue PO Box 378

Fairfield, ME 04937-0378

Adult Case Management provides case management services to adults with mental illness in Kennebec and Somerset Counties and the Greater Bangor Area. www.ccmaine.org/AMH

Referral: 453-4368 x3174 Referral fax: 453-4371

Toll-free: 1-800-660-5231

Referral email: FAMHreferral@ccmaine.org

<u>Independent Support Services</u> provides homemaker services for seniors and individuals with disabilities, including in-home assistance with housekeeping, groceries, meal preparation and laundry.

www.ccmaine.org/ISS

Toll free: 1-888-477-2263 TTY: 781-8551

Fax: 299-1930

<u>Search</u> connects volunteers with seniors, creates longterm support systems to meet their needs and ultimately helps them feel less isolated while also remaining independent.

www.ccmaine.org/SEARCH

Kennebec Valley

St. Michael Pastoral Center 24 Washington Street Augusta, ME 04330

T: 551-6997

#### **Penquis CAP Head Start**

A comprehensive early childhood development program with educational, medical, dental, nutritional, social service and parent involvement components. Services are provided to 3, 4, and 5 year old children at sites in Penobscot and Piscataquis Counties.

262 Harlow St., Bangor, ME 04401 Tel: 973-3500 or 1-800-215-4942 www.penquis.org

#### **Southern Kennebec Child Development Corporation**

Head Start and Day Care for the Augusta area 337 Maine Avenue, Farmingdale, ME 04344 Tel: 582-3110 or 1-800-525-2229

www.skcdc.org

#### Waterville Boys & Girls Club and YMCA

126 North St., Waterville, ME 04901

Tel: 873-0684 www.clubayc.org

## **Clothing & Housewares**

#### Addie's Attic - St. Mark's Episcopal Church

9 Summer St., Augusta, ME 04330

Tel: 622-2424

#### **Adventist Community Services**

201 Mercer Road – US Route 2

Norridgewock, ME 04957

Tel: 634-2334

#### **Bear-ly Used Boutique**

104 Kennedy Memorial Drive, Waterville, ME 04901

Tel: 872-5055

#### **Becky's Second Time Around**

125 Maine St., Winthrop, ME 04364

Tel: 377-6143

#### **Belgrade Bible Church Clothes Closet**

744 Augusta Road Belgrade, ME 04917

Tel: 495-2200

#### **Community Clothes Closet**

Methodist Church

113 Dr. Mann Road, Skowhegan, ME 04976

Tel: 474-3915

#### **Dot's Closet**

United Methodist Church

20 W School St.

Oakland, ME 04963

Tel: 465-5259

2<sup>nd</sup> and 3<sup>rd</sup> Thursdays 1-3 pm

#### Hospice Volunteers of Waterville Area Resale Shop

304 Main St., Waterville, ME 04901

Tel: 873-3615 ext. 13

#### **Clothes Closet**

101 Spring St., Gardiner, ME 04345

Tel: 582-5188

#### **Goodwill Retail Store**

5 Senator Way, Augusta, ME 04330

Tel: 623-1774

10 Concourse West

Waterville, ME 04901

Tel: 877-0673

#### **Lamb's Clothes Closet**

Fairfield First Baptist Church

12 Newhall St., Fairfield, ME 04937

Tel: 314-1604

Tues 9-11 am & Weds 4:30-6 pm

#### Pennywise - Thrift Shop

First Congregational Church

134 Somerset Ave., Pittsfield, ME 04967

Tel: 487-4760

#### **Salvation Army Store**

26 Main St

Newport, ME 04953

Tel: 368-5440

#### **Skills Thrift Store**

78 Water Street, Skowhegan, ME 04976

Tel: 474-2117

#### **Solon Thrift Shop**

Church & Pleasant Streets, Solon, ME

Tel: 643-2855

#### Waterville Area Habitat for Humanity Restore

24 Silver St, Waterville, ME 04901

Tel: 616-0166

Tues – Sat 10am to 4 pm

#### Madelyn's

42 Main Street, Waterville, ME 04901

Tel: 659-9827

Waterville – Mon thru Sat 10 am – 5 pm

157 Waterville Rd., Skowhegan, ME 04976

Tel: 612-2588

Skowhegan – Tues thru Thurs 1 pm to 5 pm

Friday 10 am - 5 pm & Saturday 10 am - 3 pm

## **Domestic Violence**

#### **Family Violence Project**

PO Box 304, Augusta, ME 04332

Tel: 623-8637

PO Box 3104, Skowhegan, ME 04976

Tel: 474-8860

Hotline: 1-877-890-7788 (24 hour)

#### Men's Work

Offers group education for men who have verbally, mentally or physically abused a woman in a relationship. Because many men who abuse their partners have abused their children as well, Menswork groups also address the connections between intimate partner abuse and child abuse.

83 Western Ave., Augusta, ME 04330

Tel: 620-8494

#### **Sexual Assault Crisis Support Center**

16 Commerce Plaza, Ste 4, Winthrop, ME 04364

Tel: 377-1010 Hotline: 1-800-871-7741

www.silentnomore.org

#### **Partners for Peace**

Serves people affected by domestic abuse. Services include a 24 hr hotline (7 days a week), support groups, education groups, children's services, shelter, training & education.

PO Box 653, Bangor, ME 04401

Tel: 945-5102 Hotline: 1-800-863-9909

www.partnersforpeaceme.org

#### Victim/Witness Advocate

Services provide help to any victim of, or witness to a crime. Short term counseling, emergency assistance with law enforcement, judicial system guidance and support. District Attorney, Somerset County

41 Court St., Skowhegan, ME 04976

Tel: 474-2423

Kennebec County Court House 95 State St. Augusta, ME

Tel: 623-1156

#### **Respect ME Program**

A Certified Batterer's Intervention Program for female offenders who have used violence with an intimate partner. Utilizing the Turning Point's Curriculum; our focus is addressing women's use of violence and also addressing violence that may have been used against them.

A Program of Kennebec Behavioral Health 5 Commerce Drive, Skowhegan, ME 04976

Tel: 1-888-322-2136 or 474-8368 Ext 3607

## **Education**

#### **Adult Education**

#### **Augusta Adult & Community Education**

33A Union St., Augusta, ME 04330

Tel: 626-2470

#### Mid Maine Regional Adult & Community Education

Waterville/Winslow Office

1 Brooklyn Ave., Waterville, ME 04901

Tel: 873-5754

Or

Messalonskee Office

131 Messalonskee Dr., Oakland, ME 04963

Tel: 465-9134

www.waterville.maineadulted.org

#### Mt. View Adult & Community Education

577 Mt. View Rd., Thorndike, ME 04986

Tel: 568-3426 www.msad3.org

#### **RSU 19 Adult Education**

266 Williams Road, Newport, ME 04953

Tel: 368-3290 www.rsu19.org

#### **MSAD 53 Adult & Community Education**

Warsaw Middle School

167 School St., Pittsfield, ME 04967

Tel: 487-5145 www.msad53.org

#### RSU #54 Adult & Community Education

High School Diploma, Office Skills, CNA, CDL, ESL-English as a second language, Career Pathways Advising, WIOA & more

61 Academy Circle, Skowhegan, ME 04976

Tel: 474-7553

www.msad54.maineadulted.org

#### **RSU 74 Adult Education**

PO Box 87, North Anson, ME 04958

Tel: 566-7302 www.msad74.org

#### **RSU/MSAD11 Adult Education**

40 West Hill Rd., Gardiner, ME 04345

Tel: 582-3774

www.msad11.maineadulted.org

#### Lawrence Adult Ed.—SAD 49

4 School St., Fairfield, ME 04937

Tel: 453-4200 ext 3114 www.lawrenceadulted.org

#### **RSU 38 Maranacook Adult Education**

2250 Millard Harrison Dr., Readfield, ME 04355

Tel: 685-4923 ext. 1065 http://adulted.maranacook.org

# **Local Colleges Beal College**

Provides traditional & non traditional students with a quality education in Allied Health, Business Studies, Criminal Justice, Early Childhood Education, Social & Human Services, and Professional Office Technology & Support. Day and evening courses available with six start date options per year.

99 Farm Rd., Bangor, ME 04401

Tel: 1-800-660-7351 www.bealcollege.edu/

#### **Eastern Maine Community College**

EMCC has professional staff available to assist you in meeting your educational goals. Call for an appointment and get started today. Offering both credit and non-credit courses as well as entire degrees.

354 Hogan Rd., Bangor, ME 04401

Tel: 974-4600 or 1-800-286-9357 ext 4680

www.emcc.edu

#### **Husson University**

Offers 2 & 4 year programs in Accounting, Business Administration, Criminal Justice, Computer Information Systems, and Business & Technology. Financial Aid is available.

One College Circle, Bangor, ME 04401 Tel: 941-7121 or 1-800-448-7766 www.husson.edu

#### **Kennebec Valley Community College**

92 Western Ave., Fairfield, ME 04937 Tel: 453-5000 or 1-800-528-5882 www.kvcc.me.edu

#### **University of Maine at Augusta**

Regional state university providing baccalaureate and select associate degrees to meet the educational, economic and cultural needs of Central Maine. Additionally, UMA offers several bachelor degrees statewide through University College outreach centers.

46 University Dr., Augusta, ME 04330

Tel: 621-3000 or 1-877-862-1234

www.uma.maine.edu

## **Education Services**

#### **Bonney Staffing & Training Center**

Temporary staffing firm for office and light industrial positions in the Augusta area. Job listings available. 12 Shuman St., Unit 9A, Augusta, ME 04330

Tel: 621-1100 or 1-888-433-0693

www.bonneystaffing.com

#### **Finance Authority of Maine (FAME)**

5 Community Drive Augusta, ME 04332 Tel: 1-800-228-3734

education@FAMEmaine.com

#### **Helping Hands Trade School**

Helping Hands offers ongoing classes in the healthcare field. These courses are designed for both entry level positions and advanced training in specific occupations.

Hours-M-F, 7:30-3:30

PO Box 93, Waterville, ME 04901 Tel: 872-9075 or 1-800-777-8976 www.helpinghandstradeschool.com

#### **Kennebec Learning Center**

Day program for Augusta Adult Education. Provides high school diploma, GED and college prep classes.

Hours: M-Th, 8:30 am-9:00 pm

33 Union St., Suite 2, Augusta, ME 04430

Tel: 626-2470

www.augusta.maineadulted.org

#### **Literacy Volunteers of Maine**

Provides one on one reading help for adults wanting to improve reading skills. Assistance available for individuals of a variety of reading levels at no cost.

#### Augusta

Literacy Volunteers of Greater Augusta 12 Spruce St., Suite 4, Augusta, ME 04430

Tel: 626-3440 Waterville

Literacy Volunteers of Waterville

PO Box 1645

105 Kennedy Memorial Dr., Waterville, ME 04901

Hrs: T, W, F, 10 am-2 pm

Tel: 873-7786

Franklin & Somerset Counties

Literacy Volunteers of Franklin & Somerset County 108 Fairbanks Rd., Suite 3, Farmington, ME 04938

Tel: 778-3460

#### **Maine Educational Opportunity Center**

Provides assistance with preparing for post secondary education

University of Maine, 5713 Chadbourne Hall, Orono

Tel: 581-1226 or 1-800-281-3703

meoc.maine.edu

#### **Maine Energy and Marketers Association**

MEMA Technical Education Center (MTEC) provides hands-on training and certifications for individuals interested in working in the heating, ventilation, air conditioning, and refrigeration industries (HVAC-R). This program is just 3 months, a little over \$10K, and we boast a 95% placement rating after completion.

25 Greewood Rd. Brunswick, ME 04011 Tel: 207-729-5298 www.mtecenter.com

#### **New Ventures Maine**

Support for individuals experiencing the stress and upheaval of life changes surrounding divorce, separation, widowhood, the disability of a spouse, or loss of public assistance. Financial literacy training and career exploration. Confidential and free.

#### www.newventuresmaine.org

<u>Augusta – also covers Waterville & Skowhegan</u> UMA, 46 University Dr., Augusta, ME 04330-9410

Tel: 621-3434 or 1-800-442-2092

#### Bangor

1 University Drive, Bangor Hall, Bangor, ME 04401 Tel: 262-7842

#### **Penobscot Job Corps Center**

Education and vocational skills training to help young people become job ready. Applicants do not need a high school diploma. Job Corps provide residences for students.

1375 Union St., Bangor, ME 04401 Tel: 990-3000 or 1-800-733-5627 www.jobcorps.gov

#### **University of Maine Cooperative Extension**

#### Somerset Office

Provides information on the following: nutrition & food, resources, agriculture, dairy, natural resource management, 4-H, family financial management and senior companion program.

7 County Dr., Skowhegan, ME 04976 Tel: 474-9622 or 1-800-287-1495

#### Kennebec Office

Provides information on the following: health & nutrition education, resources, agriculture, dairy, natural resource management, and 4-H

125 State St., 3rd Floor, Augusta, ME 04330

Tel: 622-7546 or 1-800-287-1481

#### Penobscot Office

Provides information on the following: agriculture, gardening, home-based business management, nutrition & food, parenting, 4-H, and senior companion program.

307 Maine Ave., Bangor, ME 04401

Tel: 942-7396 or 1-800-287-1485

http://extension.umaine.edu/

## **Employment & Training Services**

#### **ASPIRE - DHHS**

For individuals who qualify for TANF; offers field placements for employment experience; support services for individuals in education training or employment programs – may include books & supplies, child care, transportation, auto repair and insurance, and clothing.

35 Anthony Ave. Augusta, ME 04333

Tel: 624-8090 or 1-800-452-1962

Skowhegan

Augusta

98 North Ave., Skowhegan, ME 04976

Tel: 474-4800 Bangor

396 Griffin Rd.

Bangor, ME 04401

Tel: 561-4175 or 1-800-482-7517

#### Kennebec Behavioral Health

High Hopes Clubhouse (Waterville) and Capitol Clubhouse (Augusta) provide job development, job placement, coaching, long term supported employment and supported education to members. The Clubhouses follow a model of psychiatric rehabilitation and membership is open to anyone with a mental illness diagnosis who is also covered by MaineCare. A major component of the Clubhouse is Transitional Employment (TE) which offers members the chance to work at a paid part-time job and to stay on that job for approximately six to nine months.

Waterville

High Hopes Clubhouse

26 College Ave

Waterville, ME 04901

Tel: 877-0038 Fax: 877-0322 www.highhopesclubhouse.org

Augusta

Capitol Clubhouse

37 Stone St

Augusta, ME 04330

Tel: 629-9080 Fax: 629-9081 www.capitol-clubhouse.org

#### **KVCAP – Employment Support Services**

One-on-one support to unemployed, under-employed and displaced workers, including provision of information, education, and referrals, depending on individual needs and interests.

Dana Hamilton

Employment/Resource Navigator

26 Mary Street

Skowhegan, ME 04976

Tel: 859-2545

E-mail: danah@kvcap.org

#### Maine CareerCenter

Assistance looking for your first job, a better job or a whole new career. It is also a place to find information on training and education.

#### Augusta

45 Commerce Drive Augusta, ME 04333-0109

Tel: 624-5120 Fax: 287-6236

**Bangor** 

45 Oak St., Suite 3 Bangor, ME 04401-7902

Tel: 561-4050 Fax: 561-4066

Skowhegan 98 North Ave.

Skowhegan, ME 04976

Tel: 474-4950 Fax: 474-4914 Statewide Help line: 1-888-457-8883

TTY: 1-800-794-1110

www.mainecareercenter.com

#### **Maine Staffing Group**

Maine Staffing Group through its corporate divisions has proudly been serving businesses for decades, providing field staff in every industry/trade. Temporary, Temp-to-Hire, Direct-Hire opportunities with no-fee to our applicant/employee staff. See our website for details, job listings, application process. *EEO/AA employer*. www.mainestaff.com

#### A4TD-(SCSEP)

Paid job-training program that provides a bridge to employment for mature workers. Partner community service agencies provide supportive, real work settings that help mature workers transition into employment. The program covers the cost of training by paying a stipend to the trainee.

Lewiston / State Office 207-520-2487 VT / Home Office 800-439-3307

www.a4td.org info@a4td.org

#### **Unemployment Call Center – Benefit Claims**

Tel: 1-800-593-7660 TTY: 1-888-457-8884

www.maine.gov/reemployme

## **Employment & Training Services - continued**

#### **New Ventures Maine**

Support for individuals experiencing the stress and upheaval of life changes surrounding divorce, separation, widowhood, the disability of a spouse, or loss of public assistance. Financial literacy training and career exploration. Confidential and free. Please call for an appointment for any of our locations listed below.

<u>Augusta – also covers Waterville & Skowhegan</u>
UMA, 46 University Dr., Augusta, ME 04330-9410

Tel: 621-3434 or 1-800-442-2092

Bangor

1 University Drive, Bangor Hall, Bangor, ME 04401

Tel: 262-7842

www.womenworkandcommunity.org

# Waterville Public Library Business, Career & Creativity Center

73 Elm Street, Waterville, ME 04901 207.872-5433

<u>librarian@watervillelibrary.org</u> <u>www.watervillelibrary.org/departments/business/</u> www.facebook.com/wplbcc

Employment and business development resources and programming. Job Search Lab available weekly to assist people in seeking employment and exploring career options. The Job Search Lab is facilitated by Augusta Career Center, New Ventures Maine, and Mid-Maine Regional Adult Community Education representatives. KVCAP Job Search/Resource Navigator is available weekly by appointment. 14 public computers and a laptop training classroom. Free Wi-fi.

## **Financial Information & Assistance**

# Money Management International CCCS (Previously known as - Consumer Credit Counseling Services)

Provides residents of Maine with financial counseling, debt repayment plans and consumer education.

477 Congress St., 5th Fl., Portland, ME 04101

Tel: 1-888-845-5669 call to schedule appointments

www.moneymanagement.org

#### **MaineStream Finance**

Training, counseling & loan programs aim to eliminate or alleviate poverty & create individual wealth through financial literacy, business start up, job creation and home ownership.

262 Harlow St., Bangor, ME 04401 Tel: 973-3500 or 1-800-215-4942 www.mainestreamfinance.org

#### Maine Veterans' Services, Bureau of

Provides Information and Program Assistance on: State and Federal Benefits; VA Claims and Appeals; Military Records (DD Form 214); Advisory Commission on Women Veterans

Main Office (Augusta)
117 State House Station
Augusta, ME 04333-0117

Tel: 430-6035

Email: <u>mainebvs@maine.gov</u> Hours: M-F 7:30 a.m. – 4:00 p.m.

#### **Maine Public Utilities Commission**

101 2<sup>nd</sup> Street

Hallowell, ME 04347

Tel: 287-3831 or 1-800-452-4699

www.maine.gov/mpuc/consumer/other agencies.html

#### **Maine Office of the Public Advocate**

103 Water St., 3<sup>rd</sup> Fl. Hallowell, ME 04347 Tel: 624-3687 Electricity Supply

www.maine.gov/meopa/

#### **My Maine Connection**

Online application can be completed for the following programs from home, libraries or any other location with internet access: Food Supplement Program (SNAP), Medical Assistance (MaineCare), Temporary Assistance for Needy Families (TANF), and Child Care subsidy. http://www.maine.gov/MyMaineConnection

#### The Salvation Army

<u>Augusta</u>

Emergency Assistance - Emergency Financial Assistance,

Seasonal Services

36 Eastern Ave., Augusta, ME 04330

Tel: 623-3752

Tues-F 9:00 a.m. - 4 p.m.

#### Waterville

Emergency Assistance - Emergency Financial Assistance, Seasonal Services

179 Main St., Suite 313, Waterville, ME 04901

Tel: 623-3752

Tues & Thurs 9:00 a.m. – 3 p.m.

#### **Bangor**

Disaster Services, Emergency Assistance - Food & Nutrition Programs, Emergency Assistance - Seasonal Services

65 South Park St., Bangor, ME 04401

Tel: 941-2990

www.use.salvationarmy.org/nne

#### **Social Security Administration**

#### **Bangor Office**

202 Harlow Street, Bangor ME 04401

Tel: 1-877-405-1448 Waterville Office

14 Colby St., Waterville, ME 04901

Tel. 1-866-931-9169 Augusta Office

330 Civic Center Dr., Augusta, ME 04330

Tel: 1-866-882-5422

#### **New Ventures Maine**

Support for individuals experiencing the stress and upheaval of life changes surrounding divorce, separation, widowhood, the disability of a spouse, or loss of public assistance. Financial literacy training and career exploration. Confidential and free.

Augusta also covers Waterville & Skowhegan
UMA, 46 University Dr., Augusta, ME 04330-9410

Tel: 621-3434 or 1-800-442-2092

#### Bangor

1 University Drive, Bangor Hall, Bangor, ME 04401

Tel: 262-7842

www.newventuresmaine.org

## **Food & Nutrition**

#### Please note:

If you need food assistance you must go to the food bank in your town.

If you do not have a food bank in your town, please contact your town office to find which food bank they support.

Most food banks do not serve people outside of their service area nor are they obligated to do so.

The food you are given at the food bank is to <u>supplement</u> your grocery needs and is not intended to supply all of your food needs.

The fool items available will change with each visit and you should not expect to always receive the same items.

#### **Kennebec & Somerset Counties**

#### **University of Maine Cooperative Extension**

Somerset Office

Free Educational Programs on Nutrition and Food Purchasing, Preparation and Safety for Maine Families Receiving Food Stamps.

7 County Dr., Skowhegan, ME 04976 Tel: 474-9622 or 1-800-287-1495

#### Albion

Loaves & Fishes

123 Benton Road Tel: 437-2732

Hrs. of operation:  $1^{st}$  &  $3^{rd}$  Thurs. 9:00 - 11:00 AM

#### **Augusta**

#### Augusta Food Bank

161 Mt Vernon Ave

Tel: 213-2233 Client has to call for appointment M-Th

9:30 to 11:30 am

Hrs. of operation: Mon. & Thur. 12:30-2:30 PM

& Tues 5:00 - 7:00 PM

#### Bread of Life Ministries Soup Kitchen

157 Water Street

Tel: - office: 626-3434 Kitchen: 621-2541

Hrs. of operation: Mon. thru Sat. 11:00 AM – 12:30 PM

#### **Belgrade**

#### Belgrade – Rome Special Needs Food Pantry

6 Manchester Road Tel: 495-2258

Hrs. of operation: Tues. 9:00 – 11:00 AM

#### Canaan

#### Canaan Community Food Bank

272 Main St (across from Post Office)

Hrs. of operation: 1st and 3rd Mon. 1:00 - 3 PM (Snow day or holidays - open on Tuesdays)

Tel: 474-5408

#### China

#### **China** Community Food Pantry

1320 Lakeview Drive at Parmenter Terrace

Tel: 968-2421

Hrs. of operation: Fri. and Sat. Noon – 1:00 PM

#### Cornville

#### Cornville Athens Food Cupboard

493 West Ridge Road

Hrs. of operation: 2nd Saturday of month 9:00 – 11:00 AM

Tel: 654-3071

#### **Fairfield**

#### Fairfield Interfaith Food Pantry

23 Lawrence Ave Tel: 509-9972

Hrs. of operation: 1st and 3rd Thur. 9 am to noon

#### **Gardiner**

#### Chrysalis Place/Gardiner Food Bank

576 Brunswick Road

Tel: 582-5507

Hrs. of operation: Tues. 6:00 - 8:00 PM,

Thurs. 1:00 - 3:00 PM

#### Faith Food Pantry

280 Brunswick Ave

Tel: 582-5432

First 3 Fridays noon to 2:30 pm and 4<sup>th</sup> Sat. 9 – 11 am

#### Hallowell

#### Hallowell Food Bank, Inc.

Perley's Lane (Basement of Hallowell Fire Department)

Tel: 992-6899

Hrs. of operation: Fri. 1:00 – 2:30 PM

#### Hartland

#### Tri-Town Food Cupboard

9A Hubbard Avenue

Tel: 938-3283 Hrs. of operation: Wed. 9:30 - 11:30 AM

#### Jackman

#### Jackman Food Cupboard

369 Main Street

Tel. 668-5962

Hrs. of operation:  $3^{rd}$  Wed. of month 1:00 - 2:00 PM or

on demand

## Food & Nutrition—continued

**Madison** 

People Who Care Food Cupboard

108 Old Point Ave (basement of former school)

Tel: 858-5342

Hrs. of operation: Weds. 9:00 AM – Noon

**Monmouth** 

Monmouth Food Pantry

776 Main Street Tel: 933-2502

Hrs. of operation: Thurs. Noon - 1:00 PM

North Monmouth Food Bank

151 North Main Street

Tel. 933-2400

Hrs. of operation: Tues 11 – 12 AM & 5:30 - 6:30 PM

**Mount Vernon** 

First Baptist Church Food Bank

321 Pond Road Tel: 293-2273

Hrs. of operation: Sat. 10:00 AM - Noon

**Norridgewock** 

Norridgewock Community Food Cupboard

227 Waterville Road

Tel: 634-4116

Hrs. of operation: 1st & 3rd Tues. 9:00 - 11 AM

**Oakland** 

Oakland Food Bank

14 West School Street (United Methodist Church)

Tel: 465-5259

Hrs. of operation: Thur. 4:00 - 6:00 PM

Oakland Soup & Sandwich

47 Church Street (United Baptist Church)

Church phone: 465-7828

Hrs. of operation: Thur. 4:00 - 5:30 PM

**Palmyra** 

Palmyra Baptist Soup Kitchen

768 Main Street

Tel: 341-2655 or 341-3915

Hrs. of operation: Tues, Thurs. and Sat. - 5 - 6:30 PM

**Pittsfield** 

Community Christmas Project Food Pantry

Downtown Parking Lot (Behind Main St)

128 Conners St

Tel: 487-5497 or 341-1117

Hrs of operation: Tues. & Fri. 9:30 AM - Noon

Sidney

Sidney Community Food Pantry

3022 West River Road

Tel: 805-6362

Hrs. of operation:  $2^{nd}$  &  $4^{th}$  Weds 9 AM - noon & 4:30-6

PM

Skowhegan

Skowhegan Community Food Cupboard

16 Cariani Street Tel: 474-9249

Hrs. of operation: Mon. & Fri. 10:00 – 11:00 AM;

Weds 4:30 – 6 PM

**Smithfield** 

Town of Smithfield

962 Village Road Tel: 362-4772

Hrs. of operation: Monday thru Friday 8:00 – 11:45 AM &

12:30 - 4:00 PM (must call ahead)

**Solon** 

Solon Food Closet

School and Pleasant Street

Tel: 643-2855

Hrs. of operation: 2<sup>nd</sup> & 4<sup>th</sup> Thurs. & Fri. 9 AM – 1 PM

**Starks** 

Starks Food Cupboard

Chicken Street Tel: 696-4337

Hrs. of operation: 1<sup>st</sup> and 3<sup>rd</sup> Wed. 10:00 AM – Noon

Vassalboro

Vassalboro Food Station

Rt. 32 (next to fire station) N. Vassalboro

Tel: 873-7375

Hrs. of operation: Thurs. 11:00 AM - Noon

## Food & Nutrition—continued

Waterville

St. Francis Soup Kitchen

70 Pleasant St, Waterville 04901

Tel: 872-2281

Hrs. of operation: Sat. 11:00 AM - Noon

Evening Sandwich Program
Universalist-Unitarian Church

69 Silver Street Tel: 474-7370

Hrs. of operation: Sun. thru Fri. 4:00 - 5:00 PM

Greater Waterville Area Food Bank United Methodist Church

61 Pleasant Street

Tel: 616-0363

Hrs. of operation: Mon. thru Thurs. 8:30-10:30 AM

screening and Food Bank is 9-11 AM Mon. evening 5:30 PM – 7:00 PM

(Except Holidays)

Kid's Kitchen – Boys & Girls Club

126 North Street Tel: 873-0684

Hrs. of operation: Mon – Fri 2:15 – 4 PM when school is in

session for children 18 and younger

Sacred Heart Soup Kitchen

70 Pleasant Street Tel: 649-9550

Hrs. of operation: Mon. - Fri. 11:30 AM - 12:30 PM &

Waterville School Food Pantries for Students & Their

Families ONLY

**George J. Mitchell** 58 Drummond Ave Tel: 873-0695

Fri 2:30 – 3:30 PM

**Albert S. Hall** 27 Pleasant St Tel: 872-8071

Weds 10 AM – 11 AM and Fri 2 PM – 3 PM Waterville Jr High 100 W River Rd

Tel: 873-2144

Call or go to school during school hours

Windsor

Windsor Food Bank

523 Ridge Road Tel. 445-2998

Hrs. of operation: 1st and 3rd Thur. of each month

6:30 - 8:00 PM

Winslow

St. John's Food Pantry

26 Monument Street

Tel: 872-2281

Hrs. of operation: 3rd Wed. 10:30 AM - 12:30 PM

Winthrop

Winthrop Food Pantry

25A High Street

Tel. 377-3332

Hrs. of operation: Thur. 1:00 - 2:30 PM

2<sup>nd</sup> & 4<sup>th</sup> Thurs. 5:00 - 6:30 PM

WIC - HealthReach Network

Augusta

6 E. Chestnut St., Augusta, ME 04330

Tel: 626-6350

Waterville

10 Water St., Hathaway Bldg., Waterville, ME 04901

Tel: 861-3580 Skowhegan

165 North Ave., Skowhegan, ME 04976

Tel: 861-3593

**Penobscot County** 

**Bangor** 

Bangor Area Homeless Shelter

263 Main St., Bangor, ME 04401

Tel: 947-0092

Hrs for food: Tues & Thurs 1-4 PM

Soup daily at noon

**Ecumenical Food Cupboard** 

28 High St., Bangor, ME 04401

Tel: 942-4381

Hrs: Monday, Wednesday & Friday 10 to Noon

Seeds of Hope Food Pantry/Beacon of Hope Church of God

Gou

1612 Ohio St., Bangor, ME 04401

Tel: 945-0224

Hrs: Thurs 11 AM – 1 PM except 5<sup>th</sup> Thurs

Grace United Methodist Church

193 Union St., Bangor, ME 04401

Tel: 942-8320

Hrs: Tue - Sat 9 AM - 1 PM

Community Meal 3<sup>rd</sup> Saturday 11:30-12:30

## **General Assistance Program - Town Offices**

Each town has a General Assistance Program to help people in emergencies. You may be eligible even if you work or receive other benefits such as food stamps, veterans' benefits, or social security income. **To request General Assistance, it is best if you can call your town office ahead of time and make an appointment.** Your application must be accepted for a review. You may be turned down for help if you do not meet the guidelines for the program. The application is private and confidential. If you have problems concerning General Assistance, you can contact: Office of Integrated Access and Support Department of Health and Human Services 287-2826 **or** 1-800-442-6003 (Toll Free) TTY: 1-800-606-0215

#### **Kennebec County**

#### Albion

22 Main Street P.O. Box 287 Albion 04910 Tel: 437-2900

Tues: 8:30 AM – 4:30 PM Thurs: 1:00 – 6:00 PM Fri.: 8:00 AM – 1:00 PM

1<sup>st</sup> Monday of the Month: 7:00PM – 9:00 PM

#### Augusta

City Center Plaza 16 Cony Street Augusta 04330 Tel: 626-2310

General Assist.: 626-2325 Mon. – Fri.: 7:45 AM – 4:30 PM

#### **Belgrade**

6 Manchester Road Belgrade 04917 Tel: 495-2258

Mon. – Fri.: 8:00 AM – 4:30 PM General Assist: Tues. & Thurs.

9:00 - 11:00 AM

#### **Benton**

1279 Clinton Avenue Benton 04901-3050 Tel: 453-7191

Mon. – Wed., Fri.: 9:00 AM – 4:00 PM

Thurs.: 11:00 AM – 6:00 PM

#### Chelsea

560 Togus Road Chelsea 04330 Tel: 582-4802

Mon. - Fri 9:00 AM - 4:00 PM

Last Thurs. of month: 9:00 AM - 5:00 PM

#### China

571 Lakeview Drive South China 04358 Tel: 445-2014

Mon. - Fri.: 7:30 AM - 4:00 PM

Sat.: 8:00 – 11:00 AM

#### Clinton

27 Baker Street Clinton 04927 Tel: 426-8511

Mon.- Fri.: 8:00 AM – 3:45 PM

 $2^{nd}$  &  $4^{th}$  Tues. of the month: 8:00 AM - 6:00 PM

#### **Farmingdale**

289 Main Avenue Farmingdale 04344 Tel: 582-2225

Mon., Tues., Thurs., Fri.: 8:00 AM - 5:00 PM

Wed.: 10:00 AM - 5:00 PM

#### **Fayette**

2589 Main Street, Route 17

Fayette 04349 Tel: 685-4373

Mon., Tues., Wed.: 7:00 AM - 4:30 PM

Thurs.: 7:00 AM – 6:30 PM

#### Gardiner

6 Church Street Gardiner 04345 Tel: 582-4200

Mon. - Fri.: 8:00 AM- 4:30 PM

#### Hallowell

1 Winthrop Street Hallowell 04347 Tel: 623-4021

Mon. - Fri.: 8:00 AM - 5:00 PM

Litchfield

2400 Hallowell Road Litchfield 04350 Tel: 268-4721

Mon.: 8:30 AM - 7:00 PM

Tues., Wed., Thurs.: 8:30 AM – 6:00 PM

Manchester

12 Readfield Road Manchester 04351 Tel: 622-1894

Mon. & Thurs.: 8:00 AM – 4:00 PM

Tues.: 8:00 AM – 6:00 PM

Monmouth

859 Main Street Monmouth 04259 Tel: 933-2206

Mon.: 10:00 AM - 6:00 PM

Tues. - Thurs.: 9:00 AM - 5:00 PM

Mt. Vernon

1997 North Road Mt. Vernon 04352 Tel: 293-2379

Mon., Tues., Thurs.: 9:00 AM – 5:00 PM

Wed.: 1:00 – 7:00 PM

4<sup>th</sup> Saturday of the month: 9:00 AM – noon

**Oakland** 

6 Cascade Mill Road Oakland 04963 Tel: 465-7357

Mon. - Thurs.: 8:30 AM - 4:30 PM

Fri: 8-4:30pm

**Pittston** 

38 Whitefield Road, Route 126

Pittston 04345 Tel: 582-4438

Mon.: 9:00 AM – 5:00 PM Tues.: 9:00 AM – 1:00 PM

Wed.: 9:00 AM - 1:00 PM & 4:00 - 8:00 PM

Thurs. & Fri.: 9:00 AM - 2:00 PM

Randolph

121 Kinderhook Street Randolph 04346

Tel: 582-5808

Tues.: 10:00 AM – 7:00 PM Wed. – Fri.: 10:00 AM – 5:00 PM Readfield

8 Old Kents Hill Road Readfield 04355 Tel: 685-4939

Mon., Tues., Thurs., Fri.: 8:30 AM – 4:30 PM

Wed.: noon – 6:00 PM

**Rome** 

8 Mercer Road Rome 04963 Tel: 397-4011

Mon., Tues.: 2:00 – 6:00 PM Wed.: 4:00 – 8:00 PM Sat.: 9:00 – 11:45 AM

**Sidney** 

2986 Middle Road Sidney 04330 Tel: 547-3340

Mon., Tues., Thurs., Fri.: 9:00 AM - 4:30 PM

Wed.: noon - 7:30 PM

Vassalboro

682 Main Street

North Vassalboro 04962

Tel: 872-2826

Mon. – Wed.: 8:00 AM – 5:00 PM Thurs.: 8:00 AM – 6:30 PM

Fr.: 8:00 AM - noon

Vienna

212 Townhouse Road

Vienna 04360 Tel: 293-3383

T&Th 9-12 & 4:45-7pm Last Sat.of Month 1-4 and by

appointment

West Gardiner

318 Spears Corner Road West Gardiner 04345

Tel: 724-3945

Mon. - Fri.: 8:00 AM - 1:00 PM

Thurs.: 5:00 – 8:00 PM

Waterville

One Common Street Waterville 04901 Tel: 680-4200

Mon. - Fri.: 7:30 AM - 5:00 PM

Wayne

48 Pond Road Wayne 04284 Tel: 685-4983

Mon. & Wed.: 1:30 - 5:30 PM

Tues.: 1:00 - 6:00 PMThurs.: 7:30 AM - 12:30 PM

Fri.: 1:30 – 4:30 PM

Windsor

523 Ridge Road Windsor 04363 Tel: 445-2998

Mon.: 9:00 AM - 5:00 PM Tues.: 11:00 AM – 8:00 PM

Mon. - Fri.: 8:00 AM - 5:00 PM

Winslow

Winthrop

Tel: 377-7200

114 Benton Avenue Winslow 04901-6898

17 Highland Avenue Winthrop 04364

Tel: 872-2776

Mon. - Fri.: 8:00 AM - 4:30 PM

**Somerset County** 

Anson

62 Main Street Anson 04911 Tel: 696-3979

Mon. - Fri.: 8:00 AM - 4:00 PM

**Athens** 

28 Academy St. Athens 04912 Tel: 654-3471

Mon. & Thurs.: 2:00 – 6:00 PM

Tues 3:00 - 6:00 PM

**Bingham** 

13 Murray Street Bingham 04920 Tel: 672-5519

Mon. - Fri.: 9:00 AM - 4:00 PM

**Brighton Plantation** 

Post Office Box 126

Athens 04912

Tel: 654-2172 Town Office or Joanne Goodridge on

Mondays 2:00 - 3:00 PM 654-2551

Cambridge

202 Ripley Road Cambridge 04923 Tel: 277-3241

Mon. & Fri.: 8:00 AM – noon Weds. 8 AM - noon & 1:00 - 5 PM

Thurs.: 6:00 – 8:00 PM

General Assistance: 1st, 3rd & 4th Weds 8 AM - noon

Canaan

277 Main Street Canaan 04924 Tel: 474-8976

Mon., Tues., Thurs., Fri.: 8:00 AM – 4:00 PM

Wed.: 11:00 AM - 7:-00 PM

Cornville

508 W. Ridge Rd Tel: 474-3275

Tues: 10:00 AM - 4:00 PM & Thurs: 1:00 - 7:00 PM

**Dennistown Plantation (Moose River)** 

36 Tapley Rd Jackman, ME 04945 Tel: 668-4019

Mon, Tues & Thurs. 3:00 – 6:00 PM

**Detroit** 

35 South Main Street Detroit 04929 Tel: 257-4488

Mon. - Thurs: 8:30 AM - 6:30 PM

**Embden** 

809 Embden Pond Road

Embden 04958 Tel: 566-5551

Tues. & Wed.: 10:00 AM - 4:00 PM

Thurs.: 1:00 – 6:00 PM & Fri.: 10:00 AM – 2:00 PM

Fairfield

19 Lawrence Avenue Fairfield 04937 Tel: 453-7911

Mon. - Fri. 8:30 AM - 4:30 PM

#### **Harmony**

1 Main Street Harmony 04942 Tel: 683-5681

Mon & Thurs: 8:00 AM – 1:00 PM Thurs & Fri: 2:00 – 6:00 PM

#### Hartland

21 Academy Street Hartland 04943 Tel: 938-4401

Mon, Tues, Weds, Fri: 8:30 AM – 4:30 PM

Thurs: 8:30 AM – 6:00 PM

#### **Highland Plantation**

130 Howard Hill Rd Highland PLT 04961

Tel: 628-4761 (1st) 458-5920 (2nd)

No set hours

#### Jackman

369 Main Street Jackman 04945 Tel: 668-2111

Mon. - Fri.: 8:00 AM - 4:30 PM

#### Madison

26 Weston Avenue Madison, ME 04950

Tel: 696-3971

Mon.-Fri: 7:30 AM - 4:00 PM

#### Mercer

1015 Beech Hill Rd Mercer, ME 04957

Tel: 587-2911 M & Thurs 9:00 AM - 3:00 PM

Tues & Weds 6:00 PM - 8:00 PM Second Saturday 7:30 AM - 1:00 PM

#### **Moose River (Dennistown Plantation)**

PO Box 267 Jackman 04945 Tel: 668-4019

Mon., Tues., Thurs.: 3:00 - 6:00 PM

#### Moscow

110 Canada Road Moscow 04920 Tel: 672-4834

Mon. - Fri 8:00 - 9:30 AM

#### **New Portland**

901 River Road

North New Portland 04961

Tel: 628-4441

Mon, Tues, Weds: 11:00 AM- 5:00 PM; Thurs. 1:00 – 6:00

PM

First Saturday of each month: 8:00 AM – noon April to

November

#### Norridgewock

16 Perkins Street Norridgewock 04957 Tel: 634-2252

Mon. - Wed., & Friday: 8:30 AM - 4:15 PM

Thurs.: 8:30 AM - 6:00 PM

#### **Palmyra**

4 Madawaska Rd Palmyra 04965 Tel: 938-4871

Mon., Tues., Fri.: 8:00 AM - 4:15 PM Weds, Thurs.: 8:00 AM - 5:30 PM

#### **Pleasant Ridge Plantation**

343 Rowe Pond Rd Bingham, ME 04920

Tel: 672-3952

Wednesday: 6:00 - 8:00 PM

#### **Pittsfield**

112 Somerset Ave Pittsfield 04967 Tel: 487-3136

Mon. - Fri.: 8:00 AM - 5:00 PM

#### **The Forks Plantation**

Post Office Box 77

W. Forks 04985

Tel: 663-4454 or 663-0900

Every other Weds 8:00 AM – 11:00 AM and opposite

Weds 4:00 - 7:00 PM

#### **West Forks Plantation**

Post Office Box 15 West Forks 04985 Tel: 663-2248 No set hours

#### **Ripley**

1084 Main Street Ripley 04930 Tel: 277-4871

Mon.: 10:00 AM - 2:00 PM & 4:00 – 6:00 PM Weds.: 3:00 - 7:00 PM/Fri.: 3:00 – 6:00 PM

St. Albans

7 Water Street St. Albans 04971 Tel: 938-4568

Mon.: 8:00 AM - 6:00 PM Tues. - Fri.: 8:00 AM - 4:00 PM

Skowhegan

225 Water Street Skowhegan 04976 Tel: 474-6902

Mon. - Fri.: 8:00 AM - 4:30 PM

**Smithfield** 

926 Village Road Smithfield 04978 Tel: 362-4772

Mon. - Fri.: 8:00 - 11:45 AM &

12:30 - 4:00 PM

Solon

121 South Main Street

Solon 04976 Tel: 643-2812

Mon., Wed., Fri.: 8:00 AM - noon & 1:00 - 4:00 PM

Wed.: 6:00 - 7:45 PM

General Assistance: Wednesday 9:00 - 11:00 AM

Starks

10 Locke Hill Road Starks 04911 Tel: 696-8069

Mon.: 10:00 AM - 2:00 PM

Wed.: 3:00 – 7:00 PM & First Saturday 8:00 – 11:00 AM

**Penobscot County Border Town Offices** 

**Bangor City Hall** 

73 Harlow St. Bangor 04401 Tel: 945-4400

Mon. - Fri.: 8:00 AM - 4:30 PM

**Carmel Town Office** 

1 Safety Lane Carmel 04419 Tel: 848-3361

Mon.: 8:00 AM - 8:00 PM Tues.: 1:00 - 5:00 PM

Wed. - Fri.: 8:00 AM - 5:00 PM

**Corinna Town Office** 

8 Levi Stewart Drive Corinna 04928 Tel: 278-4183

Mon. - Fri.: 8:00 AM - 4:30 PM

**Dexter Town Office** 

23 Main St. Dexter 04930 Tel: 924-7351

Mon. - Fri.: 8:30 AM - 4:30 PM

**Exeter Town Office** 

1220 Stetson Road Exeter 04435 Tel: 379-2191

Mon: 10 AM to noon

**Levant Town Office** 

691 Townhouse Road Levant 04456

Tel: 884-7660

Tues, Th & Fri 9:00 AM – 4:00 PM

Weds 11:30 AM – 7:00 PM

Please allow 1 hr for this process.

**Newport Town Office** 

23 Water Street Newport 04953 Tel: 368-4410

Mon. - Fri.: 8:30 AM - 5:00 PM

**Plymouth Town Office** 

1947 Moosehead Trail Plymouth 04969

Tel: 257-4646

Mon.: 11:00 AM - 6:00 PM

Tues. - Thurs.: 11:00 AM - 4:00 PM

Fri. - 7:00 AM to noon

#### Waldo County Border Town Offices

#### **Burnham Town Office**

247 South Horseback Road

Burnham 04922 Tel: 948-2369

Mon.: 8:00 AM - 4:00 PM &

7:00 - 9:00 PM

Tues. - Thurs.: 8:00 AM - 4:00 PM

Fri.: 8:00 AM - 2:00 PM

#### **Troy Town Office**

129 Rogers Road Troy 04987 Tel: 948-2283 Mon., Tues., Thurs.: 9:00 AM-4:00 PM Wed.: 4:00 - 7:00 PM Fri.: 8:30 AM - noon

#### **Unity Town Office**

74 School Street Unity 04988 Tel: 948-3763

Mon, Weds, Thurs, Fri 8:00 AM – 2:00 PM

Tues.: 11:00 AM – 7:00 PM

## **Health Services**

#### **Health Centers** - Fee is based on income

**Bingham Area Health Center** 

PO Box 746, 237 Main St. Bingham, ME 04920

Tel: 672-4187

**Family Medicine Institute** 

15 East Chestnut Street Augusta, ME 04330

Tel: 626-1561

**Jackman Community Health Center** 

376 Main Street Jackman, ME 04945

Tel: 668-2691

**Madison Area Health Center** 

PO Box 120, 8 South Main St.

Madison, ME 04950

Tel: 696-3992

**Penobscot Community Health Center** 

1012 Union St., Ste A Bangor, ME 04401-3060

Tel: 945-5247

Sebasticook Family Doctors dba Hometown Health Ctr

140 Chandler St 29 Church Street Pittsfield, ME 04967 Dexter, ME 04930 Tel: 924-3253 Tel: 487-9244

1008 Main Street 118 Moosehead Trail Dover-Foxcroft, ME 04426 Newport, ME 04953 Tel: 564-8710 Tel: 368-4213

**Hospitals** 

**Inland Hospital** 

200 Kennedy Memorial Drive

Waterville, ME 04901

Tel: 861-3000 or 1-800-491-8600

**MaineGeneral Medical Center** 

149 North Street Waterville, ME 04901

Tel: 872-1000

35 Medical Center Parkway

Augusta, ME 04330

Tel: 626-1000

**Redington-Fairview General Hospital** 

PO Box 468 46 Fairview Ave. Skowhegan, ME 04976

Tel: 474-5121

**Sebasticook Valley Health** 

447 North Main St. Pittsfield, ME 04967

Tel: 487-4000

**SVH Family Care (walk in care available)** 

8 Main St., Suite A 470 Somerset Avenue Newport, ME 04953 Pittsfield, ME 04967 Tel: 368-4292 Tel: 487-5154

1309 Main St.

Clinton, ME 04927

Tel: 426-0976

**Reproductive Health** 

Fee is based on income

**Family Planning Association** 

43 Gabriel Drive 147 Waldo Ave PO Box 587 Belfast, ME Augusta, Maine 04332-0587 Tel: 338-3736

Tel: 626-3426

18 Silver Street Waterville, ME 04901

Tel: 509-3267

68 Mount Hope Avenue Bangor, ME 04401

Tel: 922-3440

188 Madison Avenue Skowhegan, ME 04976

Tel: 612-5000

311A Corinna Road Dexter, ME 04930 Tel: 924-7383

767 Main Street, Rt. 1B Damariscotta, ME 04543

Tel: 563-1224

## **Health Services - continued**

#### **Dental**

#### **Bingham Area Health Center**

Accepting MaineCare and other insurances and Sliding fee scale based on income PO Box 746, 237 Main St. Bingham, ME 04920

Tel: 672-3519

#### **Cornerstone Dental**

MaineCare for adult emergency extractions only 30 Concourse Waterville, ME 04901

Tel: 877-2200

#### **Kennebec Valley Family Dentistry**

269 Water St. Augusta, ME 04330 Tel: 623-3400

## Other

#### **Care Partners**

A group of doctors, hospitals and other providers that have volunteered to provide health care to eligible members at a very reduced fee. Lab work, x-rays and some hospital services are at no charge.

Tel: Statewide 877-626-1684 Tel: Waterville 872-4697 Tel: Augusta 626-1684 www.carepartnersmaine.org

#### **Capitol Community Clinic**

Riverview Psychiatric Center 250 Arsenal St. 11 State House Station Augusta, ME 04332

Tel: 624-3966 or 1-800-834-3339

#### **KVCAP-Health Navigators**

101 Water St., Waterville, ME 04901 Serving Kennebec and Somerset Counties. Contact a Health Navigator for assistance with applying for health insurance thru the Health Insurance Marketplace. Navigators can assist you in applying, reviewing your options and helping you enroll with no fee. Tel: 859-8502 **Maine Street Dental Center** 

Accepts MaineCare 185 Main St. Waterville, ME 04901

Tel: 872-6815

#### **Saulter Dental Hygiene Center**

Accepting MaineCare (age 21 and under for preventative) 81 Western Ave.
Waterville, ME 04901

Tel: 861-8080

#### **Health Reach Community Health Center**

7 School St Albion, ME 04910 Tel: 437-2100

#### **Community Dental Center**

93 Main St., 3<sup>rd</sup> Fl. Waterville, ME 04901 Tel: 872-8891

Accepting children with MaineCare

#### **MBCHP**

Maine Breast & Cervical Health Program
Maine Department of Health & Human Services
11 State House Station, Augusta, ME 04330
Tel: 1-800-350-5180 option 1

#### MaineCare - Dept of Health & Human Services

77 Sewall St., Augusta, ME 04330

Tel: 855-797-4357

MaineCare is free or low cost health insurance that covers most health care needs for children and some adults. Eligibility is based on family size and gross monthly income. There is no asset test for children and pregnant women, for other adults assets are considered, but many (such as home and car) are not counted against you.

When in doubt... apply! Even if you aren't eligible for full benefit MaineCare, the Department of Health and Human Services (DHHS) will let you know if you are eligible for other medical assistance.

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## **Health Services - continued**

#### Maine Rx Plus – Dept of Human Services

Discounts on prescriptions based on your income.

Tel: 866-796-2463 www.mainerxcard.com

#### **My Maine Connection**

Online application can be completed for the following programs from home, libraries or any other location with internet access: Food Supplement Program (SNAP), Medical Assistance (MaineCare), Temporary Assistance for Needy Families (TANF), and Child Care subsidy. http://www.maine.gov/MyMaineConnection

#### **Consumers for Affordable Health Care Act**

Services include: free clinics in Maine; sliding scale clinics; help with prescriptions, hospital sliding scale and hospital free care.

Tel: 800-965-7476

#### **Public Health Nursing - DHHS**

Key Plaza 7<sup>th</sup> Fl., 11 State House Station Augusta, ME 04333-0011 Tel: 287-2656 or 287-4112 or 1-877-763-0438

## **Housing & Shelter**

#### **Augusta Housing Authority**

Provides Section 8 housing assistance for families, elderly and disabled individuals. Covers Augusta and any town where the town line is a least within a 10 mile radius. 33 Union St., Augusta, ME 04330

Tel: 626-2357

#### **Bread of Life Ministries**

Homeless shelter. Check in time is 4-6 pm Sun-Th, 4-9 pm Fr-Sat

157 Water St., Augusta, ME 04330

Tel: 626-3434

#### Kennebec Behavioral Health

Homeless Outreach (Adult): Services include outreach and engagement, assessment, case-management linkage with housing and supports and linkages to mainstream resources.

Tel: 1-888-322-2136 www.kbhmaine.org

#### **KVCAP Fuel Assistance (HEAP/LIAP)**

HEAP—Provides a heating assistance credit one time per heating season. Once a person is qualified for this program, they are eligible for all of our other energy related programs, if the need is there.

LIAP—Program assists qualified low-income customers to pay their electric bills. The utility companies we allow assistance for are Central Maine Power & Madison Electric.

97 Water Street

Waterville, ME 04901

Tel: 859-1500 or 1-800-542-8227

Also—contact local town office for general assistance.

#### **KVCAP—Housing Services**

Education, counseling, and financial assistance, support affordable housing opportunities through development of single family homes in Somerset & Kennebec counties. 97 Water St., Waterville, ME 04901

Tel: 859-1637 or 1-800-542-8227 ext 1637

www.kvcap.org

#### **Maine State Housing Authority**

Offers programs and services that make decent, safe housing more affordable and accessible to Maine people. Provides Section 8 Housing for Somerset and Franklin counties.

353 Water St., Augusta, ME 04330 Tel: 1-800-452-4668 or 626-4600

www.mainehousing.org

#### **Mid-Maine Homeless Shelter**

Provides overnight shelter and aid to families and individuals. Hours 6 pm-8 am, 7 days a week. 19 Colby Street, Waterville, ME 04901

Tel: 872-8082

#### **Motivational Services (MOCO)**

Helps people meet their basic need for improving the quality of their lives by providing opportunities for safe and affordable housing, employment, case management, recreation, and socialization services.

71 Hospital St., Augusta, ME 04330

Tel: 626-3465

www.mocomaine.com

#### **Shaw House**

Shelter, food, clothing, supervision, counseling, health clinic, drop in center, prevention programs, transitional housing for youth that are homeless or at-risk of being homeless.

136 Union St., Bangor, ME 04401 Tel: 941-2828 or 1-866-561-7429

#### **US Department of Agriculture Rural Development**

Mortgage services for income eligible applicants Somerset/Penobscot/Waldo Counties

1423 Broadway, Suite 3, Bangor, ME 04401

Tel: 947-3676 Kennebec County

306 US Rt 1, Suite B1, Scarborough, ME 04074

Tel: 883-0159

www.rurdev.usda.gov/me/

#### **US Housing & Urban Development**

202 Harlow St., Bangor, ME 04401

Tel: 945-0467 www.hud.gov

## **Housing & Shelter – continued**

#### **Salvation Army**

Augusta

Emergency Assistance – Emergency Financial Assistance, Seasonal Services, Food Pantry, Utilities, Rental Assistance and low cost summer camp for children 36 Eastern Ave., Augusta, ME 04330

Tel: 623-3752 Waterville

Helps with emergency needs such as: financial assistance, rental assistance (not deposit) - must meet eligibility criteria.

179 Main St., Suite 313, Waterville, ME 04901 Tel: 859-9415 Tues and Thurs 9:00 AM – 3:00 PM

Bangor

Disaster Services, Emergency Assistance - Food & Nutrition Programs, Emergency Assistance - Seasonal

65 South Park St., Bangor, ME 04401

Tel: 941-2990

www.use.salvationarmy.org/nne

#### **VA Homeless Veterans Coordinator**

Assists veterans with enrollment of overall veteran services. Assists with Section 8 application and provides list of housing resources available.

Tel: 623-8411 ext. 4344

#### Waterville Housing Authority

Provides Section 8 Housing assistance for families, elderly and disabled individuals.

88 Silver St, Waterville, ME 04901

Tel: 873-2155

## **Legal Services**

#### **Attorney General's Office**

6 State House Station Augusta, ME 04333 Tel: 626-8800

#### **Community Mediation Services**

14 Maine St., Ste 100 Brunswick, ME 04011

Tel: 800-381-0609 or 373-1140

#### Lawyer Referral & Info. Service

Tel: 1-800-860-1460 www.mainebar.org

#### **Legal Services for the Elderly**

Provides free, high quality legal assistance to socially and economically needy Maine Residents age 60 or older. 5 Wabon St., Augusta, ME 04330

Tel: 621-0087 or 1-800-750-5353

#### **Maine Civil Liberties Union**

Preserves civil liberties of Maine people through litigation, advocacy, public education and lobbying. 401 Cumberland Ave, Portland, ME 04110

Tel: 774-5444 www.mclu.org

#### **Maine Equal Justice**

126 Sewall St. Augusta, ME 04330 Tel: 626-7058 or 1-866-626-7059

#### **Maine Human Rights Commission**

#51 State House Station 19 Union Street, Augusta, ME 04330 Tel: 624-6290 TTY: 1-888-577-6690 www.maine.gov/mhrc

#### **Pine Tree Legal Assistance**

Provides free legal services to low-income individuals. 39 Green Street, PO Box 2429, Augusta, ME 04330

Tel: 622-4731

115 Main St., Bangor, ME 04401

Tel: 942-8241

#### **Volunteer Lawyers Project**

The Maine Volunteer Lawyers Project (VLP) coordinates the volunteer efforts of Maine attorneys and community members to help low-income people navigate the civil justice system. We provide free information, brief assistance and pro bono legal representation in civil legal matters to qualifying clients.

88 Federal St., Portland, ME 04112

Tel: 1-800-442-4293

www.vlp.org

## Libraries

#### **Kennebec County**

**Albert Church Brown Memorial Library** 

37 Main Street, China, ME 04926

www.acbrown.lib.me.us/

Tel: 968-2926

Hours: Tue: 2-6, Thu: 2-6, Sat: 10-12

Summer Hours: same Wireless Access: Yes

**Albion Public Library** 

18 Main Street, Albion, ME 04910 Email: albion@albion.lib.me.us

Tel: 437-2220

Hours: Mon: 2-8, Wed: 9-11, Thu: 2-8, Sat: 9-11

Summer Hours: same Wireless Access: Yes

**Belgrade Public Library** 

1 Center Drive, Belgrade, ME 04917

www.belgrade.lib.me.us belgrade@belgrade.lib.me.us

Tel: 495-3508

Hours: Tue: 10-7, Wed: 2-6, Thu: 10-7, Fri: 10-1

Summer Hours: same Wireless Access: Yes

**Brown Memorial Library - Clinton** 

53 Railroad Street, Clinton, ME 04927

www.clinton-me.us/

brownmemorial@roadrunner.com

Tel: 426-8686

Hours: Mon: 10-5, Tue: 10-6, Wed: 10-6, Thu: 12-8,

Fri: closed, Sat: 9-1

Summer Hours: Mon: 9-4, Tue: 10-6, Wed: 9-4, Thu: 12-8,

Fri: 9-3, Sat: 9-1 Wireless Access: Yes

**Cary Memorial Library** 

17 Old Winthrop Road, Wayne, ME 04284

 $\underline{www.cary\text{-}memorial.lib.me.us/}$ 

jadelberg@cary-memorial.lib.me.us

Tel: 685-3612

Hours: Mon: 9-1 & 3-6, Tues 3-6, Wed: 2-7,

Thurs 3-6 Sat: 9-3

Summer Hours: Mon: 9-1 & 3-6 Tue: 3-8, Wed: 1-8,

Thu: 3-8, Sat: 9-3, July & August only

Wireless Access: Yes

Charles M. Bailey Public Library

39 Bowdoin Street, Winthrop, ME 04364

www.baileylibrary.org

www.facebook.com/baileylibrary

director@baileylibrary.org

Tel: 377-8673

Hours: Mon-Wed: 10-6, Thurs 3-8, Fri: 10-3, Sat: 10-3

Summer Hours: same Wireless Access: Yes

**Cumston Public Library** 

796 Main Street, Monmouth, ME 04259

www.cumston.lib.me.us/director@cumston.lib.me.us

Tel: 933-4788

Hours: Mon: 1-8, Tue: 10-1, Wed: 1-8, Fri: 1-5, Sat: 9-1

Summer Hours: same Wireless Access: Yes

**Dr. Shaw Memorial Library** 

344 Pond Road, Mount Vernon, ME 04352

Tel: 293.2565

Hours: Mon: 3-6, Wed: 9-12/3-7, Sat: 10-3 Summer Hours: Mon: 3-6, Wed: 9-12/3-8,

Sat: 10-3 (Jul & Aug) Wireless Access: Yes

**Gardiner Public Library** 

152 Water Street, Gardiner, ME 04345-2195

www.gpl.lib.me.us/ annedavis@gpl.lib.me.us

Tel: 582-3312

Hours: Mon: 10-5:30, Tue: 10-7:30, Wed: 10-5:30, Thu:

10-5:30, Fri: 10-5:30, Sat: 9:30-12:30

Summer Hours: same Wireless Access: Yes

## **Libraries - continued**

**Hubbard Free Library** 

115 Second Street, Hallowell, ME 04347

www.hubbardfree.org/

hfl@msln.net Tel: 622-6582

Hours: Tue: 2-7; Wed: 10-5:30; Thu: 2-7; Fri: 2-5:30;

Sat: 10-2

Summer Hours: same Wireless Access: Yes

**Lithgow Public Library** 

6 E. Chestnut Street, Augusta, ME 04330

www.lithgow.lib.me.us/

www.facebook.com/pages/Lithgow-Public-

<u>Library/106138912768608</u> betsy@lithgow.lib.me.us

Tel: 626-2415

Hours: Mon: 9-8, Tue: 9-8, Wed: 9-8, Thu: 9-8, Fri: 9-5,

Sat: 9-12

Summer Hours: same Wireless Access: Yes

**Maine State Library** 

230 State Street, Augusta, ME 04333-0064

www.maine.gov/msl/

www.facebook.com/MaineStateLibrary

reference.desk@maine.gov

Tel: 287-5600

TTY: (888) 577-6690

Hours: Mon: 9-6, Tue: 9-7, Wed: 9-6, Thu: 9-6, Fri: 9-5,

Sat: 9-2

Summer Hours: same Wireless Access: Yes

**Oakland Public Library** 

18 Church Street, Oakland, ME 04963

www.oaklandlibrary.net/

oaklandpubliclibrary@gmail.com

Tel: 465-7533

Hours: Tue: 10-7, Wed: 10-6, Thu: 10-6, Fri: 10-6

Summer Hours: same Wireless Access: Yes

**Readfield Community Library** 

1151 Main Street, Readfield, ME 04355

readfield.govoffice.com

 $\underline{read field lib rarian@read field. lib.me.us}$ 

Tel: 685.4089

Hours: Mon: 6-8, Wed: 2-8, Thu: 10-12, Sat: 10-4

Summer Hours: same Wireless Access: Yes

**South China Public Library** 

247 Village Street, South China, ME 04358

www.southchina.lib.me.us/ southchinalibrary@gmail.com

Tel: 445-3094

Hours: Wed: 10-12/3-7, Sat: 10-2

Summer Hours: same Wireless Access: Yes

**Underwood Memorial Library** 

2006 Main Street, Fayette, ME 04349

www.fayettemaine.org faylib@fayette.lib.me.us

Tel: 685-3778

Hours: Wed: 2-7, Thu: 10-3 Summer Hours: same Wireless Access: Yes

Vassalboro Public Library

930 Bog Road, East Vassalboro, ME 04935

www.vplibrary.org/ vplibrary@gmail.com

Tel: 923-3233

Hours: Mon: 12:30-8, Wed: 12:30-8, Sat: 10-6

Summer Hours: same Wireless Access: Yes

Waterville Public Library

73 Elm Street, Waterville, ME 04901

www.watervillelibrary.org

http://www.facebook.com/watervillelibrary

info@watervillelibrary.org

Tel: 872-5433

Hours: Mon: 10-7, Tue: 10-7, Wed: 10-7, Thu: 10-7, Fri:

10-7, Sat: 10-3

Summer Hours: same except no Sat. hours

Wireless Access: Yes Additional Info:

Waterville Public Library Business & Career Center http://www.watervillelibrary.org/departments/business/

http://www.facebook.com/wplbcc

Winslow Public Library

136 Halifax Street, Winslow, ME 04901

www.winslow.lib.me.us/jlarson@winslow.lib.me.us

Tel: 872-1978

Hours: Mon: 9-7, Tue: 9-7, Wed: 1-7, Thu: 1-7, Fri: 9-7,

Sat: 9-1

Summer Hours: same except no Sat hours

Wireless Access: Yes

## **Libraries - continued**

#### **Somerset County**

**Anna Field Fernald Library** 

35 South Main Street, Detroit, ME 04929

www.fernald.lib.me.us ecbjross@roadrunner.com

Tel: 257-4488

Hours: Mon-Thu: 8:30-6:30 Summer Hours: same Wireless Access: Yes

**Bingham Union Library** 

297 Main Street, Bingham, ME 04920

rtremblay@bingham.lib.me.us

Tel: 672-3002

Hours: Tue: 1-7, Wed & Thurs 1-5

Summer Hours: same Wireless Access: Yes

**Canaan Public Library** 

288 Canaan Road, Canaan, ME 04924

www.canaan.lib.me.us canplib@canaan.lib.me.us

Tel: 474-2149

Hours: Tues 12-5, Wed: 11-7, Fri: 10-5, Sat: 10-1

Summer Hours: same Wireless Access: Yes

**Coolidge Library** 

17 South Main Street, Solon, ME 04979

books@coolidge.lib.me.us

Tel: 643-2562

Hours: Tue: 11-6:30, Thu: 10-6:00

Summer Hours: same Wireless Access: Yes

**Hartland Public Library** 

16 Mill Street, Hartland, ME 04943

www.hartland.lib.me.us/wizard@hartland.lib.me.us

Tel: 938-4702

Hours: Tue: 10-6; Wed: 10-6; Thu: 10-6, Fri: 10-5;

Sat: 10-1

Summer Hours: same Wireless Access: Yes

**Jackman Public Library** 

604 Main Street, Jackman, ME 04945

 $\underline{sallyjr@myfairpoint.net}$ 

Tel: 668-2110

Hours: Wed: 2-4, Sat: 2-4

Summer Hours: same plus Mon: 2-4

Wireless Access: Yes

**Lawrence Public Library** 

33 Lawrence Avenue, Fairfield, ME 04937

www.fairfieldme.com/library/

Tel: 453-6867

Hours: Mon: 12-6, Tue: 10-5, Wed: 10-5, Thu: 12-8, Fri:

10-5, Sat: 9-2

Summer Hours: same Wireless Access: Yes

Madison Public Library

12 Old Point Avenue, Madison, ME 04950

www.madison.lib.me.us/madison@madison.lib.me.us

Tel: 696.5626

Hours: Mon: 10-7:30, Tue: 10-7:30, Wed: 10-7:30, Thurs

& Fri: 10-5:30, Sat: 10-3 Summer Hours: same Wireless Access: Yes

**New Portland Community Library** 

899 River Road, Route 146, New Portland, ME 04961

www.new-portland.lib.me.us/librarian@new-portland.lib.me.us

Tel: 628-6561

Hours: Tues 9-12, Wed: 4-6, Thu: 4-6, Sat: 10-12, Sun 1-3

Summer Hours: same Wireless Access: Yes

**Norridgewock Free Public Library** 

40 Mercer Road, Norridgewock, ME 04957

library@townofnorridgewock.com

Tel: 634-2828

Tue: 10-6, Thu: 10-6, Sat. 10-2

Summer Hours: same Wireless Access: Yes

**Pittsfield Public Library** 

110 Library Street, Pittsfield, ME 04967

www.pittsfield.lib.me.us/

www.facebook.com/PittsfieldPublicLibrary

lsmith@pittsfield.lib.me.us

Tel: 487.5880

Hours: Mon: 10-6, Tue: 10-6, Wed: 10-6, Thu: 10-6, Fri:

10-6, Sat: 10-1

Summer Hours: same except no Sat hours

Wireless Access: Yes

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## **Libraries - continued**

**Shaw Public Library - Mercer** 

1015 Suite B, Beech Hill Road, Mercer, ME 04957

Tel: 779-3977

Hours: Tues & Thurs 1:30 – 4:30 PM; Weds 5-8 PM;

Sat 9:30 AM – 12:30 PM Summer Hours: same Wireless Access: Yes

**Skowhegan Public Library** 

9 Elm Street, Skowhegan, ME 04976 www.skowhegan.lib.me.us/ skowlib@skowhegan.lib.me.us

Tel: 474-9072

Hours: Mon: 10-6, Tue: 10-6, Wed: 10-6, Thu: 10-6,

Fri: 10-6, Sat: 10-2 Summer Hours: same Wireless Access: Yes **Stewart Public Library** 

37 Elm Street, North Anson, ME 04958 <a href="https://www.stewartpub.lib.me.us/stewlib@stewartpub.lib.me.us">www.stewartpub.lib.me.us/stewlib@stewartpub.lib.me.us/stewlib@stewartpub.lib.me.us</a>

Tel: 635-3212

Hours: Wed: 2:30-6, Sat: 2:30-4:30 or by appointment

Summer Hours: same Wireless Access: Yes

## **Maine's Congressional Delegation**

**U.S. Senator Susan Collins** 

68 Sewall Street, Room 507 Augusta, ME 04330

Tel: 622-8414 Fax: 622-5884

Covers: Kennebec, Somerset, Lincoln & Knox counties

P.O. Box 655, 202 Harlow Street, Suite 20100

Bangor, ME 04401 Tel: 945-0417 Fax: 990-4604

Covers: Hancock, Penobscot, Piscataquis, Waldo &

Washington counties www.collins.senate.gov

**U.S Senator Angus King** 

4 Gabriel Dr., Suite 3 Augusta, ME 04330

Tel: 622-8292 or 800-432-1599

Fax: 621-0286 www.king.senate.gov

202 Harlow Street, Suite 20350

Bangor, ME 04401 Tel: 945-8000 Fax: 945-5010 Congresswoman Chellie Pingree (1st District)

2 Portland Fish Pier Suite 304

Portland ME, 04101 Tel: 774-5019 Fax: 871-0720

1 Silver Street

Waterville, ME 04901

Tel: 873-5713 Fax: 873-5717

www.pingree.house.gov

**Congressman Bruce Poliquin (2nd District)** 

4 Union Plaza, Suite 7 Bangor, ME 04401 Tel: 942-0583 Fax: 942-7101

7 Hatch Drive, Suite 230 Caribou, ME 04736 Tel: 492-1600

Fax: 492-1606

179 Lisbon Street Lewiston, ME 04240 Tel: 784-0768 Fax: 784-5672

www.poliquin.house.gov

## **Maine Legislators**

#### **Senators**

www.maine.gov/legis/senate

## Representatives

www.maine.gov/legis/house

## **Mental Health & Substance Abuse Services**

#### **Acadia Hospital**

Inpatient and outpatient mental health care and chemical dependency services.

268 Stillwater Ave., Bangor, ME 04401 Tel: 973-6100 or 1-800-640-1211

#### **Alcoholics Anonymous**

Tel: 1-800-737-6237

#### **Catholic Charities of Maine**

Provides adult case management for individuals over 18 with a mental health diagnosis.
66 Western Ave., PO Box 378

Tel: 453-4365 www.ccmaine.org

Fairfield, ME 04937

#### Care & Comfort

Children's Case Management services; individual, family and group outpatient therapy for children and adults; inhome supports for children with a mental health diagnosis of Mental Retardation or Autism; home and community-based treatment for children with a primary mental health diagnosis.

180 Main Street, Suite 4 Waterville, ME 04901

Tel: 872-5300 or 1-800-366-5302

www.careandcomfort.com

#### **Charlotte White Center**

The Center is a non-profit agency, devoted to assisting adults and children with intellectual, behavioral, physical disabilities and elder age related issues. Provide: residential, day treatment, clinical counseling, vocational and in-home supports. Please contact our administration office at: 572 Bangor Rd

Dover Foxcroft, ME 04426 Tel: 564-2464 or (888)440-4158 www.charlottewhitecenter.com

#### **Community Health & Counseling Services**

Family therapy services, psychiatry adults and children, foster-care, home-based services, and case management. 24 Stone St., Suite 201, Augusta, ME 04330

Tel: 623-3712 or 858-4860 30 High St, Skowhegan, ME 04976

Tel: 858-4860

www.chcs-me.org/winthrop.html

#### **Crisis and Counseling Center**

Outpatient services focuses on substance abuse and mental health, family group and crisis counseling.

10 Caldwell St., Augusta, ME 04330-5624 Tel: 626-3448 or 1-888-568-1112

www.crisisandcounseling.org

#### Kennebec Valley Behavioral Health Vocational Clubhouses Capitol Clubhouse

Resource for consumer of mental health services. Provides transportation, meals, support and vocational training. 37 Stone St., Augusta, ME 04330

Tel: 629-9080

http://www.kbhmaine.org/vocational.html

#### **High Hopes Clubhouse**

Div. of Kennebec Behavioral Health 26 College Ave., Waterville, ME 04901

Tel: 877-0038

http://www.highhopesclubhouse.org

#### Kennebec Behavioral Health

Provides emergency, outpatient, medication clinic, in-home supports, school based programs, community support and independent or supported housing services to the community. Services are provided by professional licensed/certified multi-disciplinary staff.

67 Eustis Parkway, Waterville, ME 04901

Tel: 873-2136

66 Stone St., Augusta, ME 04330

Tel: 626-3455

5 Commerce Drive, Skowhegan, ME 04976

Tel: 474-8368

#### **Mental Health Crisis**

24 Hour Hotline Tel: 1-888-568-1112

For Kennebec & Somerset Counties: direct – 621-2552

#### NAMI/Maine

The help line is a safe and confidential mental health service for peers, professionals, friends and family members.

1 Bangor St

Augusta, ME 04330-4701

Tel: 1-800-464-5767 or 207-248-7935 Open Mon-Fri 8 am

to 5 pm

#### **Northeast Occupational Exchange (NOE)**

Provides mental health services to children, adolescents and adults; clinical services for individuals, groups or couples; parenting program for parents of infants, children 4-12 and adolescents 12 and up.

442 Moosehead Trail, Newport, ME 04953

29 Franklin St., Bangor, ME 04401 Tel: 368-2072 or 1-800-857-0500

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www.noemaine.org

## **Mental Health & Substance Abuse Services**

#### **Riverview Psychiatric Center**

Psychiatric facility committed to restoring and enhancing the mental health and autonomous functioning of individuals whose treatment needs requires involuntary hospitalization.

250 Arsenal St.

11 State House Station Augusta, ME 04332

Tel: 624-4600

#### **Sweetser**

Provides Outpatient Therapy, Medication Management, Psychological Testing Services, and Substance Abuse Services. Substance Abuse and DEEP available at Brunswick location.

50 Moody St, Saco

Tel: 294-4400 ALSO: 1-800-434-3000 863 Main Street, Sanford, 459-6050

329 Bath Road, Suite One, Brunswick, 1-877-776-8322

www.sweetster.org

#### The Women's Project-Opportunity Alliance

Enhances women's ability to cope with the effects of substance abuse through education and awareness, identification of resources, advocacy, and support. Also, provides referral services for pregnant women facing alcohol and drug issues. Also works with children's issues, and parent coaching for men and women. Serves the State of Maine.

510 Cumberland Ave., Portland, ME Tel: 1-800-698-4959 or 553-5800 50 Lydia Ln., So Portland, ME Tel: 1-877-429-6884 or 874-1175 www.opportunityalliance.org

## **Seniors**

#### **Eastern Area Agency on Aging**

Eastern Area Agency on Aging (EAAA) is the best source of information, options and services for people as they grow older. They are responsive to the changing needs of older people, families and their communities.

450 Essex St., Bangor, ME 04401 Tel: 941-2865 or 1-800-432-7812

Fax: 941-2869 TTY: 992-0150 www.eaaa.org

#### **Senior Community Employment Program (SCSEP)**

Multi-state non-profit organization whose mission is to provide job training and employment services to workers age 55+. They provide job training opportunities in the areas of: food prep, retail sales, customer service and healthcare. Participants in the program are assigned to local non-profits for 20 hrs each week where they contribute to that organization, learn new things and are paid for their time.

Tel: 520-2487 www.A4TD.org

# **Senior Companion Program (SCP) University of Maine Center on Aging**

Volunteers provide support to isolated seniors and family caregivers. Assist older adults to maximize, maintain, or regain independence. May help with grocery shopping, doctors' appointments, and daily tasks. Offer companionship, advocacy, and information to support quality of life. Provides volunteer experience (stipend) for qualified seniors 55+. Personal care not provided.

Senior Companion Program

7 County Drive

Skowhegan, ME 04976

Tel: 474-9622 / TTY: 800-287-0274

gail.watson@maine.edu

http://extension.umaine.edu/seniorcompanion/

#### **Spectrum Generations**

Provides an array of options for vital and independent living through a toll-free Information and Help Line staffed by experienced people, and a network of Community Centers spread through Central Maine. Offers various activities and classes, support group meetings, transportation, adult day care, caregiver respite, Meals on Wheels, and on-site dining.

Kennebec County

One Weston Court, Suite 203 PO Box 2589, Augusta, ME 04338

Tel: (207) 622-9212 or 1-800-639-1553

Muskie Community Center

38 Gold St., Waterville, ME 04901

Tel: 873-4745

William S. Cohen Community Center 22 Town Farm Rd., Hallowell, ME 04347

Tel: 626-7777 Somerset County

Somerset Community Center 30 Leavitt St., Skowhegan, ME 04976

Tel: 474-8552

www.spectrumgenerations.org

## **Transportation**

#### **KVCAP**—Transportation Services

<u>KV Van</u> - Provides rides to medical and social service appointments, also referral from DHHS. Medicaid and/or low income. M-F

<u>Kennebec Explorer</u> - Fixed-route bus service available to the general public throughout the greater Waterville, Fairfield and Augusta area (M-F). Call for local bus schedules and cost or visit:

www.kvcap.org www.kennebecexplorer.com

97 Water St., Waterville, ME 04901 Tel: 877-5677 or 1-800-542-8227

28 Mary St., Skowhegan, ME 04976

Tel: 474-8487

22 Armory St., Augusta, ME 04430

Tel: 622-4761

#### **Penquis—Transportation Services**

The Lynx provides transportation services for residents of Penobscot and Piscataquis Counties. All transportation is by appointment. Serving: general public; special services for the elderly; MaineCare recipients; other social service clients by agency contract; paratransit provider for The

Penquis
The Lynx

262 Harlow St., Bangor, ME 04401 Tel: 973-3695 or 1-866-853-5969

## **Utilities**

#### **Emera Maine District**

21 Telcom Drive Bangor, ME 04401 Tel: 973-2000 or 1-855-363-7211

#### **Central Maine Power Company**

83 Edison Drive, Augusta, ME 04330

Tel: 1-800-750-4000

#### **Citizens Energy**

Tel: 1-877-563-4645 Apply online to complete an application at: www.citizensenergy.com/

#### **Emergency Assistance Program—DHHS**

35 Anthony Ave. Augusta, ME 04330

Tel: 624-8090 or 1-800-452-1926

#### **Emergency Assistance Program—DHHS**

98 North Ave., Suite 10 Skowhegan, ME 04976

Tel: 474-4800 or 1-800-452-4602

#### **KVCAP**

LIHEAP—a voucher for heat once per year LIAP—discount on electric Emergency Crisis Intervention Program 97 Water Street Waterville, ME 04901 Tel: 859-1500 or 1-800-542-8227

#### **Public Utilities Commission**

Physical Address: 101 Second St Hallowell, ME 04347 Postal Address: 18 State House Station Augusta, ME 04330

Tel: 1-800-452-4699 Consumer Assistance Hotline

## **Veterans Services**

#### **Financial Services**

#### Maine Bureau of Veterans' Services

Provides Information and Program Assistance on: State and Federal Benefits; VA Claims and Appeals; Military Records (DD Form 214); Advisory Commission on Women Veterans

Camp Keyes – Augusta

Winthrop Street

117 State House Station Augusta, ME 04333-0117

Tel: 207-430-6035

Email: <u>mainebvs@maine.gov</u> Hours: M-F 7:30 a.m. – 4:00 p.m.

#### To file claims or assistance with health

Togus Claims Office

1 VA Center Togus, ME

Tel: 207-623-5732

#### **VA Benefits**

#### **Togus VA Regional Office Center - (Benefits)**

Tel: 623-8411, ext. 5900 TDD - 1-800-829-4833 FAX: 207 623-5737

CHAMPVA – Denver, CO: 1-800-733-8387 Debt Management, ST Paul, MN: 1-800-827-0648

Education (GI Bill): 1-888-442-4551

Homeless Veterans Coordinator: 877-424-3838 Ext 4733

Homeless Hotline: 1-877-424-3838

Income Verification and Means Testing: 1-800-929-8387 Loan Guaranty – Manchester, NH: 1-800-827-1000 National Service Life Insurance: 1-800-669-8477

Pension Center: 1-877-294-6380

Service Group Life Insurance: 1-800-419-1473 Status of Headstones and Markers: 1-800-697-6947

VA Benefits: 1-800-827-1000

Vocational Rehab/Employment: (207) 623-8411 Ext 4600

**Returning OEF/OIF Combat Veterans: Tel: 1-877-421-8263, ext. 4939/4534** 

#### **VA SUICIDE HOT LINE 1-800-273-8255**

# Waterville Public Library Business Career & Creativity Center

73 Elm Street, Waterville, ME 04901 207-872-5433

librarian@watervillelibrary.org

 $\underline{www.waterville library.org/departments/business/}$ 

www.facebook.com/wplbcc

Employment and business development resources and programming. Job search lab available weekly to assist people in seeking employment and exploring career

options. The Job Search lab is facilitated by the Augusta Career Center, New Ventures Maine, and Mid-MaineRegional Adult Community Education representatives. The KVCAP Job Search/Resource Navigator is available weekly by appointment. 14 public computers and a laptop training classroom. Free wi-fi.

#### **Health Care**

#### **Community Based Outpatient Clinics (CBOCs)**

Bangor: 561-3600 or 1-877-421-8263 x-3600

Bangor Mental Health Clinic: 1-877-421-8263 x-3651 Portland Mental Health Clinic: 1-877-421-8263 x-3500

Lewiston Mental Health Clinic: 330-2700

#### Maine Veterans' Homes

Provides the following care:

**Medical Services** 

Comfort Care; Dementia Care; Long-Term Care; Residential Care; Respite Care; Skilled Nursing Care

Rehabilitative Services

Occupational Therapy; Physical Therapy;

Speech-Language Therapy

#### Augusta Home

310 Cony Rd.

Augusta, ME 04330

Tel: 207-622-2454 or 1-888-684-4664

www.maineveteranshomes.org

#### **Togus VA Medical Center**

Tel: 1-877-421-8263 or 623-8411

DAV Transportation: 1-877-421-8263, ext. 5790 Gulf War/Agent Orange Helpline: 1-207-623-8411 Health Benefits Advisor: 1-877-421-8263, ext. 5688

Health Care Benefits: 1-877-222-8387

Mammography Helpline: 1-207-623-8411 Ext 4136 Medical Release of Information: 1-877-421-8263, ext.

5232

Patient Representative: 623-5760 Pharmacy (refills): 1-207-623-5751

VA Women Veterans' Clinic: 623-8411 Ext 1490

Returning OEF/OIF Combat Veterans: Tel: 1-877-421-8263, ext. 3078/4266/5344

## **Veterans Services - continued**

#### **Vet Centers**

Offer <u>readjustment counseling</u> and outreach services to all veterans who served in any combat zone. These services are also available to family members for any military issues.

617 Odlin Rd. Bangor, ME 04401 Tel: 947-3391

35 Westminster St. Lewiston, ME 04240 Tel: 783-0068

475 Stevens Ave. Portland, ME 04103 Tel: 780-3584

## <u>Veterans Services</u>

Provides information on VA programs, veterans benefits. Veterans need to call for eligibility.

#### **Veteran Affairs (VA) Clinics**

Community-Based Outpatient Clinic-Primary Care

35 State Hospital Dr., Bangor, ME 04401

Tel: 561-3600

Bangor VA Mental Health Clinic

35 State Hospital Dr., Bangor, ME 04401

Tel: 877-421-8263 Ext. 3651

Vet Centers-Readjusting Counseling

Provides services to combat veterans and military sexual

trauma veterans

368 Harlow St., Bangor, ME 04401

Tel: 947-3391

#### **Veterans Affairs**

Tel: 1-800-827-1000 (VBA—benefits)
1-877-421-8263 (VHA—health)
www.va.gov total overview of VA services, provides links
www.vba.gov/ro/east/togus benefits info

www.togus.va.gov health info

## **State CAP Agencies**

www.mainecommunityaction.org

#### **Aroostook County Action Program, Inc.**

771 Main St. (PO Box 1116) Presque Isle, ME 04769-1116 Tel: 764-3721 or 1-800-432-7881

Fax: 768-3022 www.acap-me.org

#### Community Concepts, Inc.

240 Bates St.

Lewiston, ME 04240

Tel: 795-4065 Fax: 784-6882

www.community-concepts.org

#### **Kennebec Valley Community Action Program**

97 Water St.

Waterville, ME 04901

Tel: 859-1500 or 1-800-542-8227

www.kvcap.org/

#### **Midcoast Maine Community Action**

34 Wing Farm Parkway Bath, ME 04530

Tel: 442-7963 or 1-800-221-2221

Fax: 443-7447 www.mmcacorp.org/

#### **Penquis Community Action Program**

262 Harlow St. (PO Box 1162)

Bangor, ME 04401

Tel: 973-3500 or 1-800-215-4942

Fax: 973-3699 www.penquiscap.org

#### **The Opportunity Alliance**

Administrative Office

50 Lydia Lane

So. Portland, ME 04106

Tel: 874-1175 Fax: 874-1181

#### **Program Office**

190 Lancaster St Portland, ME 04101

Tel: 553-5800 Fax: 874-1155

www.opportunityalliance.org

#### **Waldo Community Action Partners**

9 Field St., Suite 201 (PO Box 130)

Belfast, ME 04915-0130

Tel: 338-6809 Fax: 338-6812 www.waldocap.org

#### Washington Hancock Community Agency

248 Bucksport Rd Ellsworth, ME 04605

Tel: 664-2424 Fax: 664-2430 www.whcacap.org

#### Western Maine Community Action, Inc.

P.O. Box 200 (20A Church St.) East Wilton, ME 04234-0200

Tel: 645-3764 Fax: 645-9604 www.wmca.org/

#### York County Community Action Corp.

P.O. Box 72 (6 Spruce St.)

Sanford, ME 04073

Tel: 324-5762 or 1-800-965-5762

Fax: 490-5026 www.yccac.org/

Updated: 4/24/18