



Annual Report 2015



Building Stronger Individuals, Families and Communities for 50 years

KVCAP Board of Directors

KVCAP is governed by a Board of Directors comprised of 18 volunteers from our service area. KVCAP bylaws ensure that the Board is representative of the communities we serve and brings together caring, dedicated community members from diverse professions, income levels, and backgrounds to support KVCAP's mission. Board members serve on various subcommittees and volunteer hundreds of hours to KVCAP. Together their efforts benefit more than 25,000 people in four counties.

2015 Board Members

Sheryl Gregory, President
Heather Merrow, Vice-President
George Joseph, Secretary
Dr. Richard Staples, Treasurer

Denver Brown
Anna Court
Jeff Johnson
Michael Mitchell
Martha Naber
Tim Plossay
Betty St. Hilaire

Frank Condon
Dwight Dogherty
Debbie Knox
Matthew Morgan
Michele Pino
Julie Redwine

The Promise of Community Action

Community Action changes people's lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other.

Greetings,

In 1964, President Lyndon B. Johnson declared “War on Poverty” by signing the Economic Opportunity Act and community action agencies across the country were born. In 1965, the Kennebec Valley Community Action Program opened its doors with a small transportation grant and a summer Head Start program. For the next 50 years, KVCAP expanded to meet the needs of communities, with Raymond F. Richard as the founding director. Ray steered the ship for 43 years before retiring in 2008.



Our 50th year was one of change and celebration. This summer we said thank you to our retiring CEO, Patricia Kosma, and welcomed our own Suzanne Walsh as the new CEO. We are excited as we move forward under the leadership and vision of Ms. Walsh.

We are proud of all that has been accomplished over these 50 years. In 2015, our mission remains strong with many examples that show our positive impact. Nearly **600 children** received high quality early care & education and more than **900 parents** strengthened their parenting skills through classes or home visiting. More than **18,500 households** were warmer as a result of fuel assistance, furnace repair, and weatherization services. A newer program helped **102 people** prepare for or find a job. And, transportation was provided to over **300,000** medical appointments.

None of this would be possible without our dedicated Board of Directors, our amazing staff who work tirelessly and compassionately to achieve KVCAP's mission, as well as our generous donors and community investors whose support is essential for us to continue this “War on Poverty!”

With gratitude,

President, Board of Directors

Chief Executive Officer

KVCAP - Fighting the War on Poverty for 50 Years

- The Board of Directors organized as the Northern Kennebec Valley Community Action Council. Services were expanded to Somerset County in 1967.
- Raymond Richard was hired as the first Executive Director.
- The first Summer Head Start program began.
- Transportation to medical appointments was established.
- Four youth centers were opened.

- The Energy Assistance program was expanded.
- An emergency shelter opened in Skowhegan.
- A day care center opened in Skowhegan.



- A Head Start class was placed at the Waterville Vocational High School as a learning lab for students.
- The Adolescent Services program began serving pregnant and parenting teens.

1971 - 1975

1981 - 1985

1965 - 1970

1976 - 1980

1985 - 1990



- KVCAP purchased the former Notre Dame Church at 101 Water Street to serve as the Waterville office.
- A dental clinic was established in Jackman.
- Transportation services expanded to northern Somerset County.

- Public transportation began with routes in Waterville and Augusta.
- KVCAP purchased a building for office space in Augusta.



Major Historic Milestones 1965-2015

- KVCAP Housing Services was honored by the Maine State Housing Authority for “Outstanding Production of New Homes and Rehabilitation of Existing Homes for Low-Income People.”
- The Somerset County Child Abuse & Neglect Council was established.
- The Healthy Families home visiting program began.

- KVCAP introduced Early Head Start for children birth to age 3.
- The South End Teen Center opened.
- The Department of Economic and Community Development honored KVCAP at the Hall of Flags at the Capitol in Augusta.



- The Gerald Hotel was renovated into affordable housing for seniors.
- Public transportation began in Somerset County.
- Pat Kosma retired; Suzanne Walsh was hired as the new CEO.

1991 - 1995

1996 - 2000

2001 - 2005

2006 - 2010

2011 - 2015

- The Children’s Transportation Network was created to provide service for children with special needs.
- KVCAP became the first NeighborWorks® chartered member in Maine.

- KVCAP was recognized by the Kennebec Valley Chamber of Commerce as the Community Service Agency of the year.
- Housing & Energy services began in Lincoln and Sagadahoc counties.
- Ray Richard retired; Pat Kosma was hired as the new CEO.
- Educare Central Maine opened.
- The first Cony Village home was built.

Annual Awards

Business of the Year—Healey & Associates



Healey & Associates has demonstrated a steadfast belief in and support for nonprofits across the State of Maine, including KVCAP. We are fortunate to have Matt Arbo and his team as partners that understand and believe in our mission to ensure that we are able to provide our employees with financially sound health insurance and retirement options. We greatly appreciate all of their contributions to the non-profit community throughout the State.

Community Action in Action Award—Patty Tardiff



Patty Tardiff has been a dedicated member and President of the Cony Village LLC Board of Directors since its inception in 2005. Patty's tireless commitment to the Cony Village project over the past 10 years is to be commended. Her belief in the betterment of the community and the importance of quality, affordable housing has been instrumental in moving the project forward.

Community Leader Award—MaineGeneral Health



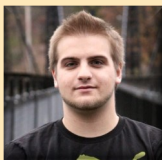
For over 40 years, MaineGeneral Health has partnered with KVCAP on many projects that have had a lasting impact on the community. They were an original partner in the development of a family planning program in the 1970's as well as a home visiting program in the early nineties, which evolved into Maine Families. MaineGeneral's commitment to and financial support for the Kennebec Explorer bus system has been instrumental in its success.

Community Star Award—Caitlyn Brennan



Caitlyn Brennan is a client of KVCAP’s Maine Families and Transitional Housing programs. With this support, Caitlyn obtained safe, stable housing, acquired a full time job, attended parenting classes, and found high quality childcare. She successfully completed driver’s education, earned her license, and purchased a car. She is a great role model for her two daughters and is to be congratulated for her accomplishments.

Community Star Award—William Tiner III



Will was a South End Teen Center member for many years and during this time his drive and enthusiasm helped engage other teens. He worked hard at school, played baseball, and held a part-time job. Will also attended Mid Maine Technical Center for video production and produced a promotional video for the South End Teen Center as his senior project. Will graduated last spring and is now a freshman at Southern Maine Community College.

Exemplary Leadership Award—Patricia Kosma



Throughout her years at KVCAP, Pat established a significant presence in the community that attracted the attention of organizations, politicians, municipal officials, and leaders of state agencies. Her work improved KVCAP’s visibility and enhanced connections with partners throughout Maine. In 2008, she was appointed Chief Executive Officer and under her leadership, KVCAP continued to provide vital services even during difficult economic times.

Founders Recognition—Raymond F. Richard



Raymond F. Richard was hired in 1965 as the first Executive Director of the Northern Kennebec Community Action Council, which later expanded to all of Kennebec and Somerset Counties and became the Kennebec Valley Community Action Program. Ray remained the Executive Director for the next 43 years, retiring in 2008. Ray’s vision led KVCAP through four decades of providing opportunities for low-income people in Central Maine.

New Initiatives in Somerset County

The Early Head Start and Child Care Partnership Grant: A major portion of this grant will provide resources to support and build a birth to kindergarten early care and education system in Somerset County. KVCAP is working with MSAD #54 to provide education and supports to parents, child health and development screenings, and mentorship of family child care partners. The goal is to enhance the learning environments for children in this region. KVCAP also partners with MSAD #74, #49, and RSU #19, providing preschool for 300 four year olds annually. We are excited that the Maine Early Learning Investors Group is also providing funds to augment KVCAP's Early Head Start/Child Care Initiative through parent mentors, training and professional development scholarships for area child care providers, and the evaluation of outcomes.

Maine Children's Trust - Somerset Demonstration Project:

The Maine Children's Trust has awarded funding to KVCAP to implement a pilot project designed to reduce child abuse and neglect in Somerset County. Grants were also awarded to the child abuse and neglect councils in Franklin and Androscoggin counties. These three demonstration sites will coordinate and enhance child abuse and neglect prevention services. This funding will support hiring two new employees, conducting a needs assessment specific to child abuse and neglect risk factors, identifying and implementing evidence-based prevention services, and providing a variety of trainings including Infant Safe Sleep and the Period of Purple Crying.



KVCAP Celebrates 50 Years!

On June 22 we honored our 50th anniversary by hosting a community celebration at our Educare Central Maine location. And what a party it was! More than 500 community members enjoyed a barbecue and birthday cake, a climbing wall, petting zoo, bounce house, and many other activities for children and families. We even had special visits from Batman, Spiderman, Princess Elsa and other favorite characters.

As children enjoyed the free activities, parents learned about the many opportunities offered through our agency. We heard many versions of the same theme: that attendees were unaware of all the different services KVCAP has to offer. We anticipate increased utilization of our programs as a result of the event.

KVCAP is proud to be the Community Action Agency serving Kennebec and Somerset counties for 50 years, helping hundreds of thousands of residents in their struggle to overcome the barriers of poverty. Whether they are accessing transportation services, homeowner and financial education, heating assistance, child development programs, teen-related services, employment assistance, or any other KVCAP program, our purpose remains unchanged. We are committed to helping people become and remain economically and socially self-sufficient.



Our Impact 2015

Child & Family Services

Head Start ▪ Early Head Start ▪ Educare Central Maine ▪ Child Care

- **513,680** hours of **quality early care and education** services were provided.
- **585 children** increased their readiness for **school success**.
- **83 families** had help **finding affordable housing**.
- We supplied **87,351 healthy meals** and snacks.
- **556 parents** learned **parenting skills**.



Community Initiatives

- Our Health Navigator program educated **2,000+ people** on the Affordable Care Act. **272 uninsured people** purchased health insurance through the new Marketplace.
- **102 youth** are members of the **South End Teen Center**. **100%** completed the school year and **50%** participated in **community service projects**.
- **102 people** had help **finding a job** through KVCAP Employment Services. KVCAP helped organize 14 job fairs & informational sessions with local partners, reaching over 1,000 people.



Energy

- **18,500 people** were **warmer last winter** because of our heating assistance program.
- **Health & safety risks** were repaired in **122 homes**.
- **249 furnaces** were serviced or replaced and **61 homes** were **weatherized**, helping homeowners **save \$\$\$**.



Housing

- We helped **39 people purchase their own home** and **26 homeowners avoid foreclosure**.
- **34 low-income seniors** lived at the newly renovated Gerald Hotel.
- KVCAP coordinated the distribution of food to **38 food banks and soup kitchens** providing **219,696 meals** and **33,300 boxes of food**.



Social Services

Maine Families Home Visiting partners with expectant parents and parents of babies and toddlers to ensure safe home environments and promote healthy growth and development.

- **341 families** were connected with a home visitor.
- **100%** of children were up-to-date on their **immunizations**.
- **87%** of pregnant moms received adequate **prenatal care**.

The Family Enrichment Council works to prevent child abuse and neglect in Kennebec and Somerset counties.

- **4,000 kids** took part in **Personal Body Safety** classes.



Transportation



- The **Kennebec & Somerset Explorer** public bus system gave **94,344 rides**, helping people get to work, to retail shops, attend cultural events and more.
- Our KV Van and volunteer drivers made **318,090 trips** bringing people to medical appointments. They drove more than **4.2 million miles**. That's more than 168 times around the earth!

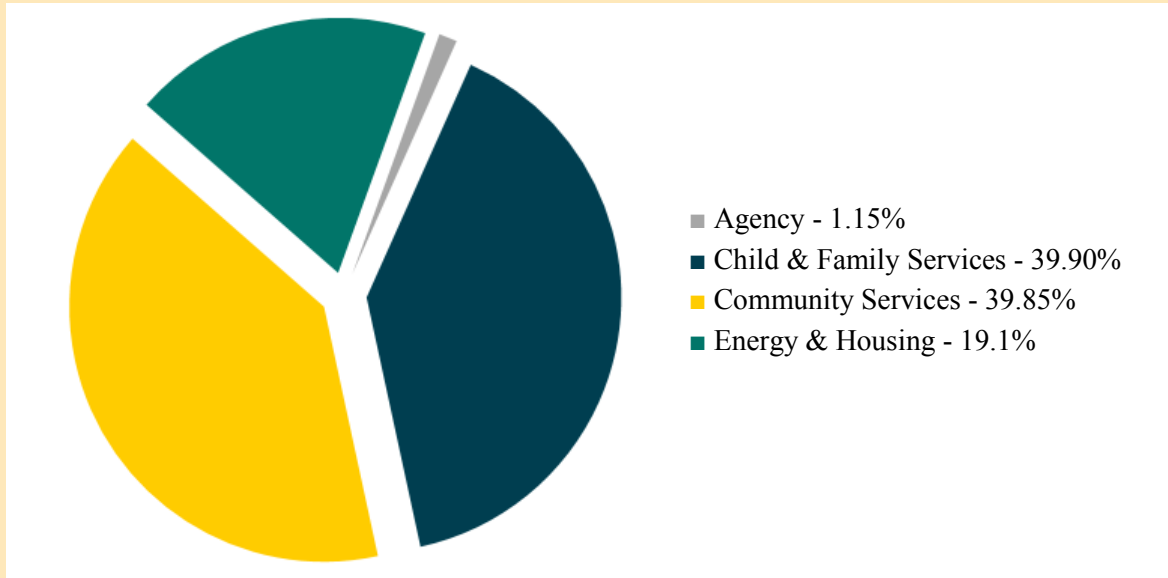


Revenue & Expenses

(Based on Audited Fiscal Year 2014 Financial Statements)

Revenue Breakdown by Department

Total Revenue = \$16,695,325

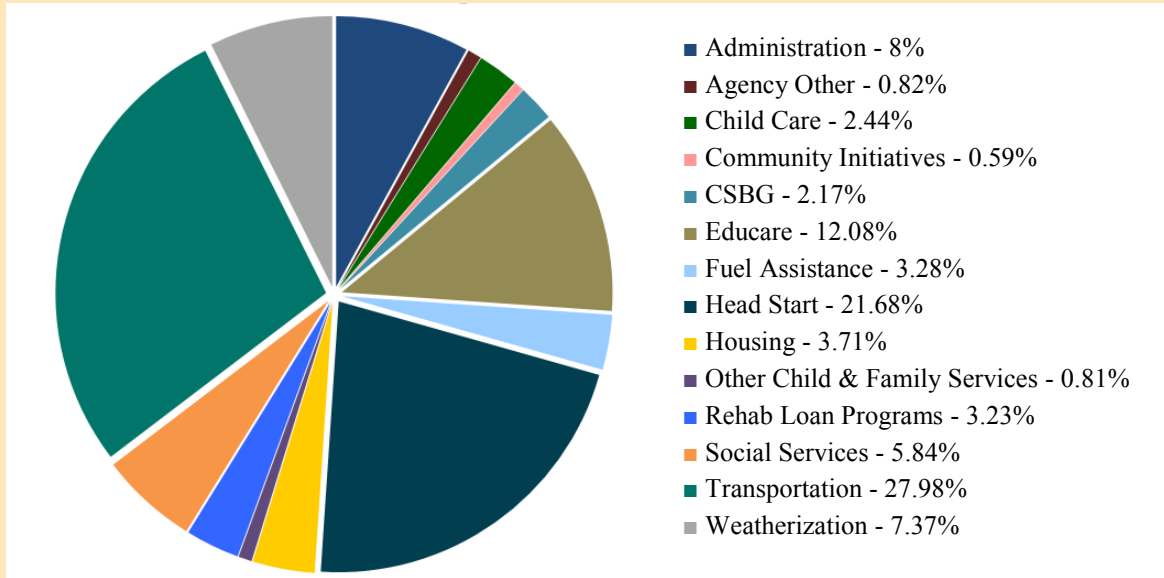


Revenue & Expenses

(Based on Audited Fiscal Year 2014 Financial Statements)

Expense Breakdown by Service Area

Total Expenses = \$16,841,852



Government Funding Sources



Bureau of Consumer Credit Protection
Maine Department of Agriculture, Food & Rural Resources
Maine Department of Economic & Community Development
Maine Department of Environmental Protection
Maine Department of Health & Human Services -
 Adult & Disability Services
Maine Department of Health & Human Services -
 Child & Family Services
Maine Department of Transportation
Maine Judicial Branch
Maine State Housing Authority
U.S. Department of Agriculture
U.S. Department of Energy
U.S. Department of Health & Human Services
U.S. Department of Health & Human Services -
 Administration for Children & Families
U.S. Department of Housing & Urban Development
U.S. Department of Transportation
U.S. Department of Treasury

Community Partners

Alfond Youth Center /
Boys & Girls Club
AOS 92 - Kennebec Valley
Consolidated Schools
Augusta Boys & Girls Club
Central Maine Power Company
Child Development Services
City of Augusta
City of Gardiner
City of Hallowell
City of Rockland
City of Waterville
Darlings Foundation
Early Learning Network
Educare Central Maine
Efficiency Maine
Granite United Way
Greater Somerset Public Health
Collaborative
Healthy Northern Kennebec
HealthReach
Highland Plantation
Hudson Foundation
Inland Hospital
John T. Gorman Foundation

Kennebec Behavioral Health
Maine Children's Trust
Maine Department of Education
Maine Department of Labor
MaineGeneral Health
Maine Rural School Unit #19
Maine Rural School Unit #49
Maine Rural School Unit #54
Maine Rural School Unit #74
Mid State Foundation
NeighborWorks Association
Ounce of Prevention Fund
Penquis Community Action
Program
People's United Community
Foundation
Prince Family Foundation
Red Barn Foundation
Redington-Fairview General
Hospital
Southwest Human Development
The Buffett Early Childhood
Fund
Town of Albion
Town of Anson

Town of Athens
Town of Benton
Town of Bingham
Town of China
Town of Detroit
Town of Fairfield
Town of Farmingdale
Town of Hartland
Town of Jackman
Town of Madison
Town of Manchester
Town of Monmouth
Town of Norridgewock
Town of Oakland
Town of Palmyra
Town of Randolph
Town of Skowhegan
Town of Smithfield
Town of Solon
Town of Starks
Town of Winslow
TracFone/Safelink
United Way Coastal
Fairfield County

United Way of Eastern
Maine
United Way of Greater
Portland
United Way of Kennebec
Valley
United Way of
Massachusetts Bay
and Merrimack Valley
United Way of Mid-Maine
Unity Foundation
Walmart - Skowhegan
Walmart - Waterville



Individual Donors

Anonymous Accounts - 26	John Fortier	Ralph & Heather Merrow	Leslie Roberts
Erin Alward	Janelle Gath	Rylie Marshall	Anna Beth Rynders
Sheila Avila	Leah Germon	Rebecca Marston	Hillary Savoy
Ann Bates	David P Hallee	Mark McAfee & Ellen Wells	Peter Schlosser
Ellen Beals	Dana Hamilton	Sally Melcher-McKeagney	George & Rebecca Seel
Ann Beverage	Dawn Haskell	Gary & Margaret Menchen	Robert Simpson
Barbara Brochu	Darlene Hawkes	Christine Miller	Laurie Smith
Mary Kathleen Bromberg	Dawn Haywood	Monique Mitchell	John & Anne Soule
Michael Buck	Karen Heck & Bruce Olson	Chris Moody	Stephen Soule
Sandy Burton	Candace Hill	Jeanne Moreau	Susan Squire
Valmond & Anita Cabana	Kristen Holzinger	Caleb Morin	Benjamin Stafford & Christine Hopper-Stafford
John & Laurel Calhoun	Alisa Johnson	Chester Morse	Christopher Stafford
Eric Caron	Starrann Jordan	Craig Nelson	Lauren Sterling
Valerie Caron	Wendy Jorgensen	Patricia Newman	Wanda Steward
Kristina Chapman	Alan Jovin	Connie Nickerson	Janna Townsend
Kathy Colfer	Jibryne Karter	Ron & Brenda Oldfield	Eric Veilleux & Cyndie Cote
Judith A. Connelly	Cathy Kershner	Jennifer Olsen	Joanna Veilleux
Regina Coppens	Lori Kletzer	Anne Owens	Grace Von Tobel
Lisa Cress	Pat Kosma	Betty Palmer	Patricia Walker
Alishia Dacus	Laurie Lachance	Jeff Paquette	Suzanne & Ken Walsh
Derek Dellarma	Wendie Lagasse	Laleah Parker	Elsie Warren
Dwight Dogherty	Scott & Susan Lambert	Scott & Andrea Pasco	Brenda Wayne
Alan Douin	Sarah Lavallee	Jaroslava & Newell Perkins	Bradford Webb
Donna Dupont	Jody Leary	Annamay Pooler	Alexander Wolansky
Jackie Dupont	Kimberly Lindloff	Michele & David Prince	
Amanda Esler	Elizabeth Lindsay	Gary & Paula Raymond	

Business and Organization Support

Ace Tire	Flagship Cinema	Mid Maine Chamber of Commerce	Silver Street Tavern
Advance 1 Cleaning Services	Fortin's Home Furnishings	Motor Supply Co.	Skowhegan Rotary Club
Al's Pizza	Franklin Savings Bank	NAPA Auto Parts	Somerset Sports & Fitness Center
Ameritas	George's Banana Stand	New Balance	Sprague & Curtis Real Estate
Applebee's	GHM Agency Inc.	New Dimensions FCU	Standard Waterproofing
Are You Ready to Party?	Gibson LeClair, LLC	Norton Financial Services	Stratham Tire
Bangor Savings Bank	Giffords Dairy Inc.	O'Connor Auto Park	Suburban Propane
Beeline Cable	Grand Central Café	PFBF CPAs	Taconnet Federal Credit Union
Bob's Cash Fuel	Hammond Lumber Co.	Pike Industries	Taylor's Drug Store
Boynton's Greenhouse	Healey & Associates	Poirier Capital Investment Group	Transco Business Technologies
Boy Locksmith	Heritage House	Pride Manufacturing	Tree Spirits of Maine
Cappza's Pizza	Joka's Discount Beverage	Prism Painting Inc.	Uncle Dean's
Central Maine Motors Auto Group	Josephs Sporting Goods	Quest Diagnostics	United Volunteers of Maine
Clinton Lions Club	JR's Trading & Pawn	Quirk Ford	Waterville Community Land Trust
Crisis & Counseling	Just So Catering	Railroad Square Cinema	Waterville Country Club
Cross Insurance	Kelley Petroleum Products	Randy's Full Service Auto	Waterville Education Assn.
Dave Mathieu Co. Inc.	Kennebec Behavioral Health	Ray Haskell Ford	Waterville Elks Lodge #905
Dead River	Kennebec Savings Bank	Resurrection Life Church	Waterville Housing Authority
Dick's Sporting Goods	Lakewood Golf Course	River Road Artisan's Gallery	Waterville Masons Lodge #33
Discovery House	Madison Animal Hospital	Ron's Variety	Waterville Self-Storage
Downeast Energy	Maine Energy Pros Inc.	SAPPI North America	Weeks & Sons Well Drilling
Doyle & Nelson	Maine Maple Products Inc.	Scotty's Pizza & Variety	Western Maine Community Action
Eric's Restaurant	Maine Paper & Janitorial Products	Seacoast Security	Wicked Whoopies
Faith Evangelical Free Church	Maine State Credit Union	Shredding On Site	Winslow Firefighters Association
	Mainely Brews		Wright & Mills

Happy Anniversary Head Start!

Fifty years ago KVCAP joined the rest of the nation in The War on Poverty as Project Head Start was unveiled in 1965. As a *comprehensive program for poor children*, Head Start initially offered medical screening, nutrition and educational components. As the program evolved, it has grown to include the role of parents, more service options such as home visiting, and expanded the age group to reach infants and toddlers as well as preschool children. Higher standards emphasize child outcomes and increased staff credentials.

Today Head Start is recognized as a valuable part of the educational fabric, readying children and families for success in school. This summer we celebrated 50 years of Head Start with 125 employees who were preparing for yet another year of partnering with families to make a positive difference in the lives of their children.



**Thank you for supporting KVCAP's mission to build stronger individuals, families and communities.
Your contributions are vital to our success. If you want to make a tax deductible donation:**

Call Andrea Pasco at 207-859-1630 -or-
Visit us online at www.kvcap.org -or-
Mail a check: KVCAP, 97 Water Street, Waterville, Maine 04901

Community Services Block Grant – Core Funding for Community Action

The Community Services Block Grant (CSBG) provides core funding to community action agencies across the nation. The funds are used to address issues of poverty at the local level and to serve as leverage to garner additional resources that benefit low-income individuals, families and communities.

Community Action Agencies conduct comprehensive community needs assessments to identify gaps in services and resources targeted for people with low income. CSBG funds can be used to enhance agency programs that address the identified needs; create new programming to fill a gap; or support partnerships that address issues of poverty at the individual and community level.



KVCAP allocates its CSBG dollars to a wide range of prevention and intervention activities that benefit infants to seniors in Kennebec and Somerset Counties, including employment services; home-ownership, foreclosure prevention, and financial counseling; services that help families connect to resources and work toward self-sufficiency goals; parent supports and child abuse and neglect prevention activities; child-care resources; and the South End Teen Center.

CSBG dollars also contribute to several community partnerships that include helping expand public and volunteer transportation options; addressing public health initiatives; and assisting the Poverty Action Coalition (PAC) as they develop strategies to address poverty in our communities. This past year the PAC created the “Community Investors” program. Using social media, Community Investors have an opportunity to help solve challenges faced by individuals and families through financial contributions, donations of items, and through other resources.

KVCAP Directory of Services

Waterville 859-1500 • Skowhegan 474-8487 • Augusta: 622-4761 • Wiscasset 859-1500

Social Services

Family Enrichment Council 859-1514 or 859-1580
Families in Transition 859-8508 or 859-1542
Maine Families 859-2537 or 859-8508

Childcare - Early Head Start - Head Start

Home Visiting 649-1752
Educare Central Maine 680-7211
Fairfield & Clinton 314-8949
Anson, Solon, Hartland & St. Albans 649-2347
MSAD #54 Infant & Toddlers (Skowhegan) 314-5846
MSAD #54 Preschool (Canaan, Norridgewock, Skowhegan) 314-0780

Transportation Services - All locations 1-800-542-8227

Community Initiatives

Employment Services 859-1584
Health Navigator 859-1567 or 859-1547
South End Teen Center 873-5621

Energy & Housing Services

Energy & Fuel Assistance 1-800-542-8227
Home Repair 859-1635
Keeping Seniors Home 859-1635
Homeownership 859-1637
Financial Counseling/Education 859-1637

All services call toll-free: 1-800-542-8227 or visit www.kvcap.org

